



**Report of the
Comptroller and Auditor General of India
on Performance Audit of
Direct Benefit Transfer**



लोकहितार्थ सत्यनिष्ठा
Dedicated to Truth in Public Interest

Government of Rajasthan
Report No. 5 of the year 2022

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Comptroller and Auditor General of India
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Preface

This Report has been prepared for submission to the Governor of Rajasthan under Article 151 of the Constitution of India.

Direct Benefit Transfer (DBT) is a governance regime which ensures simple and user-friendly Government to People interface and delivers entitlements directly into the bank accounts of the beneficiaries removing leakages, reducing delays and enhancing financial inclusion.

This Report covering the period April 2017 to July 2020 contains the results of performance audit of 'Direct Benefit Transfer' relating to two selected social security pension schemes.

The performance audit has been conducted in conformity with the Auditing Standards issued by the Comptroller and Auditor General of India.

Executive Summary

Purpose to undertake this audit

DBT is a major government reform initiative envisaging simpler and faster flow of funds to the right beneficiaries. With the outbreak of the COVID-19 pandemic and the imposition of lockdown and social distancing norms, DBT emerged as a boon in providing succour and relief to people. This performance audit covered two schemes under the Social Justice and Empowerment Department i.e. Chief Minister Old Age Samman Pension Scheme and Chief Minister Ekal Nari Samman Pension Scheme. Audit focused on coverage, identification of beneficiaries, efficiency and design of payment process. The objective of Audit was to assess and evaluate the State's performance in implementation of DBT to minimize intermediary levels, delay in payments to intended beneficiaries and pilferage and duplication.

Audit also checked whether the infrastructure, organization and management of DBT were adequate and effective and beneficiaries actually received the benefits.

Further, analysis of the data dump of RajSSP¹ was carried out to ensure whether the scheme data was reliable, accurate and complete, data of all beneficiaries was digitized, controls existed to prevent errors in beneficiary data and failed transactions were tracked, monitored and reconciled.

Results in brief

There were delays in sanction and payment of pensions due to which the beneficiaries were deprived of the scheme benefits for the delay period. Pensions were sanctioned to applicants who had not attained the minimum age of eligibility on the date of application whereas in certain cases applications of eligible applicants were rejected, indicating monitoring failures.

Process of Physical verification was not found to be robust. The Department lacked a system to periodically review eligibility of beneficiaries to weed out ineligible cases and identify cases of erroneous physical verification.

Mandatory post-audit of the auto-escalated applications was not conducted and recovery was pending in instances of payment of pension in ineligible auto-sanctioned applications. Double pensions were paid to beneficiaries who did not have unique IDs.

Systemic issues of RajSSP such as lack of multi-factor authentication, lack of updates to system requirement specifications and lack of implementation of

¹ RajSSP portal has been developed by NIC for SJED and is utilised by SJED for the implementation of social security pension schemes.

business continuity plan / disaster recovery plan were noticed, along with deficiencies in the input, processing and output controls.

The State DBT portal did not contain important scheme details of the State DBT schemes such as number of beneficiaries in a scheme, amount transferred to the beneficiaries, month-wise/year-wise DBT transfers, savings due to DBT, etc.

Significant pendency was noticed in the disposal of grievances/queries pertaining to CMOASPS and CMENSPS.

Principal findings and recommendations of the Performance Audit

The chapter wise audit findings that led to audit conclusions and recommendations are as follows.

Chapter II: Implementation of DBT in Social Security Pension Schemes

- Irregularities like dead beneficiaries being verified as ‘alive’, pension of beneficiaries who were alive stopped on being erroneously verified as ‘dead’ and applicants found ineligible during verification being marked as ‘verified’ for subsequent payments were found in the system of physical verification of beneficiaries.

(Paragraph 2.5)

- Cases of auto verification/sanction were not being post-audited by the sanctioning authorities and responsibility of the concerned officers was not being fixed in cases where auto verification/sanction led to wrongful payment of pension.

(Paragraph 2.6)

- Unique IDs were not linked to the Pension Payment Orders (PPOs) which led to duplication of beneficiaries and instances of double payment of pension. The Department failed to undertake focussed intervention in getting unique IDs for all the beneficiaries and linking their PPOs with these unique IDs.

(Paragraph 2.8)

- Information Technology related issues such as lack of multi-factor authentication, lack of updates to system requirement specifications and lack of implementation of business continuity plan / disaster recovery plan were noticed.

(Paragraph 2.10)

Recommendations:

- *Harmonise Pension Rules with Jan-Aadhaar as the information pertaining to eligibility of the beneficiaries is being fetched from Jan-Aadhaar for all the social security pension schemes.*

- *Incorporate a feature in RajSSP which highlights the cases involving modification of those beneficiary details in Jan-Aadhaar database which are relevant to the eligibility for pension schemes for further scrutiny by the Department.*
- *Take steps to make the process of physical verification robust while ensuring accountability for the instances of erroneous verification and sanction.*
- *Incorporate in the system of annual physical verification a comprehensive evaluation of the eligibility and validation of basic details such as bank account numbers of beneficiaries every year.*
- *Implement the feature of automatic transfer of eligible beneficiaries from CMOASPS to CMENSPS on RajSSP and also extend this facility to 'Separated' and 'Divorced' beneficiaries in addition to 'Widows'. An MIS report on RajSSP regarding beneficiaries of CMOASPS eligible for transfer to CMENSPS may be helpful to monitor any pendency in such transfers.*
- *Ensure that Jan-Aadhaar IDs of the remaining beneficiaries are updated on RajSSP and all the PPOs are linked to the Jan-Aadhaar IDs in a time-bound manner so that the RajSSP system is able to detect and prevent cases of duplicate beneficiaries and double payments.*
- *Make efforts to plug the loopholes in the application controls of RajSSP to ensure data security, accuracy, validity and enhance the capability of RajSSP in efficient and effective implementation of the schemes.*
- *A nodal officer may be nominated by the State Government to monitor and manage aspects such as validity, integrity and security of the data in the IT systems of the Department in a dedicated and focused manner.*

Chapter III: Infrastructure, Organization and Management of DBT in State

- The State DBT Portal (Jan-Aadhaar portal) was not integrated with DBT Bharat portal. Important details of DBT schemes such as number of beneficiaries, amount of benefit transfer per beneficiary, month-wise/year-wise DBT transfers, and savings due to DBT etc. were not available on the portal. It was also noticed that the limited scheme data available on the state DBT Portal was not updated in real time.

(Paragraph 3.1)

- State DBT cell was not involved in development of scheme/department-specific ICT applications and the development of such applications was being handled by the concerned Departments. Training/seminar/workshop for capacity building of State officials have not been organized.

(Paragraphs 3.2 and 3.3)

Recommendations

The State Government may:

- *ensure the availability of scheme-wise information of all DBT schemes in the state on the State DBT portal and its proper linking with the DBT Bharat portal;*
- *make provision of expert technical support to enable State DBT cell to effectively function as nodal point for DBT related matters of the state as envisaged.*

Chapter IV: Delivery of benefits to the intended beneficiaries and the grievance redressal mechanism

- The payments of pension were made with significant delays as against the timeline prescribed by the Pension rules.

(Paragraph 4.1)
- Recoveries pertaining to excess/irregular pension payments were pending.

(Paragraph 4.2)
- Shortcomings were noticed in the procedure to address pension payment failures with no provision to inform beneficiaries about such failures and the beneficiaries being subjected to a protracted process with redundant steps for rectification of details.

(Paragraph 4.3)
- A dedicated body to deal with DBT related complaints and grievances of beneficiaries was not set up by DBT cell/ SJED. Significant pendency was noticed in the disposal of grievances/queries pertaining to CMOASPS and CMENSPS registered on RajSSP.

(Paragraphs 4.4 and 4.5)

Recommendations

The State government may:

- *analyse the reasons for delayed payments and ensure pension payments are done within the timelines as prescribed by Pension rules;*
- *provide the necessary information through means such as SMS and facilitate the beneficiaries in cases of Pension payment failure;*
- *take steps to streamline the procedure for rectification of beneficiary details such that the Jan-Aadhaar details, on being updated after due verification, are automatically approved for all the pension payments linked with Jan-Aadhaar;*
- *constitute a dedicated Grievance Redressal Cell to provide speedy and effective resolution of complaints/grievances.*

Chapter – I
Introduction

Chapter I

Introduction

Direct Benefit Transfer (DBT) is a major reform initiative of the Government of India to ensure better and timely delivery of benefits from Government to the people. This marks a paradigm shift in the process of delivering benefits like wage payments, fuel subsidies, food grain subsidies etc. directly into the bank accounts of the beneficiaries, removing leakages and enhancing financial inclusion². DBT envisions a governance regime which ensures a simple and user-friendly Government to People interface and directly delivers entitlements to eligible individuals and households in a fair, transparent, efficient and reliable manner.

1.1 DBT in the State

Rajasthan, being the largest state of the country in terms of area and having a large population, has its unique challenges in delivering government services to the residents living in far-flung areas. Hence, robust electronic mode of service delivery was needed, to do away with the deficiencies of physical delivery, so that the benefits of public welfare can be delivered at the door-step to the residents in a transparent and leak proof manner. In Rajasthan, different departments are running schemes for the electronic delivery of benefits and government services directly to the beneficiaries. A State DBT cell in the Planning Department was established, under *Bhamashah* scheme, in 2016.

The State Government launched *Bhamashah* scheme in 2008 for financial inclusion, which was restructured in 2014 and in 2017. *Bhamashah Act*³ was passed for direct transfer of public welfare benefits and services by capturing the demographic information of individuals residing in the State and providing them with a unique ID linked with Aadhaar. Under the scheme, 164 social welfare schemes of the state were notified⁴ for delivering benefits in cash and kind through *Bhamashah* platform. The *Bhamashah Act* was replaced by the *Jan-Aadhaar Act*⁵ in 2020. The role of the *Bhamashah* scheme (now *Jan-Aadhaar* scheme) was to capture the demographic information of the beneficiaries such as gender, date of birth, name of family members, bank account details and to serve as a proof of identity.

1.2 Selection of Department and schemes

The selection of the Department was done on the basis of highest expenditure on DBT payments incurred in the State during the period 2017-18 to 2019-20. The details are given in table 1 below:

² Guidelines for State DBT Cell by DBT Mission under Cabinet Secretariat.

³ Rajasthan *Bhamashah* (Direct Transfer of Public Welfare Benefits and Delivery of Services) Act, 2017

⁴ 161 schemes vide notification dated 6th February 2017 and 03 schemes vide notification dated 5th December 2017.

⁵ Rajasthan *Jan-Aadhaar Authority Act*, 2020

**Table 1: DBT Expenditure incurred by various departments
during 2017-18 to 2019-20**

(₹ in crore)

| S. No. | Name of Department | Cumulative DBT Expenditure |
|--------|--|----------------------------|
| 1 | Social Justice and Empowerment | 18,753.57 |
| 2 | Medical, Health and Family Welfare | 759.14 |
| 3 | Labour | 713.89 |
| 4 | School Education and Language | 606.13 |
| 5 | Skill, Employment and Entrepreneurship | 402.96 |
| 6 | Higher and Technical Education | 20.53 |
| 7 | Information and Public Relation | 0.06 |

Source: DBT Bharat portal and information provided by the Departments

Thus, the Social Justice and Empowerment Department (SJED) of the Government of Rajasthan (GoR) was selected for the Performance Audit (PA). SJED acts as the nodal department primarily focussing on educational and socio-economic development. It implements the upliftment programmes for the Scheduled Caste, Scheduled Tribes, Economical Backward Classes, Other Backward Classes, Special Backward Classes, along with welfare of specially abled, destitute and economically weaker children, women and aged citizens. The Department is entrusted with the following tasks:

- Socio-economic development of the targeted groups of society.
- Educational enhancement of targeted groups by way of scholarships and hostel facilities.
- Schemes for social security to old, specially abled and widow/destitute etc.
- Programs for rehabilitation of drug addicted persons, bootleggers, unclaimed women etc.

Further, within SJED, the schemes with highest expenditure were as under: -

Table 2: SJED schemes with highest expenditure

(₹ in crore)

| S. No. | Name of scheme | Amount of DBT transfers in the scheme | | | Total |
|--------|---|---------------------------------------|----------|----------|-----------|
| | | 2017-18 | 2018-19 | 2019-20 | |
| 1 | CM Old Age Samman Pension Scheme | 2,908.52 | 2,905.81 | 4,423.84 | 10,238.17 |
| 2 | CM Ekal Nari Samman Pension Scheme | 550.19 | 1,469.40 | 1,793.66 | 3,813.25 |
| 3 | CM Vishesh Yogyajan Samman Pension Scheme | 298.48 | 388.47 | 448.76 | 1,135.71 |

Source: Information provided by SJED

The two schemes⁶ with the highest expenditure under SJED i.e. *Chief Minister Old Age Samman Pension Scheme* (CMOASPS) and *Chief Minister Ekal Nari Samman Pension Scheme* (CMENSPS) were selected for the PA.

The year-wise position of beneficiaries in these two social security pension schemes in the State was as under:

Table 3: Position of Beneficiaries

| S. No. | Name of Scheme | No. of Beneficiaries | | | |
|--------|----------------|----------------------|-----------|-----------|-----------|
| | | 2017-18 | 2018-19 | 2019-20 | 2020-21 |
| 1 | CMOASPS | 31,59,187 | 36,99,340 | 42,56,407 | 44,39,776 |
| 2 | CMENSPS | 13,60,484 | 14,48,304 | 15,56,442 | 15,79,061 |

Source: Information provided by SJED

1.2.1 Brief details of the selected Schemes

CMOASPS and CMENSPS have been implemented by the SJED, Government of Rajasthan since 1974 to fulfill the mandate given to states under article 41 of the Constitution of India to provide public assistance to its citizens in case of destitution, old age, sickness and disablement⁷ etc. Both these pension schemes are now governed by the Rajasthan Social Security Old age, Widow, Separated and Divorced Pension Rules, 2013 (Pension Rules).

(i) Chief Minister Old Age Samman Pension Scheme

The scheme envisages payment of pension to residents of Rajasthan who have attained 58 (men)/ 55 (women) years of age with the following eligibility criteria:

- They and their spouse do not have a regular source of income or
- The annual income of applicant and his/ her spouse from all sources is below ₹ 48000 per annum or
- Is a member of a BPL or *Antyodaya* family or
- Belongs to *Sahariya/Kathodi/Kherwa* caste or is a member of *Astha*⁸ card holding family.

Further, if the applicant himself/herself or husband or wife or son are serving in the Central Government, other State Government, State Government, State Undertaking, or are a pensioner of Central Government, other State

⁶ The schemes were renamed from Chief Minister Old Age Pension Scheme (CMOAPS) and Chief Minister Widow Pension Scheme (CMWPS) to CMOASPS and CMENSPS respectively vide letter dated 04-06-2013. However, in data dump their names were still reflected as per the old nomenclature.

⁷ <https://ssp.rajasthan.gov.in/LoginContent/MidLogin.aspx>

⁸ *Astha* is a Government of Rajasthan scheme in which families with at least two members having more than 40 per cent disability and annual family income below ₹1.20 lakh are provided benefits such as free medical treatment, ration etc. at par with BPL families.

Government, State Government, State Undertaking, they will not be eligible to receive pension under this scheme.

Under the scheme, a pension of ₹750 is paid for age below 75 years and ₹1000 for age 75 years and above per month to eligible beneficiaries directly in their bank accounts.

(ii) Chief Minister Ekal Nari Samman Pension Scheme

The scheme envisages payment of pension to Widowed/ Separated/ Divorced women of 18 years and above who are residents of Rajasthan with the following eligibility criteria:

- (a) Is a member of a BPL or *Antyodaya* family or
- (b) Belongs to *Sahariya/Kathodi/Kherwa* caste or is a member of *Astha* card holding family or
- (c) HIV / AIDS positive and registered with State AIDS Control Society or
- (d) Do not have a regular source of her annual income or the income from all sources is below ₹48,000 per annum.

Further, if the applicant herself or son are serving in the Central Government, other State Government, State Government, State Undertaking, or are a pensioner of Central Government, other State Government, State Government, State Undertaking, they will not be eligible to receive pension under this scheme.

Under the scheme, eligible beneficiaries get a monthly pension of ₹500 from age 18 years to less than 55, ₹ 750 from age 55 to less than 60, ₹1,000 from age 60 to less than 75 and ₹ 1,500 for 75 years and above.

1.2.2 Audit scope, Selection of Districts and lower-level units and Audit Methodology

A. Audit Scope

The period covered under the audit was from April 2017 to July 2020. The IT platform being used for DBT/in-cash transfer to the beneficiaries was examined. Additionally, Audit also focused on transfer of benefits to the beneficiaries to examine whether and to what extent beneficiaries actually received the benefits and the related issues in the scheme implementation such as delays, grievance redressal, etc.

B. Selection of Districts, lower-level units and Beneficiaries

Keeping in view the spread of Covid-19, the field audits had been limited to Jaipur and the adjoining districts only. Therefore, six districts viz. Jaipur, Dausa, Tonk, Sikar, Ajmer and Alwar and two blocks from each of these six districts were selected. The details of selection of districts, lower-level units and beneficiaries for survey are given in *Annexure -A*.

C. Audit Methodology

Following activities were carried out as part of the PA:

- Digital and Physical records, data and reports of SJED and Planning Department were examined.
- Beneficiary survey of 240 beneficiaries for each scheme receiving pension in their bank accounts and 72 beneficiaries of both schemes receiving pension through Money Orders (total 552 beneficiaries).
- Treasury level checks at the concerned treasuries of the selected Gram Panchayats and Wards.
- Examination of information available in various reports of RajSSP portal through Login ID based access provided by the Department.
- Joint physical verification of the State Data Center.

In addition, data analysis of RajSSP data dump⁹ (containing the information related to the two schemes) was also carried out. SJED provided (13 January 2021) the data dump of the Social security pension schemes for the period April 2017 to July 2020 being implemented by the department.

The main objectives of data dump analysis were to assess whether:

- (i) The data provided is reliable, accurate and complete.
- (ii) Data of all beneficiaries was digitized;
- (iii) There is process/work flow for approval and modification of beneficiary data;
- (iv) The mandatory fields have been specified and filled in the database;
- (v) Separate authorities are prescribed for processing and approval of data as part of the IT System;
- (vi) Controls exist to prevent errors in beneficiary data; and
- (vii) Failed transactions are tracked, monitored and reconciled.

The details of the checks carried out during data analysis of the data dump are provided in **Annexure B**.

An Entry conference explaining the objectives, scope and methodology of the Performance Audit was held with officers/officials of SJED, State DBT Cell, DoITC¹⁰, National Informatics Centre (NIC), Directorate of Treasury and Accounts (DTA) and Jan-Aadhaar authority¹¹ on 19 November 2020. A virtual meeting of the officers of the O/o Chief Technology Officer, Indian Audit and Accounts Department and Accountant General (Audit-I) Rajasthan with officers/officials of SJED and NIC was organized on 25 November 2020 to discuss the functioning of RajSSP portal including different aspects of the online process of pension sanctioning and payment. The draft report was

⁹ A **data dump** is large amount of **data** transferred between two systems. For example, a **database** can be **dumped** to another network server, where it could be utilized by other software applications or analyzed by a person

¹⁰ Department of Information Technology and Communication, GoR

¹¹ Under Directorate of Economics and Statistics, Planning Department, GoR

forwarded to the State Government on 16 August 2021, replies to which was received on 31 August 2021. Subsequently, an Exit conference was held with the Secretary, SJED, and officers of NIC, State DBT cell, DTA and DoITC on 03 September 2021 in which audit findings, replies of the government and audit recommendations were discussed. The responses of the State Government during and after the exit conference have been suitably incorporated in the relevant paragraphs.

1.3 Audit Objectives

The PA, covering the period April 2017 to July 2020, was carried out to ascertain:

- i. Whether necessary process re-engineering was done for implementation of DBT to minimize:
 - intermediary levels,
 - delay in payments to intended beneficiaries and
 - pilferage and duplication.
- ii. Whether the infrastructure, organization and management of DBT were adequate and effective
- iii. Whether beneficiaries actually received the benefits
- iv. Whether effective grievance redressal was ensured for proper implementation of the schemes

1.4 Audit Criteria

The main source of audit criteria was derived from the following documents:

- i. Rajasthan Social Security Old age, Widow, Separated and Divorced Pension Rules 2013
- ii. Rajasthan Treasury Rules, 2012
- iii. General Financial and Accounting Rules (GoR)
- iv. Rajasthan E-Governance IT and ITES policy, 2015
- v. Rajasthan Jan-Aadhaar Authority Act 2020
- vi. Rajasthan Bhamashah (Direct Transfer of Public Welfare Benefits and Delivery of Services) Act, 2017
- vii. Rajasthan Bhamashah (Direct Transfer of Public Welfare Benefits and Delivery of Services) Rules, 2018
- viii. Documents, circulars, orders, instructions and notifications issued by Central Government and State Government
- ix. Standard Operating Procedure (SOP), Handbook on DBT and Guidelines for State DBT Cell issued by DBT Mission under Cabinet Secretariat
- x. Instructions regarding maintenance of database, generation of various reports and IT controls

1.5 RajSSP portal of Integrated Financial Management System

RajSSP portal is the Social Security Pension Module of Integrated Financial Management System (IFMS) introduced in November 2011. Details of beneficiaries of various social security pension schemes being implemented by SJED are available on this portal. Sanctions for eligible applicants are issued by respective Sub Divisional Officers/ Block Development Officers (SDOs/BDOs) and submitted to respective Treasuries/Sub-Treasuries¹² through RajSSP for pension disbursement.

1.6 DBT process in social security pensions

Procedure for application, verification, issuing of sanction, pension payment and appeal

Previously the entire process from application and processing to the payment of the social security pensions in the state was offline. The Department undertook Business Process Re-engineering (BPR) over the years to bring the entire process online with the introduction of RajSSP, streamlined the process through measures such as leveraging Bhamashah/Jan-Aadhaar demographic data, introduction of single-DDO single-Treasury system, etc. and introduced DBT for direct payment of social security pensions into the bank accounts of the beneficiaries. The process of disbursement of social security pensions (including CMOASPS and CMENSPS) has been described below.

Application process: Applicant can apply online¹³ through any e-Mitra kiosk/ or Single Sign On (SSO) ID on RajSSP portal in prescribed format providing Bhamashah/Jan-Aadhaar number and Aadhaar number. The personal/demographic details of the applicants available in the Bhamashah/Jan-Aadhaar and Aadhaar database will be automatically populated in the pension application form after biometric/One Time Password (OTP) authentication. The application will then be forwarded to the concerned Verification Officer, online notice of which will be sent by SMS to the registered mobile number of the applicant.

Verification: On receiving the application form, the Verification Officer checks the details like date of birth, age, domicile, place of residency, source of income and other eligibility criteria provided by the applicant in the application. After checking and verifying the application form, the Verification Officer will send the verified application online to the sanctioning authority through the web portal with his recommendation.

¹² From 30 April 2020 Additional Director/Pension of SJED has been made the single Drawing and Disbursing Officer (DDO) and Jaipur rural treasury has been made the single treasury for all social security schemes of SJED. It means that bills of all the social security pensions of SJED, including CMOASPS and CMENSPS, are prepared by Additional Director (Pension)/SJED and all such bills are passed by Jaipur rural treasury.

¹³ Vide Order dated 07.06.2017

Sanction: After receiving the online application form, the Sanctioning Officer either accepts or rejects the application and in either case, the orders are given online through the portal and again the information is sent to the applicant by SMS on his registered mobile number. In case of acceptance of application, an online pension sanction order is issued by the sanctioning officer.

Pension Payment Order: Online pension sanction order is to be treated as the pension payment order. On receipt of the online pension sanction order through RajSSP, the concerned Treasury officer/ Pension Payment officer functions as the DDO and initiates the process for payment of pension in the bank account of the beneficiary through IFMS.

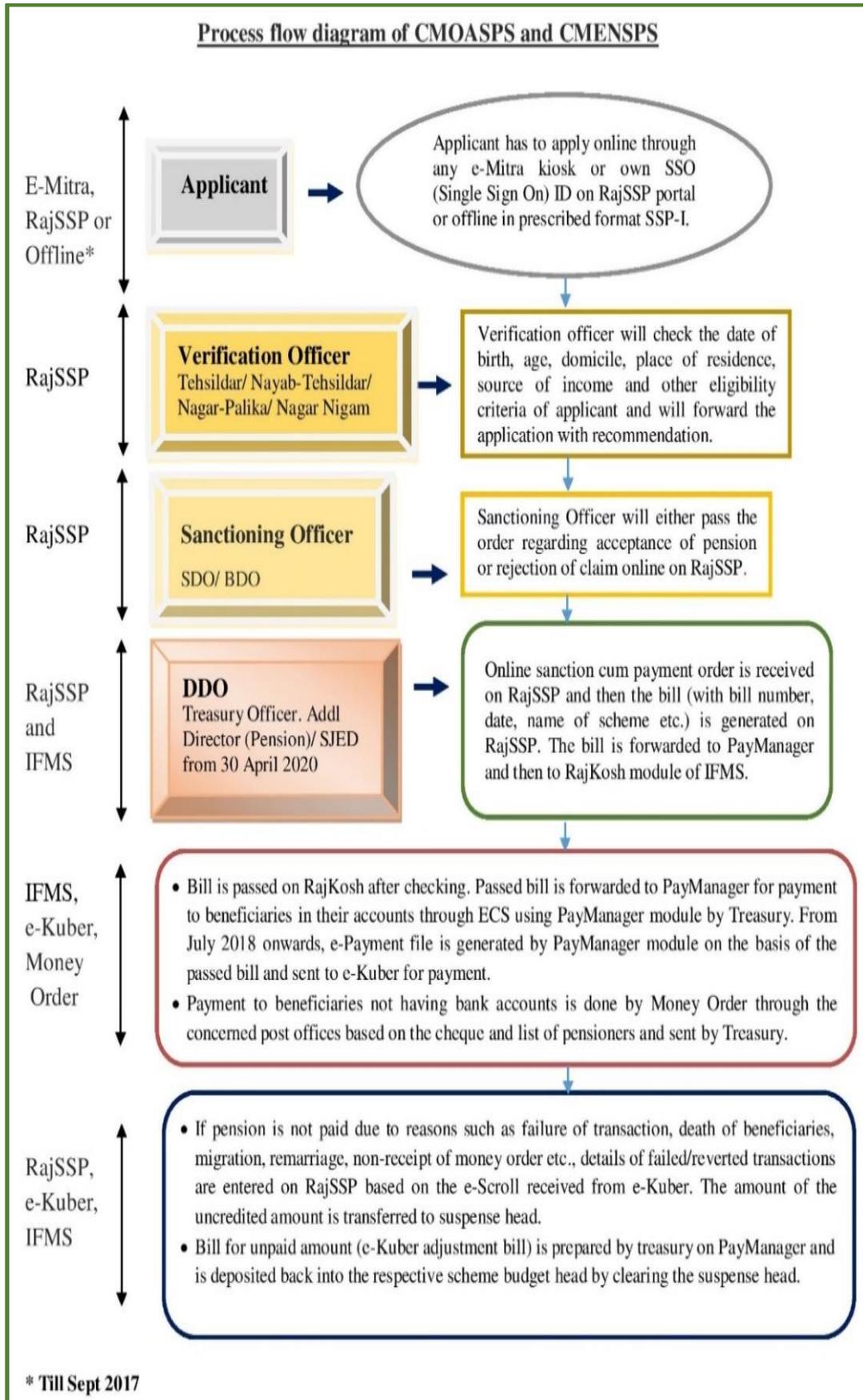
Appeal: Appeal against the order regarding the rejection of pension claim by the sanctioning authority can be made to the District Collector within two months. SJED would have the right to review the decision of the District Collector if it is considered necessary based on merit.

This procedure has been illustrated through the work flow and process flow diagrams provided below.

Chart 1
Work Flow Diagram of CMOASPS and CMENSPS

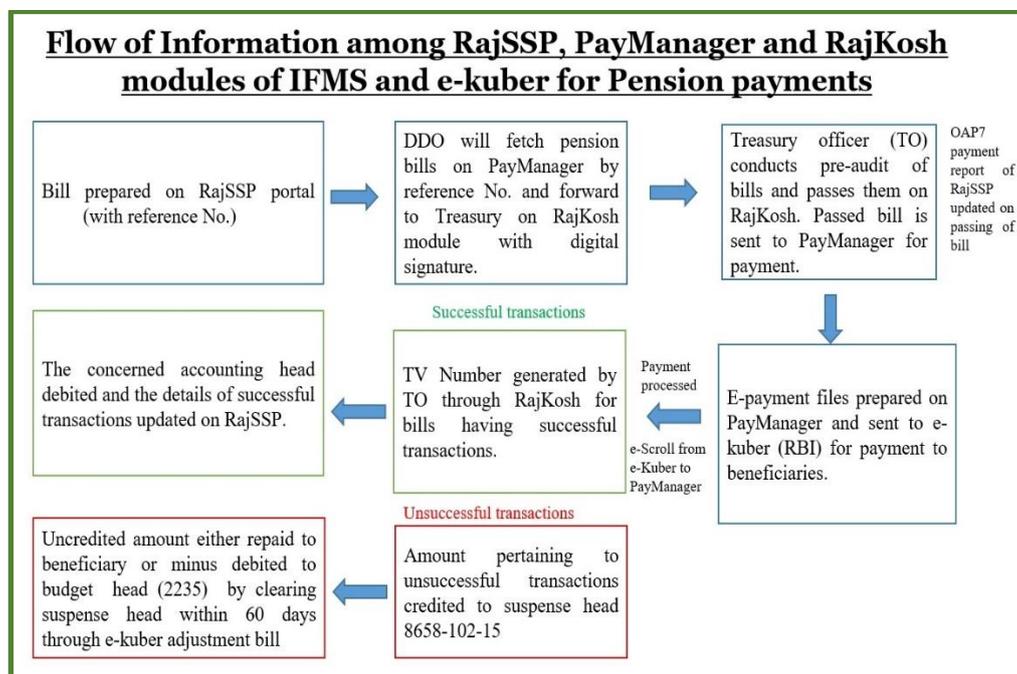


Chart 2



The process of payment of social security pensions involving RajSSP portal, PayManager¹⁴ and Rajkosh¹⁵ modules is illustrated **chart 3** below:

Chart 3



1.7 Good Practices

During the audit, following good practices were noticed in the implementation of the pension schemes:

- i. When the beneficiary applies for these social security pensions, the required demographic information is fetched from Jan-Aadhaar database and therefore the beneficiary is not required to provide documents at the time of application. Thus, application process for these schemes has been made simpler and convenient.
- ii. Earlier the beneficiary had to physically approach the designated officials for the annual verification for proof of life to continue receiving the pension. Since December 2019, the beneficiaries of the pension schemes can get annual verification done through E-Mitra kiosks or any biometric/OTP authentication for Jan-Aadhaar linked schemes during the months of November/December which serves as annual verification for the year for these pension schemes. This facilitates the beneficiaries, especially the old or

¹⁴ PayManager is a bill preparation module of IFMS.

¹⁵ RajKosh (Online Treasury Accounting System) is an e-Governance initiative of Government of Rajasthan under Mission Mode Project category and is part of Integrated Financial Management System. Rajkosh facilitates the submission of Bills, Vouchers & Challans, effective Budget control, compilation of treasury accounts, preparation of reports, interface to external agencies and various MIS reports.

widowed beneficiaries of these two schemes living in far flung areas of a geographically large state like Rajasthan.

iii. Certain IT related good practices were also observed:

- **Session Time out:** application control of automatic log out after 30 minutes of idle time was in place for RajSSP, which increases the security of the application by reducing exposure to session-based attacks that steal or reuse users' session identifiers¹⁶.
- **Password Change Policy:** Users are required to change passwords within 90 days after which the password expires.
- **Rajasthan State Data Centre at Jaipur:** Adequate security measures such as guards, CCTV cameras, two level registration process, RFID based authentication etc. were in place for preventing unauthorised physical access to the data centre. Counter measures against fire and other hazards such as fire alarm systems, gas (Novec) based firefighting systems, fire extinguishers, lightening arresters etc. had also been put in place.

1.8 Action taken by State Government on interim audit recommendations

Based on the audit recommendations, the State Government took following corrective actions:

(i) Limit on unsuccessful login attempts

Audit observed that the user account of RajSSP was not being locked out after five unsuccessful attempts as per para 6.6(D)(d) of IT Policy 2015 of GoR. In addition, the users did not receive any warning/message after unsuccessful login attempts. On the basis of audit recommendation, remedial action was taken by the State government and now the system does not allow more than three unsuccessful login attempts and appropriate message in case of unsuccessful login attempt is also displayed. These have been verified by Audit (September 2021).

(ii) Invalid/garbage/vague values in the RajSSP database

Audit noticed invalid/garbage/vague values in various fields of RajSSP as detailed in *Annexure C*. In response, the State government standardised the entries of the relevant fields which have to be selected from drop down menu, thus avoiding absurd/invalid entries in those fields.

¹⁶ As per 'Open Web Application Security Project' which is a non-profit foundation working towards improving software security.

1.9 Acknowledgement

Audit acknowledges the co-operation and assistance extended by the officials of the Social Justice and Empowerment Department, Planning Department, Finance Department, Department of Information Technology and Communication, National Informatics Centre and the selected Gram Panchayats, Wards and other offices at various stages during conduct of the performance audit.

Chapter – II
Implementation of DBT in
Social Security Pension
Schemes

Audit Findings

Chapter II

Implementation of Direct Benefit Transfer in Social Security Pension Schemes

Audit Objective 1: Whether necessary process re-engineering was done for implementation of DBT to minimize intermediary levels, delay in payments to intended beneficiaries and pilferage and duplication

2.1 Constitution of committees for approval of sanctions

As per Rule 2 (*sub rule vii* - for rural areas and *sub rule viii* - for urban areas) of Pension Rules, committees are required to be constituted for sanction of applications as given in the **Table 4** below:

Table 4: Composition of Committee for approval of sanctions

| S. No. | Area | Designation | Post |
|--------|-------|---|----------|
| 1. | Rural | Sub-Division Officer (SDO)/ Sub-Division Magistrate (SDM) | Chairman |
| | | Concerned Block Development Officer (BDO) | Member |
| | | Pradhan/Deputy Pradhan/Member of concerned Panchayat Samiti | Member |
| 2. | Urban | SDO/SDM | Chairman |
| | | Chief Executive Officer (CEO)/Commissioner/Executive Officer (EO) of concerned local body | Member |
| | | Mayor/Deputy Mayor /Chairman/Deputy Chairman/President/Vice-president/Ward Member | Member |

Further, these provisions were amended on 04.04.2013 and following were inserted below rules 2 (vii) and 2 (viii) *ibid*:

- **Rural Areas:** For sanction of applications, the minutes of sanctioning committee will be signed by the chairman and all the members. On receiving the approval, the BDOs will sign on the sanction order for applicants. Records related to the sanctions of pension shall be maintained by BDO.
- **Urban Areas:** For sanction of applications, the minutes of sanctioning committee will be signed by the chairman and all the members. On receiving the approval, the SDOs will sign on the sanction order for applicants. Records related to the sanction of pension shall be maintained by SDO.

During review of records of 12 blocks¹⁷ of the six selected districts¹⁸, it was noticed that in nine blocks¹⁹, the Pension Payment Orders (PPOs) were being

¹⁷ SDO/SDM Ajmer, Alwar, Dausa, Sambhar, Sikar, Tonk and BDO Bansur, Dantaramgarh, Dudu, Kishangarh, Lalsot, Malpura,

¹⁸ Ajmer, Alwar, Dausa, Jaipur, Sikar and Tonk.

¹⁹ SDO Ajmer, Dausa, Sambhar, Sikar, Tonk and BDO Bansur, Dudu, Kishangarh, Lalsot,

issued by the concerned BDOs/SDOs without the constitution of such committees. In the three remaining blocks²⁰, audit noticed that the committees had been constituted and the concerned BDOs/SDOs were issuing PPOs with their signatures based on the approvals received from the committees.

Audit is of the view that in the absence of the committee, the procedure prescribed by the Pension rules to ensure necessary rigour in the pension sanctioning process was compromised.

The State Government accepted the facts and replied (August 2021) that the sanction process on RajSSP portal is completely online w.e.f. 02 October 2017. Currently, the applicant is compulsorily registered with Bhamashah/Jan-Aadhaar. The Bhamashah/Jan-Aadhaar details, which are fetched from Jan-Aadhaar database to RajSSP for processing applications, are duly verified and there is no relevance and utility of these committees and therefore suitable amendment would be proposed in the rules. This was reiterated by the State Government during the Exit Conference (September 2021).

Audit is of the view that though the Government has proposed removing the committees, which have the participation of both government officials and people's representatives, they could provide an additional layer of scrutiny before sanction of the pension. These committees may also be useful in monitoring the overall functioning of pension verification and sanctioning processes.

2.2 Sanction of applications

According to the Rule 5(v) of Pension Rules, the verification of pension application is required to be completed within 30 days from the date of receipt of application. Further, rule 5 (vii) *ibid* prescribes that the sanctioning authority has to complete the sanction process within 15 days from the date of verification. Hence, every application is required to be disposed of within 45 days of its receipt. The above rules were amended²¹ in July 2019 and provision for auto-escalation of application to the next stage was introduced in RajSSP if the concerned authorities failed to take necessary action within the prescribed time limit (30 and 15 days at verification and sanctioning stages respectively).

During analysis of RajSSP data, it was noticed that during the audit period, 6,11,794 (27.13 *per cent*) out of total 22,54,725 applications received under CMOASPS and 1,00,365 (31.02 *per cent*) out of total 3,23,578 applications received under CMENSPS were not sanctioned within 45 days as prescribed. In the 12 selected blocks, 27,768 cases (33.96 *per cent*) out of 81,773 sanctioned applications of the two selected schemes were delayed during the audit period.

²⁰ SDO Alwar, and BDO, Dantaramgarh and Malpura

²¹ Effective from 01 July 2019

Audit also observed that 60,778 of these applications were delayed even after the provision for auto-escalation had been introduced in RajSSP.

The State Government informed (September 2021) that now there is no pendency of applications beyond the prescribed time limits due to the feature of auto-verification and auto-sanction. This was verified by Audit (September 2021) on the basis of relevant RajSSP report²². The State government further informed (September 2021) that feature of auto-approval based on data-based verification for sanctions would be implemented for which suitable amendment in the Pension rules is being proposed. Further progress in this regard is awaited (December 2021).

2.3 Sanction of *Ekal Nari* pension

As per Rule 4 of Pension Rules, Widowed/ Separated /Divorced women of age 18 years and above, who are *bonafide* residents of Rajasthan and are residing in Rajasthan are eligible to get pension if they fulfil the conditions as described in pension rules. For above purpose “Separated” means:

- i. All legally separated marriage women holding decree of marriage separation;
- ii. All legally separated women who hold court order;
- iii. All such women, whose cases were pending in courts since 5 year for want of marriage separation or substitution of marital rights and they hold court documents;
- iv. All such Muslim divorced women whose divorces are issued by the *Kazi* or Religious authority on the basis of self-affidavit and two independent witnesses.

Analysis of RajSSP data dump of CMENSPS revealed that pension of 42,995 women beneficiaries (557-Divorced, 42,143-Widow and 295-Separated) was sanctioned under the scheme during the audit period. Scrutiny of the sanctioned cases revealed that in the field/column of “*Husband Divorce Issuing Authority*”, required information was not provided in 9,602 cases²³ (22.33 per cent).

Thus, audit could not ascertain whether pension to these beneficiaries was sanctioned on the basis of valid documents/certificates issued by competent authority as required under the rules. The possibility of pension payment in these cases in the absence of prescribed documents or on the basis of invalid documents/certificates cannot be ruled out. One such case observed during field study is discussed below as **Case Study 1**.

The State Government replied (August 2021) that all the details of the applicant, including the marital status, are fetched from the Jan-Aadhaar database on RajSSP portal at the time of online application for CMENSPS. Since the

²² ‘District wise kiosk Pensioner application status’ report for the duration 01.08.2021 to 15.09.2021.

²³ Field left blank in 2550 cases and numerical value/special character filled in 7052 cases

information being fetched from Jan-Aadhaar has already been verified, there is no need to verify the information again.

The reply of the Government is not acceptable as section 7(3) of Jan-Aadhaar Act 2020 specifies that Jan-Aadhaar card can be used as a proof of address and identity for receipt of public welfare benefit/services. Therefore, basic demographic details, including marital status, of the beneficiaries are fetched from the Jan-Aadhaar database at the time of application for social security pensions. However, it is the responsibility of the Department to ensure that other requirements for sanctioning of pension, such as documents prescribed by Pension rules in support of the marital status, are fulfilled and the relevant information is provided on RajSSP.

During the Exit Conference, the State Government (September 2021) accepted the recommendation that pension rules may be harmonised with Jan-Aadhaar as it is being utilised as a single source of truth for social security pension schemes. Further progress is awaited (December 2021).

Case Study 1

During beneficiary survey of urban block of Tonk district (January 2021), it was noticed that pension was sanctioned to a divorced beneficiary (PPO No. RJ-S-05112457) under CMENSPS on the basis of a notarized *Talaknama* on ₹100 stamp paper instead of certificate issued by *Kazi* on the basis of two independent witnesses as required under the Pension Rules. The matter was further analyzed and it was found that pension in this case was being paid since July 2013. The case highlights the erroneous verification by the concerned Municipal council as it failed to detect the lack of prescribed document.

While accepting the facts, State Government replied (August 2021) that suitable action would be taken against erring officers/officials and the progress would be intimated. Further progress in this regard is awaited (December 2021).

2.4 Sanction of Old Age Pension

Rules 2 and 3 of Pension Rules provide the age eligibility criteria (Males of age of 58 years and above and females of age of 55 years and above) for social security pension under CMOASPS. Further, rule 5(iii) (e) *ibid* provides the process of determining date of birth in cases where only age is mentioned in the documents according to which, the date of birth of each pensioner will be determined by the verifying authority from the following documents in order of precedence given below:

- a) School Certificate

- b) Birth register/Birth certificate maintained by Municipal Board/Nagar palika/Nagar nigam, Panchayat or
- c) Latest Voter List of Loksabha/ Vidhansabha/Urban Body, having the name of applicant or Age Certificate given by Sub-Divisional Officer or Tehsildar.
- d) Age certificate given by the Block Deputy Chief Medical and Health Officer for Rural Area and the Medical Jurist for the urban area.

(i) Analysis of RajSSP data of CMOASPS revealed that during the audit period, in 818²⁴ cases out of the total 18,15,692 applications received during audit period and subsequently sanctioned, the pensioners had not attained the minimum age on the date of application for the pension. It was further noticed that in 43 cases²⁵ (5.26 per cent) cases out of these 818 cases, the applicants had not attained the minimum age even on the date of sanction.

The State Government replied (August 2021) that at the time of application the details of the applicant are fetched from the Jan-Aadhaar portal on the basis of which eligibility/ineligibility of the applicant is displayed on RajSSP. The applications are rejected by the portal in case the eligibility criteria are not met. So the age of the applicant at the time of application was as per the eligibility criteria, however, the pensioner amended his age on Jan-Aadhaar portal after sanction of pension and the sanctioning authority modified the age accordingly.

While the Department did not provide details/information in support of the claim regarding subsequent modification of age by the beneficiaries after sanction of applications, cases involving modification of details relevant to eligibility should have been flagged by the RajSSP portal, with a relevant report for all such cases, for further examination by the Department. The modification of Jan-Aadhaar details require two levels of verifications (*Chart 8*) with the second level of verification being carried out by the same authorities functioning as sanctioning authorities for social security pensions. In the scenario where the applicants modified their age after sanction of Pension application, the failure of sanctioning authorities to examine these cases points to systemic weakness and lapses on their part.

(ii) The lack of due diligence in verification/sanction also led to eligible beneficiaries being denied due benefits. During scrutiny of records at Nagar Palika Jobner, Jaipur (October 2020), it was noticed that in five cases (details in *Annexure D*), pension was not sanctioned due to the reason that the applicants had not attained the minimum required age as noted on the application by the Patwari. However, during scrutiny of the records, it was observed that these beneficiaries had attained the minimum prescribed age as per the documents attached with the application.

²⁴ 426 males and 392 females

²⁵ 26 males and 17 females

Thus, eligible beneficiaries were deprived of benefits of the pension as the documents provided by them were disregarded. It is worth mentioning that in these cases, the verification was carried out by the Patwari instead of Executive officer in contravention of the rules.

The State Government while accepting the facts intimated (August 2021) that suitable action would be taken against erring officers/officials and the progress would be intimated. The reply of the State government is silent about the verification being carried out by Patwari instead of Executive officer as prescribed by the Pension rules.

2.5 System of physical verification of beneficiaries

In order to establish the eligibility of the applicant for starting the pension and to verify the demographic information, Rule 5 (iii) of Pension Rules prescribes verification of pension applications before sanctioning of Pension.

In addition, as per Rule 12 of Pension Rules, verification of the pensioners is required to be carried out every year for continuing the pension. If the pension is withheld for an eligible pensioner due to lack of physical verification, the concerned officer will be held responsible. Further, in July 2019²⁶, facility for the beneficiaries to get annual verification done through One Time Password on mobile number registered with Aadhaar was added. The verification process was further modified²⁷ through which the beneficiaries could get their annual verification done through multiple procedures such as biometric authentication through E-Mitra Kiosk/Rajiv Gandhi Seva Kendra, authentication through biometrics or One Time Password while receiving the benefit of any other Government scheme linked with Jan-Aadhaar by the pensioner every year in month of November-December, etc.

Audit observed certain irregularities in the system of physical verifications as follows:

(i) Pension rules prescribe that the verification of the pension applications is to be done by Tehsildar in rural areas and Executive Officer/Commissioner in urban areas. However, audit observed that the verifications were actually being carried out by the Patwaris in rural areas and subordinate staff of Executive Officer/Commissioner in urban areas who provide the verification remarks after examining the beneficiary documents. These applications are then forwarded by the Tehsildar/Executive officer with their recommendation (eligible/ineligible) to the sanctioning authority.

²⁶ Vide order F09(05) (12-II) / SSPR/SJED/ 2014-15 / 7478-7598 dated 24 July 2019

²⁷ Vide notification F09(05)(12-II) / SSPR/SJED/ 2014-15 / 13679 dated 18 December 2019

The State Government accepted the fact (August 2021) of verifications being carried out by subordinate staff of the prescribed officials with the justification that the lower staff is well familiar with the people of the area.

(ii) During field study and beneficiary survey, audit noticed that in 32 cases²⁸ pertaining to seven SDO/BDO offices and TO Alwar (October 2020 to February 2021) the beneficiaries had already died but the department erroneously verified them as 'alive' in annual verification and continued to pay the pension. This resulted in undue payment of ₹ 6,25,250 in these cases. Further it was also seen that in 19 cases²⁹ out of these 32 cases, the beneficiary was declared as 'alive' consecutively for four years in six cases, three years in eight cases and for two years in five cases (Details given in *Annexure E*).

The State Government accepted the facts and intimated (August 2021) that concerned SDO/BDO and TO have been asked to cancel the sanction and recover the excess amount paid along with interest, and that suitable action would be taken against erring officers/officials for erroneous annual verification.

The State government further informed (September 2021) that RajSSP has been linked with *Pehchan*³⁰ through Jan-Aadhaar portal due to which the information regarding death of beneficiaries is now being received on RajSSP. Audit examination (September 2021) revealed that this feature is in test phase.

(iii) During the review of records of SDO Alwar, five cases³¹ were noticed (October 2020) wherein the beneficiaries had been declared dead on the basis of physical verification even when they were alive and their pensions had been stopped. SDO Alwar informed (October 2020) that the pension payments in these cases had been started. However, audit scrutiny of the information available on RajSSP revealed that arrears amounting to ₹ 18,000 had not been paid to these beneficiaries (August 2021). One similar case of SDO, Ajmer has been described in **Case Study 2**.

The State Government accepted the facts and intimated (August 2021) that SDO Alwar has been asked to examine the matter and propose disciplinary action against the responsible officers/employees. The Government reply was silent about the payment of arrears to the beneficiaries. Further progress is awaited (December 2021).

²⁸ 15 field study and 17 beneficiary survey

²⁹ 8 field study and 11 beneficiary survey

³⁰ Civil Registration system of the Government of Rajasthan for facilitating the citizens of Rajasthan to register birth, death and marriage.

³¹ PPO No. RJ-S-8707117, RJ-S-7822990, RJ-S-8639625, RJ-S-3465240, RJ-S-2958223

Case study 2

During review of records at SDO Ajmer, (October 2020) it was noticed that a CMOASPS beneficiary³² was declared as dead during annual physical verification and his pension was stopped in April 2018. However, the pensioner was alive and made repeated requests for restoration of his pension which was finally restored by the Department in Nov 2020 with effect from April 2020. However, arrear of pension amounting to ₹11,500 for the period May 2018 to March 2020 was not paid to the beneficiary (July 2021).

The State Government accepted the facts and intimated (August 2021) that the outstanding amount would be paid in August 2021. Audit verified (September 2021) that the arrear payment had been made in August 2021.

(iv) During audit scrutiny of records at Nagar Parishad, Dausa, it was noticed that in 14 cases³³, the beneficiaries had been marked as 'ineligible' by the verification authority during annual verification. However, the status of these beneficiaries on RajSSP revealed (July 2021) that these pensioners have been marked as verified and regular pension was being paid to these beneficiaries disregarding the verification remarks.

The State Government intimated (August 2021) that due to Covid-19, the timeline for verification of pensioners was initially extended to 31st March 2021 and was later further extended till October 2021.

The reply of the Government is not acceptable as these cases had been verified before the timeline for verification was extended due to which the status of these cases was displayed on RajSSP as verified.

(v) During scrutiny of records of block *Dantaramgarh*, it was noticed (January 2021) that in the applications of two beneficiaries³⁴, the verification remarks by the Patwari were 'Son in Government Job'. Therefore, as per rules, these applications were required to be rejected by the sanctioning authority. However, the sanctioning authority failed to take the verification remarks into account and pension was sanctioned in violation of norms due to which an amount of ₹ 35,500 was paid for the period May 2018 to July 2020.

The State Government accepted the facts and intimated (August 2021) that BDO *Dantaramgarh* has been asked to recover the amount from the beneficiaries along with interest and suitable action would be taken against erring officers/officials and the progress would be intimated. The State Government further informed (September 2021) that database of State

³² PPO No. RJ-S-07223785

³³ PPO NO. RJ-S-09124340, 09124408, 09354188, 09529022, 09529173, 09617517, 09617610, 09622848, 09921609, 09274761, 09275253, 08576211, 08576226 and 09352817.

³⁴ PPO No. RJ-S-08350782, 08512471

Government employees has been linked with Jan-Aadhaar portal through which ineligible beneficiaries would be identified. However, reports/ information in support of this claim have not been provided to audit (December 2021).

These instances point to the lack of necessary rigour in the system of physical verification of the beneficiaries being carried out by the Department.

Further, the system of annual verification only provides a proof of the beneficiary being alive for continuation of pension. The Department lacks a mechanism for periodical review of beneficiaries to ascertain their eligibility as there may be certain cases where after the sanction of pension, the beneficiary may no longer qualify under the eligibility criteria of the schemes due to factors such as employment of beneficiaries' son/spouse, increased annual income, remarriage etc. In the absence of such a mechanism, the Department cannot ascertain whether the pension is being paid to eligible beneficiaries only. Two relevant instances noticed during the Audit are discussed below:

(vi) During beneficiary survey at SDO, Dausa, Audit noticed that the son of a beneficiary³⁵ was employed with a Government of Rajasthan undertaking. Hence, the beneficiary was ineligible to get the pension as per the Pension Rules.

The State Government accepted the facts and intimated (August 2021) that SDO Dausa has been asked to recover the amount along with interest from the beneficiary and suitable action would be taken against erring officers/officials.

(vii) During beneficiary survey at SDO, Tonk (January 2021), it was noticed that a widow pensioner³⁶ re-married in December 2015. However, she continued to receive the widow pension for four years even after remarriage.

The State Government accepted the facts and intimated (August 2021) that SDO Tonk has been asked to recover the amount along with interest from the beneficiary and suitable action would be taken against erring officers/officials.

In both these cases, annual verification failed to detect that the beneficiaries were no longer eligible to receive the pension. Since the beneficiary survey by Audit was carried out on a limited scale, wider occurrence of such instances across the state can not be ruled out.

Periodical review of the eligibility of beneficiaries would help the Department in weeding out such cases where the beneficiaries are no longer eligible subsequent to the sanction of pension and would also enable the Department to identify cases of erroneous verification and sanction of pensions (as highlighted in the instances listed above). Additionally, this system may also enable the Department to get information regarding problems being faced by the

³⁵ PPO No. RJ-S-07596693

³⁶ PPO No. RJ-S-02439480

beneficiaries like delays in payment (highlighted in para 4.1), stoppage of pension (highlighted in para 4.3), etc. and take prompt action to mitigate the issues being faced by the beneficiaries.

2.6 Post audit of auto-escalated applications

According to Rule 5 of chapter-IV of Pension Rules as amended on 2 July 2019, if an application was not disposed of by the verification/sanctioning authority within the stipulated time of 30/15 days respectively, it would be auto-escalated and forwarded to the next stage in the pension process. Auto-sanctioned applications forwarded to the TO/STOs for payment are displayed to TO/STOs in a separate report of RajSSP. The sanctioning authority is granted 60 days for post audit of cases at the level of sanctioning authority in which pension was paid on the basis of auto verified/sanctioned applications. During post-audit, if any application which was auto sanctioned/verified is found to be wrong/irregular, responsibility of the official may be fixed and action may be initiated to recover the wrong/ irregular payments from such beneficiaries.

Review of RajSSP reports³⁷ provided by TO of SDO Sikar (December 2020) revealed that in 35 cases (10.26 per cent) out of 341 auto-escalated cases, pensions were sanctioned automatically but post audit was not carried out within 60 days as prescribed in the rules. (*Annexure F*)

The State Government accepted the facts and intimated (August 2021) that SDO Sikar has been asked to recover the amount along with interest from the beneficiaries found ineligible during post audit and suitable action would be taken against erring officers/officials. The State Government also informed that across Rajasthan, 10,046 auto-sanctioned cases were pending for post audit for which the District Collectors had been instructed.

Further, scrutiny of RajSSP reports provided by TO of the selected blocks (October to December 2020) revealed that during post audit of automatically sanctioned cases, the department identified an amount of ₹ 4,00,500 pertaining to 178 cases³⁸ (details in *Annexure G*) where pension was paid wrongly to the beneficiaries due to automatic verification and sanction and recovery was still pending. However, the department did not fix the responsibility for irregular/wrongful payment of pension to the ineligible applicants as required by the Pension rules.

The State Government while accepting the facts intimated (August 2021) that the concerned sanctioning authorities have been asked to recover the excess amount along with interest from the ineligible beneficiaries. The State Government also informed (September 2021) that all the District collectors have

³⁷ 'Status of auto verify or sanctioned application' report of RajSSP

³⁸ SDO, Alwar (64), Dausa (10), Sambhar (7), Sikar (32), Tonk (5) and BDO, Bansur (20), Dantaramgarh (2), Kishangarh (11), Lalsot (27)

been instructed to ensure post-audit by sanctioning authorities within 60 days. Further progress is awaited (December 2021).

2.7 Rates of pension paid to beneficiaries

Rule 2(iv) of Pension Rules as amended on 28 February 2019 prescribed the rates of pension for different age categories as given below:

Table 5: Rates of pension under CMOASPS and CMENSPPS

| (Amount in ₹) | | | |
|---------------|-------------------------------|---------|----------|
| S. No. | Category of beneficiary (Age) | CMOASPS | CMENSPPS |
| 1 | 18 to 55 years | - | 500 |
| 2 | 55 to 60 years | 750 | 750 |
| 3 | 60 to 74 years | 750 | 1000 |
| 4 | 75 years and above | 1000 | 1500 |

As can be seen from the table above, the comparative rates of pensions for the categories of '60 to 74 years' and '75 years and above' are lower in CMOASPS than CMENSPPS. According to the Department order dated 21 May 2018, the eligible beneficiaries CMOASPS having marital status as 'Widow' would be automatically transferred to CMENSPPS to receive pension at enhanced rates.

Analysis of RajSSP data revealed that during the audit period, the marital status of 13,367 female beneficiaries (8,722 pertaining to age group '60-74 years' and 4,645 pertaining to the category of '75 years and above') who were receiving pension under CMOASPS was shown as 'Widow'. However, the department did not transfer these beneficiaries to CMENSPPS due to which these beneficiaries were receiving pension at lower rates.

Further, data analysis also revealed that there were 491 female beneficiaries of CMOASPS with marital status as 'separated' and 'divorced' who could also have been transferred to CMENSPPS like the beneficiaries with marital status 'widow' to receive pension at enhanced rates.

The State Government accepted the facts and intimated (August 2021) that necessary action is being taken to change the category of the beneficiaries.

During the Exit Conference, the State government stated (September 2021) that necessary action would be taken in the cases of 'Widow' beneficiaries and that 'Separated' and 'Divorced' beneficiaries would also be covered. The State Government further informed (September 2021) that the Department has written³⁹ to NIC regarding transfer of 'widow' pensioners of CMOASPS to CMENSPPS. However, the letter from SJED to NIC mentions the shifting of 'widow' pensioners of CMOASPS to CMENSPPS and does not cover the 'separated' and 'divorced' beneficiaries of CMOASPS. Further progress in this regard is awaited (December 2021).

³⁹ Letter dated 13.09.2021

2.8 Details of Bhamashah/Jan-Aadhaar/Aadhaar number

According to Rule 5 (i) of Pension Rules as amended on 7 June 2017, the applicants were required to provide Bhamashah number/enrolment number and Aadhaar number/enrolment number for availing the benefits of pension schemes. Amendment of rules on 10 June 2020 replaced Bhamashah number/enrolment number with Jan-Aadhaar number/ enrolment number.

Analysis of RajSSP data revealed that during audit period, out of the 20,81,656 applications sanctioned by the Department for CMOASPS and CMENSPS, 1016 pension cases (0.05 per cent) were sanctioned in the absence of unique IDs. Further, in 513 out of these 1016 cases, the pension applications were processed and sanctioned during 7 June 2017 to 10 January 2018. All pension applications processed and sanctioned after 10 January 2018 had unique IDs.

Audit scrutiny revealed that out of these 1016 cases, there were four cases in which two PPOs had been issued for the same beneficiary and thus these beneficiaries were receiving double pension. These beneficiaries had one PPO linked with unique ID and another PPO without unique ID. The details are given in *Annexure H*.

Three such instances of double payment of pension due to absence of unique IDs noticed during the beneficiary survey are described in **Case Study 3**.

Case study 3

During beneficiary survey of pensioners receiving pension through Money Order at Gram Panchayat *Roopangarh* of *Kishangarh* Block (Ajmer), it was noticed (February 2021) that in three cases, double pension payment⁴⁰ amounting to ₹1,89,000 had been made to the beneficiaries (*Annexure I*). These beneficiaries were receiving one pension in their bank account and the other pension through Money Order. Further scrutiny revealed that in these cases, the department had issued double PPOs to the beneficiaries, one PPO having Jan-Aadhaar/Aadhaar number and another PPO without Jan-Aadhaar/Aadhaar number.

The State Government accepted the facts and intimated (August 2021) that the concerned BDO has been instructed to stop the duplicate payments being made through Money Orders and recover the amount paid along with interest from the concerned beneficiaries. The reply also stated that suitable action would be taken against erring officers/officials and the progress would be intimated. Further progress in this regard is awaited (December 2021).

Thus, it is evident that if the Department had ensured mandatory linkage of all the PPOs with Jan-Aadhaar/Aadhaar, these cases could have been prevented.

⁴⁰ Calculated from April 2016 to July 2020 as the payment information in the pension payment report, OAP 7, of these beneficiaries was not available for the period before April 2016. Based on the sanction dates mentioned in the PPOs (*Annexure I*), there is a strong possibility of double pension payment to these beneficiaries even before April 2016.

Further, during scrutiny of RajSSP reports of the 12 selected blocks, it was noticed that out of the 2,66,119 beneficiaries receiving pensions under both the schemes, there were 607 cases where pension payments were being made even in the absence of Bhamashah/Jan-Aadhaar/Aadhaar numbers (details in *Annexure J*).

Absence of unique IDs linked to the PPOs makes it difficult to prevent instances of duplication of beneficiaries and double payment of pension. Even though report⁴¹ regarding list of beneficiaries without Bhamashah/Aadhaar number is available on RajSSP, the Department failed to utilise the information to undertake focussed intervention so that these beneficiaries are assisted in getting the unique IDs on priority as well as linking all the PPOs with the unique IDs.

The State Government accepted the facts and intimated (July 2021) that as per Section 7 of Aadhaar Act 2016, the Central/State Government cannot deny any service/benefit to a person due to lack of Aadhaar. The reply is not appropriate as Rule 5 of Pension rules⁴² clearly prescribes that the applicant has to mandatorily provide his Bhamashah/Jan-Aadhaar/Aadhaar number⁴³ at the time of application in the absence of which the application would not be accepted. Lack of such prescribed unique IDs has caused instances of double pension payments. The government further stated (August 2021) that in cases of double pension payments, concerned sanctioning authorities have been directed to recover the excess amount paid along with interest and suitable action would also be taken against the responsible officers/officials.

During the Exit Conference, the State government informed (September 2021) that there were approximately 5 *per cent* beneficiaries whose unique IDs were not linked with their PPOs and that necessary action would be taken in this regard. The State Government further intimated (September 2021) that the Department is issuing directions to District collectors to ensure necessary action regarding beneficiaries without Jan-Aadhaar and beneficiaries availing double pensions during the annual physical verification.

2.9 Updating of data in case of death of a beneficiary

According to rule 9 (1) of Pension Rules, pension ends on the day of death of pensioner. Rule 13 *ibid* stipulated that in case of death of a beneficiary, Patwari/Gram Sevak/designated authority of local body or post office/Bank would send intimation to Pension sanctioning authority⁴⁴. On receipt of the intimation, the sanctioning authority would send the information regarding death to the DDO through RajSSP for stoppage of pension.

⁴¹ “Block wise blank Bhamashah or Aadhaar number” report of RajSSP

⁴² As amended on 07 June 2017

⁴³ Or the enrolment number of Bhamashah/Jan Aadhaar/Aadhaar

⁴⁴ Up to 10.06.2020, the report was required to be sent to the concerned T.Os/S.T.Os

The analysis of RajSSP data revealed that in 2447 (67.88 per cent) out of 3605 cases of recovery as on 13 January 2021, reason was mentioned as “Death”. Audit observed that in practice the Department stops pension only after the family members of the beneficiaries intimate the concerned sanctioning authority about death in writing along with death certificate or after the annual verification after which the Department initiates the recovery of excess payment from the bank account in which pension was being paid.

Department informed (April 2021) that there is no mechanism to obtain information about death of pensioners from Registrar General of India/Local Bodies/Hospitals/Crematorium etc. and such pensions after the death of the beneficiary are stopped on getting such information during annual physical verification of pensioners or on being informed by pensioners’ relatives.

While the mechanism envisaged by the Pension rules is non-functional, it is also pertinent to mention that Pension rules do not prescribe any time limit for the flow of information regarding the death of beneficiary from such institutions to the sanctioning authority and from the sanctioning authority to the DDO for stoppage of pension. Moreover, no mechanism has been prescribed for the flow of such information from the hospitals/crematoriums/*shamshans* etc. to the sanctioning authority so that such information is made available to the Department in a regular and systematic manner.

The State Government accepted the facts and intimated (August 2021) that RajSSP is being linked with Jan-Aadhaar and *Pehchan* portal in a manner that information regarding death of beneficiary is promptly updated on RajSSP and pension payments to such beneficiaries is stopped. The State government further informed (September 2021) that RajSSP has been linked with *Pehchan* through Jan-Aadhaar portal due to which the information regarding death of beneficiaries is now being received on RajSSP. Audit examination (September 2021) revealed that the linking with RajSSP is in test phase. Further progress in this regard has not been intimated though asked for (December 2021).

2.10 Systemic issues with RajSSP

2.10.1 Multi-factor authentication

Ministry of Electronics & Information Technology vide circular no. 20(7)/2017-CLES dated 11/4/2018 issued the best practices for safe and secure cyber environment for Chief Information Security Officers. One of the practices suggested to ensure cyber security was Multi-factor authentication (MFA). MFA ensures cyber security by requiring a combination of two or more types of information from the user which can be a password or personal identification number (PIN) or a code sent to the user's smartphone, or fingerprint before whatever is being secured can be accessed.

Audit observed that in the entire process of the pension processing and payment through RajSSP, two-factor authentication (2FA) was being used only at the level of sanctioning authorities. It was found that in case of verification authorities and payment authorities (DDOs⁴⁵), single factor authentication (only user ID and password) was being used.

The State Government replied (August 2021) that the sanctioning of application is the most important stage in the entire process and 2FA is available at sanctioning stage. The State Government also stated that after the implementation of single DDO system⁴⁶ for centralised payment processing, 2FA is no longer necessary. The State Government again emphasized (September 2021) lack of necessity for 2FA in view of the provisions for auto-verification, auto-checking and auto-sanction in the proposed amended Pension rules.

Implementation of multi factor authentication is an important measure from the point of view of cyber security and assumes increased importance in the current scenario where all the government systems are being brought online and the instances of cyber-attacks are on the rise. While MFA is crucial at all levels of pension processing, it becomes even more important at the stage of single DDO due to huge ramifications of any security loophole at this level.

2.10.2 Sharing of passwords

As per provisions of para 6.6 (B) (b) and (E) of IT Policy 2015 of GoR, unique user ID shall be provided to each employee so that they will be responsible for their work. During the audit, it was noticed that the authorities at all three levels i.e. verification, sanction and payment of pension, were sharing their RajSSP user ID/ Password with their subordinates for disposal of work related to processing of social security pensions in contravention of IT policy. This is also a violation of the Pension rules which prescribe specific authority for each stage of pension processing.

The State Government replied (August 2021) that concerned officers are responsible for their RajSSP portal passwords and directions for not sharing passwords have been issued from time to time.

2.10.3 Updates to Software Requirement Specification (SRS)

SRS is a comprehensive description of the software/system based on a rigorous assessment of the different requirements associated with the software/system to be developed. It contains the details regarding the development, operations, quality assurance and maintenance of the software and thus provides a

⁴⁵ Drawing and Disbursement Officers. For social security pensions of SJED, till March 2020 DDOs were Treasury/Sub-Treasury officers. From April 2020, Additional Director, Pension (SJED) has been made the DDO.

⁴⁶ Since 30 April 2020

structured framework of the software and its expected performance. As the technology landscape is dynamic and systemic modifications may be necessitated due to changes in policies/laws/rules, periodic assessment of the requirements and performance of the software/system is needed based on which the SRS should be updated to carry out software/system modifications.

During the audit, based on the information provided by the Department (October 2020), it was observed that the available SRS document of RajSSP was version 1.1 which was finalized in the year 2011. All the subsequent changes including many significant changes in pension processing and payment procedures to RajSSP had been carried without making changes to SRS.

Carrying out such changes without updating the SRS also points towards lack of periodic and systematic assessment of evolving requirements, outdated features and systemic changes needed to keep up with the changes in technology and digital security environment.

The State Government accepted (August 2021) the facts and stated that modifications to RajSSP are made from time to time depending upon the requirements.

During the Exit Conference, the State government informed (September 2021) that SRS has been updated. A copy of the latest SRS has been provided to Audit (September 2021).

While SRS has been updated after a period of ten years after being pointed out by Audit, the State Government may consider making updates to SRS an integral part of the change management process of RajSSP to ensure proper documentation of the changes which may prove useful in identifying and addressing any problems arising out of changes/updates to the portal.

2.10.4 Business Continuity Plan and Disaster Recovery Plan

The 'Guidelines for Technical and Financial support for State Data Centre' issued by Ministry of Electronics & Information Technology required the states to establish a Disaster Recovery and Business continuity plan for State Data Centre (SDC). A Business Continuity Plan (BCP) outlines how a system would continue operating at a pre-defined accepted level in the event of a disaster/emergency situation and the subsequent resumption of normal functions of the system. It includes a Disaster Recovery Plan (DRP) which is designed to assist the organisation in the recovery of systems/data after a disruption/disaster. Existence of these plans is a reflection of preparedness to threats faced by the organisation's systems and data such as fire incident, floods, cyber-attack etc.

During the physical verification of SDC, the Department informed that the BCP and DRP have been prepared for RajSSP and a Disaster Recovery data centre had been established in Jodhpur to take backup copies of the data. However, the

documents for these plans were not provided to audit though called for (December 2021).

The State Government while accepting the facts replied (August 2021) that the BCP/DRP are currently not active and necessary action would be initiated soon. During the Exit Conference, the State government informed (September 2021) that BCP/DRP would be made active shortly. Further progress in this regard is awaited (December 2021).

Lack of implementation of BCP/DRP makes the data of the beneficiaries and the systems being utilised for pension processing vulnerable to interruptions in services due to disasters.

2.10.5 Application Controls of RajSSP

Application controls are the measures incorporated in the IT system to ensure that the data input, processing and output is complete, accurate and valid. Application controls include completeness and validity checks, input controls, balancing of processing totals, error reporting etc.

a) Input Controls

(i) In an application, designating certain data fields as mandatory is an important input control which ensures that the information essential for processing by the application is available in the system. For RajSSP, the SSO login user manual⁴⁷ of NIC provides that fields such as *Annual Income*, *Religion*, *Pin code*, *Name*, *Father/Husband name* etc. are mandatory fields⁴⁸. These mandatory fields enable RajSSP to capture all those beneficiary data fields which are crucial for processing of pension applications in compliance with the Pension rules 2013.

Analysis of RajSSP data dump revealed that out of the 20,99,362 applications received during the audit period which were subsequently sanctioned, '*Annual Income*' field was left blank in 9,65,921 cases (46.01 per cent) and '*Pin Code*' field was left blank in 99,121 cases (4.72 per cent) even when both these fields were mandatory. This indicates that the system is unable to ensure that all the mandatory fields are captured.

The Department accepted the facts and replied (September 2021) that the '*Annual Income*' field in RajSSP has been removed and now only a self-declaration by the applicant is required and the '*Pin code*' field is only needed for applicants receiving pension through Money Order.

(ii) Out of 42,995 CMENSPS beneficiaries (557-Divorced, 42,143-Widowed and 295-Separated) whose pension was sanctioned during the audit

⁴⁷ Available at <https://ssp.rajasthan.gov.in/LoginContent/MidLogin.aspx>

⁴⁸ As these fields are marked with red asterisk indicative of compulsory information

period, it was found that in the field “*Husband Divorce Issuing Authority*”, required information was not provided in 9,602 cases⁴⁹ (22.33 per cent) as highlighted in paragraph 2.3. A screenshot of such cases is provided in **Annexure K**.

This shows that the system allowed application, processing and sanction of such pension applications in the absence of the documents/information prescribed by the Pension rules. This field may be made mandatory for application of pensions under the scheme.

The State Government replied (August 2021) that details such as the marital status of the applicant are fetched from Jan-Aadhaar database at the time of application and as the Jan-Aadhaar information is verified, there is no need for re-verifying it.

The reply of the Government is not acceptable as basic demographic details, including marital status, of the beneficiaries are fetched from the Jan-Aadhaar database at the time of application for social security pensions. However, it is the responsibility of the Department to ensure that other requirements for sanctioning of pension, such as documents prescribed by Pension rules in support of the marital status, are fulfilled and the relevant information is provided on RajSSP.

(iii) The data analysis also revealed that out of 17,921 complaints/queries/grievances filed by the beneficiaries during the audit period, in 575 cases (3.21 per cent) the complaint/grievance was filed without description. A screenshot of such complaints is shown in **Annexure L**.

Description may be made a mandatory field for filing of complaints such that the system does not allow filing of complaints/grievances without description as the absence of description makes it difficult for the Department to provide resolution or conduct an analysis of the trend and nature of the complaints being filed.

The matter was pointed out to State Government (July 2021). The State Government while accepting the facts intimated (August 2021) that action would be taken to make description a mandatory field while filing of complaints/grievances/queries.

These instances reveal that there is scope for strengthening input controls for ensuring that the information entered in the system is valid, accurate and complete.

b) Processing Controls

Processing controls provide an automated means to ensure processing of data entered in the system is complete, accurate, and authorized. Analysis of RajSSP

⁴⁹ Field left blank in 2550 cases and numerical value/special character filled in 7052 cases

data and reports provided instances where deficiencies of the processing controls were revealed as mentioned below:

- (i) The system should calculate the age of the beneficiary from the date of birth available in the system and prevent processing of applications where the beneficiary does not fulfil the age criterion. However, cases of pension applications being processed and sanctioned even without the beneficiary attaining the minimum prescribed age were noticed as highlighted in paragraph **2.4**.
- (ii) Even when the system has the provision of auto-escalation of pension applications, the verification and sanctioning of pension applications were delayed as highlighted in paragraph **2.2**.

Adequate and effective processing controls would facilitate the Department to easily detect, address and reduce the irregularities in the implementation of the schemes.

c) Output Controls

Output controls ensure that the information provided by the system should be complete, valid and accurate. They also check that the information output from the system is the intended/claimed information and is substantiated by the other information available in the system. Following lacunae were observed in the Output controls of the system:

- (i) Analysis of RajSSP data revealed 2,73,653 cases pertaining to the audit period, where the payment information in the RajSSP payment report (OAP 7) did not contain TV numbers meaning that the bills for payment in these cases were rejected. However, the payment report was erroneously showing that the pension had been paid in these cases. An illustrative case is shown in the screenshot in **Annexure M**.

Therefore, the payment information provided by RajSSP was not accurate. The payment report of RajSSP shows the pension as being paid as soon as the bills are passed by the DDO. However, such bills may be rejected by *e-Kuber*⁵⁰ due to various reasons such as wrong IFSC⁵¹ in the e-Payment file. Therefore, payment report on RajSSP should be updated when the confirmation of successful/unsuccessful transactions is received from *e-Kuber* and not on passing of bills.

The State Government replied (July 2021) that RajSSP did not have a proper link with *Rajkosh* in the past due to which TV numbers were not available for some cases. At present TV numbers are being marked in all the pension payments.

⁵⁰ e-Kuber is the Core Banking Solution (CBS) of the Reserve Bank of India (RBI).

⁵¹ Indian Financial System Code

However, audit scrutiny (August 2021) revealed that even in July 2021, the pension payment report of RajSSP is showed pensions being paid to beneficiaries in certain cases where TV numbers are not available (*Annexure N*). This confirms that the deficiency in the output control of RajSSP persists. Further, the reply is silent about the payment report being updated on the passing of bills rather than on confirmation of transaction received from *e-Kuber*.

The State Government later replied (August 2021) that payment is done in cases where TV number is shown and in the cases where TV number is not available, no payment has been done.

The reply is not acceptable as test check (September 2021) of the payment report⁵² of a few beneficiaries revealed that pension payment was shown in cases where TV number was not available.

(ii) Cases of mismatch of information between two different reports of RajSSP were also noticed during the audit. For e.g. first payment dates in 'service guarantee report' of RajSSP was different from payment date of the first payment of pension for the same cases as shown in the RajSSP payment report 'OAP 7'. An illustrative case is shown in the screenshots as given in *Annexure O*.

Further examination revealed that the information of the 'service guarantee report' was shown in a manner so as to be compliant with the provisions of the Rajasthan Guaranteed delivery of public services Act whereas OAP-7 report of RajSSP showed the date of passing of bills for payment. The information provided in these reports was contradictory.

The State Government replied (August 2021) that the date available on public service guarantee report regarding first payment is actually the due date of first payment of pension which is the first day of the month whereas actual payment of first pension is made on any day of the succeeding month.

The reply is not acceptable as the Public Service Guarantee Report displays the information as the 'First payment date'. Further, based on the provisions of Rajasthan Guaranteed delivery of Public Services Act/Rules, the information in the Public Service Guarantee Report is required to be the date on which the service is provided to the beneficiary rather than the date on which the service becomes due.

The above-mentioned cases reflect that the output information being provided by RajSSP was inaccurate in certain cases.

⁵² OAP 7 of RajSSP

Summing up

There were significant delays in sanction of pension applications during the audit period for which corrective action was taken by the State Government after being pointed out by audit. The Department sanctioned pension under CMENSPS without ensuring availability of prescribed documents/ certificates issued by competent authority. Pensions were sanctioned to applicants who had not attained the minimum age of eligibility on the date of application and in some cases even by the date of sanction of pension and in certain cases applications of eligible applicants were rejected, indicating monitoring failures. Irregularities were noticed in the system of physical verification with verifications being carried out by subordinate staff of prescribed authorities, dead beneficiaries being verified as 'alive', pension of beneficiaries who were alive stopped on being erroneously verified as 'dead' and applicants found ineligible during verification being marked as verified for subsequent payments. Mandatory post-audit of the auto-escalated applications was not conducted and recovery was pending in instances of payment of pension to ineligible auto-sanctioned applications. All the eligible widowed beneficiaries were not transferred to CMENSPS from CMOASPS to receive pension at higher rates and similar facility was not provided for 'separated' and 'divorced' beneficiaries. The prescribed mechanism for information flow in the event of death of beneficiary was non-functional and time limits for the flow of such information were also not prescribed.

Systemic issues of RajSSP such as lack of multi-factor authentication, sharing of passwords, lack of updates to system requirement specifications and lack of implementation of Business Continuity Plan / Disaster Recovery plan were noticed. Deficiencies were found in the Input, Processing and Output controls of RajSSP.

Recommendations:

- *Harmonise Pension Rules with Jan-Aadhaar as the information pertaining to eligibility of the beneficiaries is being fetched from Jan-Aadhaar for all the social security pension schemes.*
- *Incorporate a feature in RajSSP which highlights the cases involving modification of those beneficiary details in Jan-Aadhaar database which are relevant to the eligibility for pension schemes for further scrutiny by the Department.*
- *Take steps to make the process of physical verification robust while ensuring accountability for the instances of erroneous verification and sanction.*
- *Incorporate in the system of annual physical verification a comprehensive evaluation of the eligibility and validation of basic details such as bank account numbers of beneficiaries every year.*

- *Implement the feature of automatic transfer of eligible beneficiaries from CMOASPS to CMENSPS on RajSSP and also extend this facility to 'Separated' and 'Divorced' beneficiaries in addition to 'Widows'. An MIS report on RajSSP regarding beneficiaries of CMOASPS eligible for transfer to CMENSPS may be helpful to monitor any pendency in such transfers.*
- *Ensure that Jan-Aadhaar IDs of the remaining beneficiaries are updated on RajSSP and all the PPOs are linked to the Jan-Aadhaar IDs in a time-bound manner so that the RajSSP system is able to detect and prevent cases of duplicate beneficiaries and double payments.*
- *Make efforts to plug the loopholes in the application controls of RajSSP to ensure data security, accuracy, validity and enhance the capability of RajSSP in efficient and effective implementation of the schemes.*
- *A nodal officer may be nominated by the State Government to monitor and manage aspects such as validity, integrity and security of the data in the IT systems of the Department in a dedicated and focused manner.*

Chapter – III
Infrastructure, Organization
and Management of DBT in
the State

Chapter III

Infrastructure, Organization and Management of DBT in the State

Audit Objective 2: Whether the infrastructure, organization and management of DBT were adequate and effective

DBT Mission, Cabinet Secretariat, New Delhi issued guidelines for establishment of State DBT cells. The State DBT cell shall primarily work towards co-ordinating the implementation of DBT in various schemes and act as a nodal point for all the activities and matters related to DBT operations in the State. Secretary, Cabinet Secretariat, New Delhi vide DO letter of even number dated 12th May 2016 requested all states & UTs to set up a “**State DBT Cell**” that would co-ordinate efforts for DBT on boarding exercise of the Central Schemes and to provide an opportunity to the States to adopt the DBT framework in the State-run schemes as well.

As informed (July 2020) by Planning (Institutional Finance) Department, Government of Rajasthan, the State DBT Cell was constituted in the State under the Bhamashah Scheme and Secretary, Planning Department was nominated as Single Point of Contact (SPOC) for DBT in Oct 2016.

3.1 State DBT Portal and integration with DBT Bharat portal

As per Joint Secretary, Cabinet Secretariat, New Delhi letter No. D-20011/02/2017-DBT (Cab) dated 11 May 2017 addressed to the states, the process of DBT on boarding entails digitization of beneficiaries’ database, Aadhaar seeding and preparation of scheme specific Management Information System (MIS). Priority items requiring immediate action included creation of State Portal on DBT Bharat portal⁵³, generation of scheme specific code, reporting savings from DBT implementation and key DBT initiatives at the state level. In order to achieve the said task, the State DBT cells require sufficient skill set and a coordination mechanism with various departments.

Scrutiny of records of the state DBT cell revealed that the State DBT Portal was not created on DBT Bharat portal. However, the Planning department stated (July 2021) that Jan-Aadhaar platform (previously *Bhamashah* portal) is being used as the State DBT Portal for Rajasthan. Further, 164 schemes were notified under Bhamashah Act (replaced with Jan-Aadhaar Act). All these schemes are

⁵³ www.dbtbharat.gov.in

being managed through the scheme portals operated by the respective Departments. On the Jan-Aadhaar portal, the information of only 59 schemes⁵⁴ out of these 164 schemes was available.

It was noticed that Jan-Aadhaar portal of the state is not integrated with the DBT Bharat portal. Even though certain information regarding central schemes involving DBT pertaining to Rajasthan is being made available on the DBT Bharat portal, information regarding state DBT schemes is not available on the portal. Further, even on Jan-Aadhaar portal, important scheme-wise details of the state DBT schemes such as number of beneficiaries, amount of benefit transfer per beneficiary, month-wise/year-wise DBT transfers, and savings due to DBT etc. are not available. It was also noticed that the limited scheme data available on the state DBT Portal is not updated in real time.

Regarding lack of real time scheme data on the portal, the Department informed (December 2020) that currently the data pertaining to different schemes is uploaded on the portal by Department of Information and Technology from time to time and efforts are being made by the cell for real time updating of data by the concerned departments.

It is pertinent to note that shortcomings in this regard have led to Rajasthan's poor score in the indices of the DBT performance rankings⁵⁵ of States/UTs such as 'Portal compliance', 'Data Reporting', 'Savings reporting compliance' and 'Savings expenditure ratio' leading to Rajasthan being at the 18th rank among 36 states/UTs with a score of 57.5 out of 100.

The State Government accepted the facts and replied (August 2021) that State DBT portal has been linked with DBT Bharat portal and the performance of Rajasthan in DBT performance rankings would improve when the data of DBT schemes would be provided on DBT Bharat portal. Regarding non-availability of real time and complete information of DBT schemes on State DBT Portal, the Government accepted the fact and informed that efforts are being made in that direction. Further progress in this regard is awaited (December 2021).

Unavailability of real time information of all the schemes on the State DBT portal limits the utility and relevance of the information available on the portal.

3.2 Constitution of Advisory Board

As per the guidelines issued for State DBT cell by DBT Mission, Cabinet Secretariat, New Delhi, an '*Advisory Board*' may be constituted as a parallel body to the state-level DBT Cell. It shall comprise representatives from various

⁵⁴ As of 16 July 2021

⁵⁵ <https://dbtbharat.gov.in/state/state-ranking>

enablers and stakeholders of DBT like all the government departments which run schemes which fall under the purview of DBT, UIDAI, State Level Bankers' Committee (SLBC), IT Team, NIC, NPCI, Telecom Service Providers (TSPs), etc. This Board may also include representation from multi-lateral agencies like World Bank, Asian Development Bank (ADB) etc. for bringing in their technical competence to the operation of state DBT cell. The main role of this body would be to provide holistic, well-rounded advisory and consulting inputs to the executive body of the state DBT cell. This body may meet once in a quarter or at any other regular interval, as deemed fit.

Audit scrutiny revealed that Advisory Board as envisaged in the guidelines has not been constituted in the State.

The State Government accepted the facts and replied (August 2021) that State DBT cell is functioning both as State DBT cell and the Advisory board and that the constitution of a separate State Advisory Board is in progress. As per the information provided by the Department (October 2021), the DBT State Advisory Board has been constituted by the State Government under the chairmanship of the Chief Secretary and with the participation of State level Bankers Committee, NIC, National Payments Corporation of India, TSPs, World Bank, ADB etc.

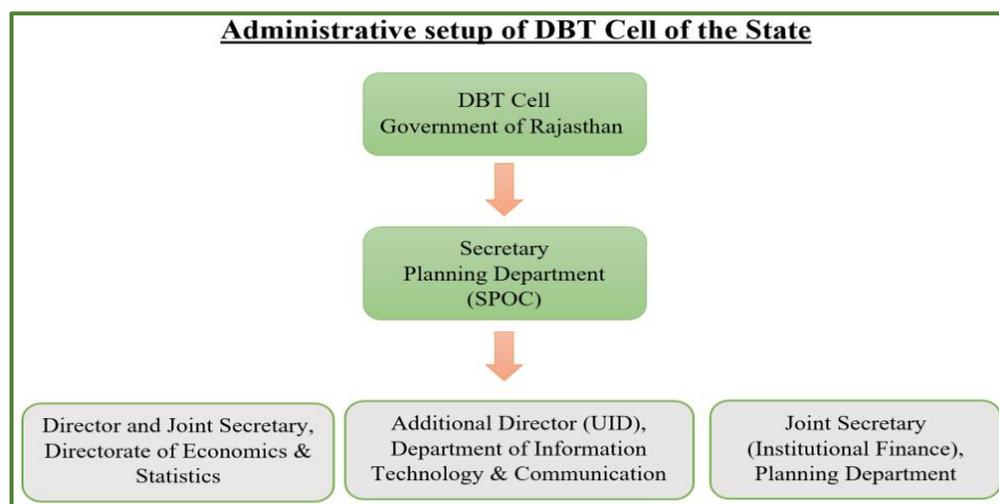
3.3 Functioning of the State DBT cell

As per Guidelines for State DBT Cell issued by DBT Mission, Cabinet Secretariat, New Delhi for State DBT cell, Principal Secretary (Planning/IT/Finance) or equivalent level officer can be nominated as the state DBT co-ordinator, who shall act as the nodal officer for DBT related matters of the State. In addition, an Implementation Support Layer in DBT Cell must be constituted consisting of three coordinators who will be responsible for Technical, Non-technical and Finance/Admin support to the Cell's operations and may be Director or Officer on Special Duty (OSD) rank personnel.

Technical support coordinator was to provide IT support for implementing DBT in the different schemes and function as a research unit in developing scheme/department-specific ICT applications. Further, the responsibilities of the non-technical support included facilitating training and capacity building of state officials regarding DBT.

The administrative setup of the State DBT cell is as follows:

Chart 4



During audit it was noticed (December 2020) that GoR informed the Secretary, Cabinet Secretariat, New Delhi (October 2016) that Secretary (Planning Department), Government of Rajasthan was nominated as Single Point of Contact (SPOC) for DBT related matters of the state. However, during scrutiny of records, it was noticed that Joint Secretary (Institutional Finance, Planning Department) was working as SPOC (December 2020). It was also noticed that State DBT cell is not involved in development of scheme/department-specific ICT applications and the development of such applications is being handled by the concerned Departments. Further, the scrutiny of records (December 2020) revealed that training /seminar/workshop for capacity building of State officials have not been organized.

The State Government replied (August 2021) that Secretary, Planning department of the State is the State DBT co-ordinator and acts as the nodal officer for DBT related matters of the State. However, as per the records Joint Secretary (Institutional Finance, Planning Department) was working as SPOC for DBT related matters of the state. Regarding the lack of training/seminar/workshop, the State Government replied (September 2021) that training programs for the relevant departments had been organised on 10.04.2019, 19.09.2020 and 30.01.2020. The State Government further informed that a seminar/workshop with the relevant departments regarding DBT was organised on 15.09.2021 and a training program with all the departments has been scheduled from 27.09.2021 to 10.10.2021.

However, scrutiny (September 2021) of the relevant records revealed that all these were review meetings where progress in the implementation of DBT was assessed and further directions were given. The fact remains that steps for capacity building of the officers/officials regarding DBT have not been taken by the State Government.

Summing up

Jan-Aadhaar platform, serving as the State DBT portal, lacks effective linking with the DBT Bharat portal and does not contain important scheme details of the State DBT schemes such as number of beneficiaries in a scheme, amount transferred to the beneficiaries, month-wise/year-wise DBT transfers, savings due to DBT, etc. leading to Rajasthan's poor score in the DBT performance rankings. Advisory Board to provide holistic, well-rounded advisory and consulting inputs to the executive body of the state DBT cell had not been constituted in the state. Training, workshop, seminar and capacity building programmes for the officials have not been organised.

Recommendations

The State Government may:

- *ensure the availability of scheme-wise information of all DBT schemes in the state on the State DBT portal and its proper linking with the DBT Bharat portal;*
- *make provision of expert technical support to enable State DBT cell to effectively function as nodal point for DBT related matters of the state as envisaged.*

Chapter – IV

**Delivery of benefits to the
intended beneficiaries and
the grievance redressal
mechanism**

Chapter IV

Delivery of benefits to the intended beneficiaries and the grievance redressal mechanism

Audit Objective 3: Whether beneficiaries actually received the benefits

4.1 Timely payment of pension

As per rule 16(v) of Pension Rules as amended on 14 June 2013, regular payment of pension is to be made by Treasury Officer possibly in the first week of the month and first payment of pension would be made within four days of receipt of online sanction.

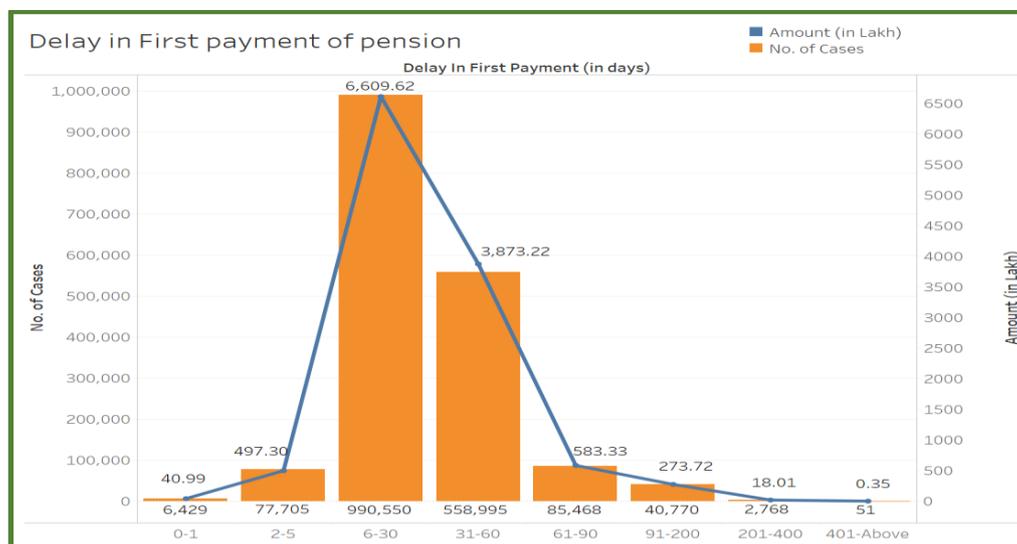
Scrutiny of the RajSSP data revealed that out of 17,88,380 cases of first pension payment during the audit period, pension in 17,62,736 (98.56 per cent) cases was paid with a delay ranging between 1 to 726 days. Age analysis of the delay is provided in the table below and depicted in the chart:

Table 6: Delay in First payment of pension

| Delay in First Payment (Number of Days) | Number of cases | Amount (₹ in lakh) |
|--|------------------|-----------------------|
| 1 | 6,429 | 40.99 |
| 2 to 5 | 77,705 | 497.30 |
| 6 to 30 | 9,90,550 | 6609.62 |
| 31 to 60 | 5,58,995 | 3873.22 |
| 61 to 90 | 85,468 | 583.33 |
| 91 to 200 | 40,770 | 273.72 |
| 201 to 400 | 2,768 | 18.00 |
| Above 401 | 51 | 0.35 |
| Total | 17,62,736 | 11,896.53 |

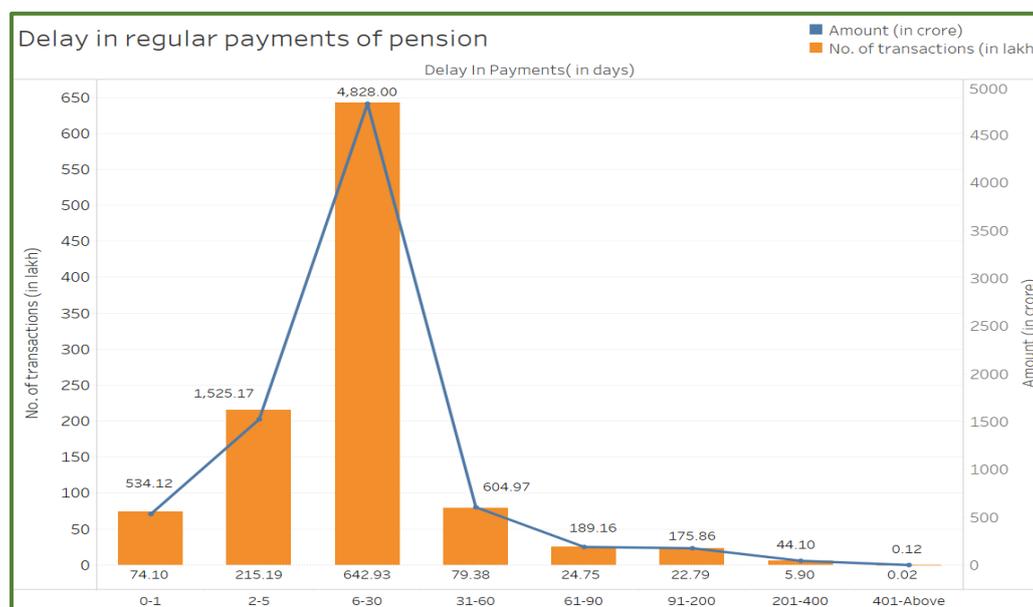
Source: Information derived from RajSSP data dump

Chart 5



Analysis of RajSSP data further revealed that during audit period, out of total 19,80,18,851 regular pension payment transactions, in 10,65,06,098 (53.79 per cent) cases, pension was paid with a delay⁵⁶ ranging between 1 to 597 days. Age analysis of the delays is shown in the table below and depicted in the chart:

Chart 6



The overall year-wise position of delay in pension payments is as under:

Table 7: Year wise Delay in Payments of Pension

| S. No. | Year | Delayed payments | | |
|--------|-----------------------------|------------------|---------------------|---------------------|
| | | First Payment | Regular Payment | Total |
| 1 | 2017-2018 | 2,38,323 | 2,42,85,366 | 2,45,23,689 |
| 2 | 2018-2019 | 5,90,440 | 2,42,83,995 | 2,48,74,435 |
| 3 | 2019-2020 | 9,32,212 | 4,14,36,415 | 4,23,68,627 |
| 4 | 2020-2021 (up to July 2020) | 1,761 | 1,65,00,322 | 1,65,02,083 |
| | Total | 17,62,736 | 10,65,06,098 | 10,82,68,834 |

Source: Information derived from RajSSP data dump

The analysis of RajSSP report⁵⁷ of the 14 selected treasuries revealed that during the audit period, pension of 78,17,623 beneficiaries pertaining to CMOASPS and CMENSPS was not paid on time.

⁵⁶ Calculated from the eighth day of the month when the pension is to be paid to the date of actual payment.

⁵⁷ Named 'Bill Summary Date Wise'

The details are given in the table below:

Table 8: Delay in Payment of Pension

| S. No. | Name of Treasury/Sub Treasury | Number of Bills and Beneficiaries | | | | |
|--------------|-------------------------------|-----------------------------------|-------------------------|-----------------------|-------------------------|---------------------------|
| | | Total Bills prepared | | Bills paid with delay | | Bills prepared with delay |
| | | Number of Bills | Number of Beneficiaries | Number of Bills | Number of Beneficiaries | |
| 1 | Sub Treasury, Bansur | NA | | 152 | NA | -- |
| 2 | Sub Treasury, Dantaramgarh | 1,528 | 12,75,861 | 715 | 6,88,091 | 390 |
| 3 | Sub Treasury, Dudu | 864 | 3,38,738 | 347 | 1,37,273 | 223 |
| 4 | Sub Treasury, Kishangarh | 1,958 | 9,19,341 | 907 | 2,97,904 | 671 |
| 5 | Sub Treasury, Lalsot | 1,233 | 11,68,794 | 919 | 7,66,461 | 668 |
| 6 | Sub Treasury, Malpura | 1,179 | 9,42,294 | 512 | 3,04,381 | 373 |
| 7 | Sub Treasury, Mojmabad | 1,564 | 6,27,673 | 862 | 3,07,044 | 526 |
| 8 | Sub Treasury, Roopangarh | 1,114 | 4,12,906 | 635 | 2,28,001 | 478 |
| 9 | Sub Treasury, Sambhar | 2,016 | 12,82,741 | 1,107 | 6,37,812 | 717 |
| 10 | Treasury, Ajmer | 1,597 | 14,92,313 | 846 | 7,00,773 | 661 |
| 11 | Treasury, Alwar | 1,583 | 13,00,687 | 598 | 4,69,183 | 395 |
| 12 | Treasury, Dausa | 2,157 | 15,64,189 | 1,378 | 7,14,365 | 1,107 |
| 13 | Treasury, Sikar | 1,879 | 26,89,619 | 1,136 | 17,94,423 | 738 |
| 14 | Treasury, Tonk | 1,876 | 13,76,442 | 1077 | 7,71,912 | 810 |
| Total | | 20,548 | 1,53,91,598 | 11,191 | 78,17,623 | 7,757 |

Source: 'Bill Summary Date Wise' report of RajSSP

It can be seen that out of the 20,548 bills prepared in the selected treasuries/sub-treasuries during the audit period, delayed payments were made in case of 11,191 bills (54.46 per cent). Out of these bills with delayed payments, it was noticed that 7,757 bills (69.31 per cent) were prepared with delay and in the remaining cases the payment was delayed even after preparation/passing of the bills in time.

The matter was pointed out to the State Government (August 2021). The State government replied (August 2021) that the timeline for payment is applicable in cases where all the beneficiary details are correct. The reply further stated that pension payment cannot be made for situations where all the details are not correct.

The reply of the State Government is not acceptable as the Pension rules clearly prescribe the timeline for various stages such as application verification, sanction and payment. Any deficiencies are required to be rectified within these timelines. Further, any errors/ mismatch in beneficiary details do not justify the large delays noticed by audit both in number of cases and number of days.

During the Exit Conference, the State government informed (September 2021) that delays are also attributable to release of funds by the Finance Department keeping in view the position of the State regarding Ways and Means advances and mentioned that the implementation of the single-DDO and single-treasury system for social security pensions has put an end to delays pertaining to treasury/ sub-treasury offices. Audit appreciates the steps taken by the State Government on the issue of delayed pension payments and considers that more efforts are required to suitably address the issue. This becomes important considering the fact that the beneficiaries are denied due benefits for the delay period as there is no provision for compensation in the form of payment of interest for this period.

4.2 Payments of pension under CMOASPS and CMENSPS

According to para 2 of Annexure ‘A’ of Pension Rules, in the event of excess/irregular/double payments to the beneficiary of the pension scheme, the entire amount of such payment will be recovered from the beneficiary with 18 per cent annual interest.

The analysis of RajSSP data revealed that out of 9,176 cases of excess/irregular/double payments amounting to ₹3.44 crore under the selected schemes, recovery was pending in 3,605 (39.29 per cent) cases involving an amount of ₹1.98 crore (57.56 per cent) as on 13 January 2021 which was required to be recovered along with interest as per the rules *ibid*. The year wise position of pending recovery is shown below:

Table 9: Position of pending recovery in cases of excess/irregular payments

| (₹ in lakh) | | | | |
|-----------------|--|--------------------------|---------------------------|--------------------------------|
| Year | Total cases of excess/irregular payments | Total recoverable amount | Pending cases of recovery | Pending amount to be recovered |
| 2015-16 | 410 | 10.57 | 35 | 1.42 |
| 2016-17 | 777 | 35.94 | 150 | 5.59 |
| 2017-18 | 941 | 35.46 | 504 | 16.23 |
| 2018-19 | 1,087 | 59.02 | 693 | 26.83 |
| 2019-20 | 1,398 | 90.58 | 1,227 | 77.45 |
| 2020-21 | 4,563 | 112.80 | 996 | 70.64 |
| (As on 13.1.21) | | | | |
| Total | 9,176 | 344.37 | 3,605 | 198.16 |

Source: Information derived from RajSSP data dump

Details of reasons for recovery are given in the table below:

Table 10: Details of reasons of recovery

| S. No. | No. of cases | Reasons for recovery as per RajSSP data | Remarks |
|--------------|--------------|---|--|
| 1 | 2,447 | Death | Payment of pension even after death of beneficiary |
| 2 | 908 | Absurd/Invalid information | The reasons column has absurd/ invalid information such as special characters etc. |
| 3 | 65 | Government Job | Government job of self/wife/ husband/son etc. making the beneficiary ineligible. |
| 4 | 54 | Double Payment | Pension paid twice on same PPO. |
| 5 | 47 | Duplicate Payment | Two PPOs for same beneficiary. |
| 6 | 42 | Age Difference | Anomalies in the age provided by the beneficiary in the application. |
| 7 | 17 | - | No reasons provided in the data |
| 8 | 16 | Audit Recovery | Irregular payments identified by Audit. |
| 9 | 8 | Auto sanction | Wrongful payments in cases of auto-escalated applications. |
| 10 | 1 | Out of State | Pensioners migrated out of state. |
| Total | 3,605 | | |

Source: Information derived from RajSSP data dump

As shown in the table above, reasons for Excess/Irregular/Double payment were not provided in RajSSP in 17 cases and absurd values were provided in 908 cases. Lack of availability of such reasons impedes the ability of the Department to analyse the issues causing such instances and take necessary action thereon.

The State Government replied (August 2021) that provision of recovery is in place for excess payments arising out of various reasons such as pension payments even after the death of the beneficiary, etc. The Government reply was silent about the pending recoveries and the action being taken in such cases as well as the lack of reasons or absurd reasons for recovery provided in RajSSP. During the Exit Conference, the State government stated (September 2021) that pending amount would be recovered and accountability would be fixed. Further progress in this regard is awaited (December 2021).

4.3 Procedure to address pension payment failure

For the social security pensions, the bills are passed by the Treasury officer on the *RajKosh* module which are subsequently processed on PayManager module for the generation of e-Payment files. As per rule 144(a) (2) of Rajasthan Treasury Rules 2012, Treasury and Sub Treasury will provide all e-payment files to *e-Kuber*, by debiting the respective expenditure heads⁵⁸ of departments and crediting the head 8670-113 (01), Electronic Payment Advices. System generated reference numbers will be provided to these transactions. As per circular⁵⁹ dated 21.3.2018 issued by Finance department (GoR), *e-Kuber* will maintain basic validations for obtaining e-payment files through IFMS. If these

⁵⁸ e.g. Major head 2235 in case of social security pensions

⁵⁹ F.S.(TH-75)/DTA/IFMS/e-kuber/21475-874 dated 21.3.2018

basic validations are not fulfilled by e-payment files, the complete e-Payment files are rejected and for such e-Payment files, no TV numbers are generated in the system. No report of such failed transactions (without TV numbers) is available on RajSSP.

Partial bills/payment advices/tokens (an e-payment file may have more than one bill/token) cannot be rejected by *e-Kuber* and for such files, payment is done to beneficiaries with correct details and rejected for others. On execution of the transactions, e-Scroll containing the details of successful and failed transactions will be generated by *e-Kuber* and provided on PayManager module of IFMS to the Treasuries/Sub Treasury officer/DDOs. The treasury /Sub treasury officer will affix the paid mark with TV numbers on the body of the bill/payment on receipt of the e-payment report/e-scroll. Information regarding such failed transactions (with TV numbers) is available on RajSSP in the form of 'Payment return date wise' report.

Where pension payment to the beneficiary is being done through Money Order (MO), the bills are prepared by DDO for payment in the departmental account of the concerned head postmaster and a list of beneficiaries is sent to the head postmaster after passing the bills and payment in the departmental account. The disbursement of MO is made by the Head postmaster through *Dakpal* of the concerned area. In cases of non-disbursement of MO, a cheque of the amount not paid along with the list of relevant beneficiaries with reasons is sent back to the TO/STO concerned. The undisbursed amount received from the head postmaster is deposited in the concerned budget head through challan.

(i) The analysis of RajSSP data and scrutiny of the RajSSP reports disclosed that during the audit period, out of total 20,13,94,050 transactions, the payment failed in 16,97,117 (0.84 per cent) transactions. The details are given below:

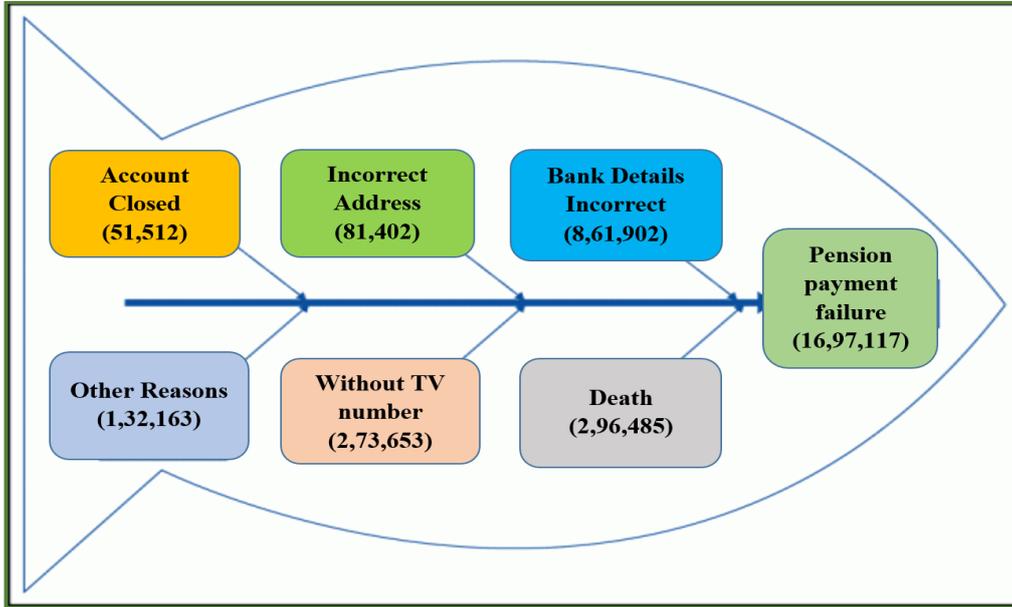
Table 11: Year wise details of failed transactions

| S. No. | Year | Total Transactions | Amount corresponding to total transactions | Failed Transactions | | | Amount corresponding to failed transactions |
|--------------|------------------------------|---------------------|--|---------------------|-------------------|--|---|
| | | | | With TV number | Without TV number | Total | |
| 1 | 2017-18 | 5,33,72,434 | 2,984.02 | 3,72,621 | 44,699 | 4,17,320 | 24.52 |
| 2 | 2018-19 | 5,70,37,699 | 3,847.01 | 3,64,934 | 20,909 | 3,85,843 | 27.94 |
| 3 | 2019-20 | 6,69,28,276 | 5,463.66 | 5,86,394 | 1,11,977 | 6,98,371 | 58.95 |
| 4 | 2020-21 (up to July 2020) | 2,40,55,641 | 1,969.41 | 99,515 | 96,068 | 1,95,583 | 16.90 |
| Total | | 20,13,94,050 | 14,264.10 | 14,23,464 | 2,73,653 | 16,97,117 (0.84 per cent) | 128.31 |

Source: Information derived from RajSSP data dump

Various reasons⁶⁰ for failure of transactions have been shown in the Chart below:

Chart 7



As can be seen, wrong bank account details were the most significant reason for failure of pension payments.

(ii) During the field study, analysis of RajSSP report⁶¹ of the 14 selected treasuries revealed that 1,02,338 transactions were reverted due to various reasons, out of which in 36,677 (35.78 per cent) cases involving ₹2.74 crore, it was due to wrong bank details. Treasury-wise position of the failed transactions is provided in the table below:

Table 12: Details of reverted pension transactions

| (₹ in lakh) | | | |
|--------------|-------------------------------|---------------------------------------|--|
| S. No. | Name of Treasury/Sub-treasury | Total number of reverted transactions | Amount involved in reverted transactions |
| 1 | TO Alwar | 9,017 | 62.65 |
| 2 | STO Bansur (Alwar) | 4,035 | 27.13 |
| 3 | TO Tonk | 7,457 | 54.45 |
| 4 | STO Malpura (Tonk) | 4,219 | 33.61 |
| 5 | TO Ajmer | 7,625 | 52.55 |
| 6 | STO Kishangarh (Ajmer) | 3,176 | 22.51 |
| 7 | STO Roopangarh (Ajmer) | 2,289 | 16.53 |
| 8 | TO Sikar | 19,381 | 126.08 |
| 9 | STO Dantaramgarh (Sikar) | 12,502 | 91.03 |
| 10 | TO Dausa | 10,615 | 82.65 |
| 11 | STO Lalsot (Dausa) | 8,733 | 63.40 |
| 12 | STO Dudu (Jaipur) | 1,763 | 13.17 |
| 13 | STO Sambhar (Jaipur) | 7,349 | 50.41 |
| 14 | STO Mojmabad (Jaipur) | 4,177 | 27.69 |
| Total | | 1,02,338 | 723.86 |

Source: 'Payment return date wise report' of RajSSP

⁶⁰ 'Other reasons' - Account suspended, Name incorrect, Maximum account balance exceeded, out of station, Beneficiary name difference etc.

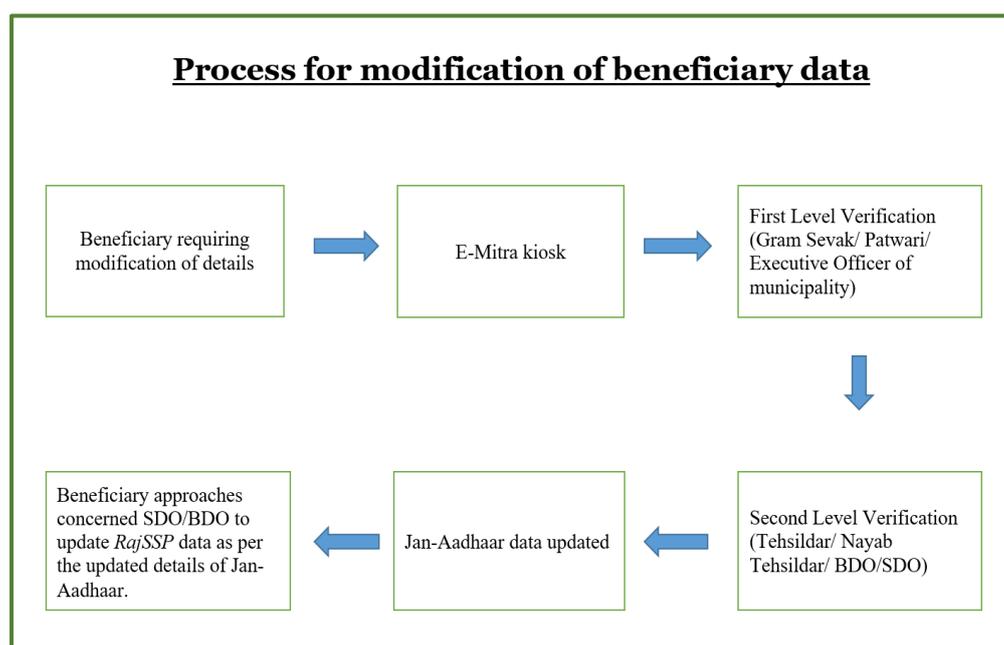
⁶¹ "Payment return date wise"

During the audit of records of Treasury officer *Dudu* and *Mojambad*, it was noticed (November 2020) that there were 316 cases in which payment of pension was restarted between the period 01 August 2017 to 30 June 2019 but the payment of arrears of ₹ 22.50 lakh to the concerned beneficiaries was still pending. The details are provided in **Annexure P**. It is important to note here that records regarding pending arrear payment to beneficiaries are not being maintained in other selected treasuries. Further, no such report is available on RajSSP as well.

(iii) During beneficiary survey, audit noticed that in 10 cases (1.81 per cent) where pension was being paid to the beneficiaries through Money order, the pension payment had stopped. For these beneficiaries, scrutiny of the information available on RajSSP revealed that in seven cases, reasons for stopping the pension were not available and in three cases, reasons for pension stoppage were mentioned as ‘*Wrong Bank Details*’ even when pension in these cases was being paid through Money order. Details have been provided in **Annexure Q**.

(iv) Further analysis revealed that in cases of failure of pension payment, mechanism to inform the beneficiary regarding the payment failure or its reasons is not there. When the pension is not paid, the beneficiary has to first approach the sanctioning authority or the treasury officer to get the information regarding the reason for the non-payment of pension. As shown in the cases of beneficiary survey above, in some cases, the specific/correct reasons are not available in the RajSSP as well. In cases where beneficiary is informed of the specific error in beneficiary details such as bank account details, the beneficiary has to first get the details rectified in the Jan-Aadhaar database through e-Mitra kiosks followed by two levels of verification (process provided in the **Chart 8** below).

Chart 8



Since the Jan-Aadhaar database and RajSSP are linked through an Application Programming Interface (API), the rectified/updated Jan-Aadhaar details are available in RajSSP but the rectification/update is not automatically effected in RajSSP for resumption of pension payment and the beneficiary is required to get the updated Jan-Aadhaar information approved on RajSSP by the sanctioning authority. It is interesting to note that the second level of verification while updating Jan-Aadhaar details is carried out by the same officer who acts as the sanctioning authority for social security pensions of SJED. However, it was seen during the audit that RajSSP lacks report/MIS regarding the beneficiaries awaiting approval of updated Jan-Aadhaar details on RajSSP and therefore, the beneficiaries need to approach the sanctioning authority again who then approves the necessary update of the Jan-Aadhaar details in the RajSSP database. On rectification of the details, the pension payment is restarted.

This was corroborated by the replies from BDO *Malpura*, BDO *Bansur*, STO *Mojamabad*, STO *Dudu*, SDO Ajmer and SDO Sikar who informed that it is necessary for the beneficiary to approach the sanctioning authority for updating the bank account details.

Thus, there is no provision in RajSSP for the beneficiary to be automatically notified through SMS or other means regarding pension payment failure and its reasons or for the Department to take steps to inform the beneficiary and make efforts for rectification of details. Neither the Jan-Aadhaar details, updated after two levels of verification, are automatically updated in RajSSP for payment of social security pensions to resume nor there is any report in RajSSP regarding pending approvals of updated and verified Jan-Aadhaar details of the beneficiaries. In the absence of such provisions, the burden of getting the required information regarding reasons for non-payment of pension and going through the protracted process to get the details rectified, lies entirely on the beneficiary.

During the exit conference, the State Government stated (September 2021) that currently the pensioner can update his bank details through Jan-Aadhaar which gets automatically updated on RajSSP within 24 hours and no approval on RajSSP is required for the same. This was verified by Audit (September 2021). However, the position regarding changes other than bank account details was not clarified.

Regarding the 316 cases where arrear payments were to be made, the State Government stated (July 2021) that necessary action is being taken. Further progress in this regard has not been intimated though asked for (December 2021).

Audit Objective 4: Whether effective grievance redressal was ensured for proper implementation of the schemes

4.4 Grievance redressal cell

As per the Standard Operating Procedure (SOP) issued by Cabinet Secretariat (GoI), DBT cell is required to constitute a dedicated body to deal with complaints and grievances of beneficiaries in a fair and timely manner. It was envisaged that suitable grievance redressal mechanisms established at different layers would address grievances pertaining to various stakeholders in the system. No such provision for creation of grievance redressal cell was found in the Pension rules.

Audit observed that dedicated body/cell for grievance redressal has neither been established by State DBT cell nor by the SJED.

The State Government replied (August 2021) that grievances are being registered and resolved through *Sampark*⁶² portal and call centre working in the department.

The State Government further informed (September 2021) that complaints received on *Sampark* portal are required to be disposed within the prescribed time due to which a separate grievance redressal cell is not required. The government reply was silent regarding the disposal of complaints received through offline mode. Audit is of the view that in addition to appropriate and timely disposal of beneficiary complaints/grievances/queries, the grievance redressal mechanism may also be utilised to address the problems/grievances of other stakeholders in the DBT process such as state officials, banks etc. Further, its creation would not only be helpful in bringing down the pending grievances, it would also be helpful to the department in analysis of the trend and nature of the complaints/grievances/queries to generate valuable insights for further refinement of scheme procedures

4.5 Redressal of the grievances registered on RajSSP portal

The grievances pertaining to CMOASPS and CMENSPS can be registered on the RajSSP portal by the beneficiaries/ applicants. However, timeline for resolution of the grievances/complaints pertaining to social security pensions has not been provided in the Pension rules, RajSSP system or even in the Rajasthan Guaranteed Delivery of Public Services (RGDPS) Act, 2011.

⁶² Rajasthan *Sampark*, under the Department of IT and Communication, consists of a State level Call Center with integrated web portal for addressing queries and grievances of citizens of Rajasthan related to government services.

Administrative Reforms Department, GoR issued (12th August 2014) a circular which prescribed a time limit of maximum 15 days for disposal of application/grievances by the concerned officer for the services not covered under RGDPS Act, 2011. In addition, a period of 7 days has been prescribed for forwarding of application/complaint/grievance to the concerned officer, in case the application/complaint/grievance is addressed to an authority other than the concerned officer.

The year-wise position of complaints received on RajSSP during the audit period is as under:

Table 13: Year wise position of complaints

| S. No. | Year | Complaints registered |
|--------------|----------------------------|-----------------------|
| 1 | 2017-2018 | 4,579 |
| 2 | 2018-2019 | 5,695 |
| 3 | 2019-2020 | 5,839 |
| 4 | 2020-2021 (upto July 2020) | 1,808 |
| Total | | 17,921 |

Source: Information derived from RajSSP data dump

The analysis of RajSSP data revealed that out of the 17,921 queries/ complaints registered during the audit period, 8,060 (44.98 *per cent*) queries/complaints remained unattended as on 13 January 2021 (as shown in the screenshot provided in **Annexure R**) and 4,746 were attended within a period of 22 days from the filing of the complaint/grievance. The remaining 5,115 (28.54 *per cent*) complaints were resolved with a delay⁶³ ranging from 1 to 1173 days. The age analysis of the delay in resolution of queries/complaints has been given in the table below:

Table 14: Age Analysis of delay for resolution of Complaints/Queries

| S. No. | Days | Number of Complaints/Queries |
|--------------|-----------|------------------------------|
| 1 | 1-30 | 1247 |
| 2 | 31-100 | 1300 |
| 3 | 101-500 | 1982 |
| 4 | 500 Above | 586 |
| Total | | 5115 |

Audit also observed that system to inform the beneficiary/applicant through means such as SMS regarding the registering of complaint or its subsequent processing on RajSSP was non-existent.

⁶³ Delay calculated after the lapse of 15+7 =22 days i.e. from 23rd day of filing the complaint/grievance.

The State Government replied (August 2021) that since *Sampark* portal is a state level portal for all the Departments, complaints received on RajSSP portal are generally also received on Rajasthan *Sampark* portal. Therefore, grievances addressed on Rajasthan *Sampark* portal are automatically resolved on RajSSP portal. The reply further stated that time limit for grievance redressal is prescribed on Rajasthan *Sampark* portal but not in RajSSP.

During the Exit Conference, the State government accepted (September 2021) the audit recommendation and stated that a link of *Sampark* portal may be given on RajSSP instead of a separate grievance registration facility to avoid duplication. Audit examination (September 2021) revealed that Pensioner complaint feature⁶⁴ on RajSSP redirects the pensioner to Rajasthan *Sampark* portal for lodging of complaint or its tracking. It is also pertinent to mention here that the beneficiary is informed regarding registration and resolution of the complaint through SMS for complaints registered on *Sampark* portal. Audit appreciates the efforts of the State Government in taking remedial action based on the recommendation of the Audit. The functioning of the modified grievance redressal mechanism would be verified in future audits.

Summing up

Pension payments including the first payment as well as the regular payments were not made within the timelines prescribed in the Pension rules. Recoveries for excess/irregular pension payments were pending. Shortcomings were noticed in the procedure to address pension payment failures with no provision to inform beneficiaries about such failures and the beneficiaries being subjected to a protracted process with redundant steps for rectification of details.

A dedicated body/cell for grievance redressal has neither been established by State DBT cell nor SJED for focussed and timely disposal of complaints/grievances/queries of the beneficiaries. Significant pendency was noticed in the disposal of grievances/queries pertaining to CMOASPS and CMENSPS registered on RajSSP. There was no system to inform the beneficiary/applicant regarding registering of complaint or its subsequent processing on RajSSP.

⁶⁴ RajSSP (<https://ssp.rajasthan.gov.in/>) -> Reports -> Pensioner Complaint

Recommendations

The State Government may:

- analyse the reasons for delayed payments and ensure pension payments are done within the timelines as prescribed by Pension rules;
- provide the necessary information through means such as SMS and facilitate the beneficiaries in cases of Pension payment failure;
- take steps to streamline the procedure for rectification of beneficiary details such that the Jan-Aadhaar details, on being updated after due verification, are automatically approved for all the pension payments linked with Jan-Aadhaar;
- constitute a dedicated Grievance Redressal Cell to provide speedy and effective resolution of complaints/grievances.

**JAIPUR,
The 12 April, 2022**



**(ANADI MISRA)
Accountant General
(Audit-I), Rajasthan**

Countersigned



**NEW DELHI,
The 13 April, 2022**

**(GIRISH CHANDRA MURMU)
Comptroller and Auditor General of India**

Annexures

Annexure A

(Refer paragraph 1.2.2 B)

Statement showing details of selection of Districts, lower level units and beneficiaries

(i) **Districts:** Keeping in view the spread of Covid-19, the field audits had been limited to Jaipur and the adjoining districts only. Therefore, six districts were selected for the field audits viz. Jaipur, Dausa, Tonk, Sikar, Ajmer and Alwar.

(ii) **Selection of Block and Gram Panchayat/Wards:** In order to gauge the implementation of the scheme and the effectiveness of DBT in reaching both urban and rural beneficiaries, in each district one Urban Block and one Rural Block, within which a Gram Panchayat and Ward respectively were selected. The selection of one Urban/Rural Block in each of the selected districts as well as one Ward/Gram Panchayat within those Urban/Rural blocks respectively was on the basis of highest combined total expenditure of both the schemes. Further, in addition to the above, Treasury/Sub Treasury Offices of respective Block, Ward, Gram Panchayat were also audited during the field study. Details of selection of Districts, Blocks and Ward/Gram Panchayat are as under:

| S.No. | District | Block | Urban/ Rural | Gram Panchayat/ Ward | Concerned Treasury Sub Treasury |
|-------|----------|--------------|-----------------|----------------------------|------------------------------------|
| 1 | Ajmer | Kishangarh | Rural | Rupangarh | STO Kishangarh |
| | | | | | STO Roopangarh |
| 2 | Alwar | Ajmer | Urban | Ajmer | TO Ajmer |
| | | Bansur | Rural | Bansur | STO Bansur |
| 3 | Dausa | Alwar | Urban | Ward 42 | TO Alwar |
| | | Lalsot | Rural | Didwana | STO Lalsot |
| 4 | Jaipur | Dausa | Urban | Dausa | TO Dausa |
| | | Dudu | Rural | Narayana | STO Dudu |
| 5 | Sikar | | | | STO Mojmabad |
| | | Jobner | Urban | Ward 07 | STO Sambhar |
| 6 | Tonk | Dantaramgarh | Rural | Danta | STO Dantaramgarh |
| | | Sikar | Urban | Ward 45 | TO Sikar |
| Total | 6 | Malpura | Rural | Pachevar | STO Malpura |
| | | Tonk | Urban | Ward 19 | TO Tonk |
| | | 12 | | 12 | 14 |

(iii) **Selection of beneficiaries for survey:** Due to limitations imposed by Covid-19 pandemic in administering the questionnaire to the individual beneficiaries, a figure of 40 beneficiaries per district for each of the schemes was selected. The beneficiaries were selected on Simple Random Sampling without Replacement (SRSWOR) basis. Therefore, a total of 240 beneficiaries receiving pensions in their accounts were selected for each scheme.

Regarding the parameters for selection of these beneficiaries, it is pertinent to mention that as per Census 2011, the ratio ⁶⁵of rural to urban population was approximately 3:1. Therefore, out of these 40 beneficiaries selected in each district, 30 were selected from rural areas and 10 were selected from urban areas i.e. 30 beneficiaries were randomly selected from each of the selected Gram Panchayat and 10 beneficiaries were randomly selected from each selected Ward for each scheme.

In addition to the above 480 beneficiaries (240 beneficiaries per scheme) receiving pension in their bank accounts, 72 beneficiaries (CMOASPS:45, CMENSPS:27) belonging to the selected Gram Panchayats/Wards receiving pension through Money Orders (MO) were also selected to examine the process of payment of pension through MO.

⁶⁵ As per Census 2011,
Total population of Rajasthan = 68,548,437
Rural population = 51,500,352
Urban population = 17,048,085

Annexure B

(Refer paragraph 1.2.2 C)

Statement showing details of filters and tables used while analysis of Data Dump

| S No. | Name of table | Working Details | Remarks | Subject of Para |
|-------|---|---|---|--|
| 1. | 1. SSP Payment Recovery 2. SSP Pensioner Mst | Joined by "App Id" Following Filter Applied "Social Scheme Id"- 1,3,13,14,17,18 "Remaining Rcv Amt"- above '0' | 'SSP Payment Recovery' table is joined with 'SSP Pensioner Mst' table by App ID column. Then to get the data related to the selected schemes filter is used "Social Scheme ID" and 1-cmwps,13-cmwps-sc,14-cmwps-st,3-cmoaps, 17-cmoaps-sc ,18-cmoaps are selected. After that filter is used in column "Remaining Rcv Amt" to get the records in which remaining recoveries exist and all values more than '0' are selected. | Payment of pension under CMOASPS and CMENSPS (Refer paragraph No. 4.2) |
| 2. | 1. SSP Pensioner Mst | Calculated Diff in app date and Sanction date-45 days Filter Applied "App date"- 01.04.2017 to 31.07.2020 "Social Scheme Id"- 1,3,13,14,17,18 "Sanction number."-Not null "Diff in app date and Sanction date" is more than 45 days | Filter is used in column 'Social Scheme ID' and 1-cmwps, 13-cmwps-sc,14-cmwps-st,3-cmoaps, 17-cmoaps-sc ,18-cmoaps st are selected. After that filter is used in column 'app date' to get the records of the period 01.04.2017 to 31.07.2020. Then 'sanction no.' is filtered to get all sanctioned applications. Then difference between app date and sanction date is calculated. And all those records are filtered where difference between app date and sanction date is more than 45 days. | Sanction of applications (Refer paragraph No. 2.2) |
| 3. | 1. SSP Pensioner Mst | Difference between DOB & App date calculated (in years) following filter Applied: "Social Scheme"-3,17,18 "Gender"-1,2 "diff between dob-date of App"- less than 55 & 58 ,"Sanction no- Not null "App date- 01.04.2017 to 31.07.2020 | Difference between DOB & App date is calculated(in years). Then following filters are applied Where "Social Scheme id" is 3-cmoaps,17-cmoaps-sc,18-cmoaps-st and "Gender" is 1(Female) and "Sanction no- is not null and "App date- 01.04.2017 to 31.07.2020 and "diff between dob & date of App"- less than 55 selected (to get records of those female applicants whose application was accepted without attaining minimum age criteria) Further, where "Social Scheme id" is 3-cmoaps,17-cmoaps-sc,18-cmoaps-st and "Gender" is 2(Male) and "Sanction no- Not null and "App date- 01.04.2017 to 31.07.2020 and "diff between dob & date of App"- less than 58 (to get records of those male | Sanction of Old Age Pension (Refer paragraph No. 2.4) |

| S No. | Name of table | Working Details | Remarks | Subject of Para |
|-------|--|--|---|--|
| | | | applicants whose pension was sanctioned without attaining age minimum age criteria) | |
| 4. | 1. SSP Pensioner Mst 2. SSP Pensioner Certificate Details | Joined with “App Id” following filter Applied “Social Scheme”-1,13,14 “Marital Status”1,2,3 “Gender”-1(female) “Sanction date.” 01.04.2017 to 31.07.2020 “Husband divorce issuing Authority”- Null, numeric, special value | “SSP pensioner Mst” table is joined with “SSP Pensioner Certificate Details” table by “App Id”. Following filters are applied where “Social Scheme id” is 1-cmwps,13-cmwps-sc,14-cmwps-st, and “Gender” is 1(female), marital status is 1-divorce,2-widowed and 3- separated, “Sanction date.” 01.04.2017 to 31.07.2020 and “Husband divorce issuing Authority” is either Null, Numeric or any special character. | Sanction of Ekal Nari pension (Refer paragraph No. 2.3) |
| 5. | 1. SSP Pensioner Mst | Age Calculated on 31.07.2020 following filter Applied: “Gender”- 1(female), “Marital Status” 1,2,3,(widow, divorced, separated) “Sanction no.”- not null “Stop date”-1.1.1900(by default) where pension not stopped “Social Scheme Id”- (3,17,18) “Age Calculated on 31.07.2020”-age above 75, age between 60-74 | Age is calculated as on 31.07.2020 using “dob column”. To get records of female beneficiaries who are getting pension in CMOASPS having marital status widow, separated, divorced following filters is applied. Where “social scheme id” is 3-cmoaps, 17-cmoaps-sc, 18-cmoaps-st and “Gender is 1(Female)” and marital status is 1-Divorced,2-Widow,3-Separated and “sanction no” is not null and “stop date” is 1.1.1900(by default date where pension has not stopped). Further, to bifurcate female beneficiaries on the basis of age as on 31.07.2020, filter is applied and records having age above-75, and age between 60-74 are separated. | Rates of pension paid to the beneficiaries (Refer paragraph No. 2.7) |
| 6. | 1.SSP Pensioner query 2.SSP Pensioner Mst | Joined with App Id and Difference in Query date and solution date calculated than Filter Applied: “Solution”- null “Description”- not null Difference in Query date and solution date- above “22” “Query Date”- 01.04.2017 to 31.07.2020 “Social Scheme Id”- 1,3,13,14,17,18 | SSP pensioner query table is joined with SSP Pensioner Mst by App id and following filters were applied: Where “social scheme id” is 3-cmoaps,17-cmoaps-sc,18-cmoaps-st. 1-cmwps,13-cmwps sc,14-cmwps-st and “query date ” is 01.04.2017 to 31.07.2020. After that, 1.To get records null queries “Description” filter is used where description is null. 2.To get records where pensioner’s query not attended, filter is used where solution is null 3.To get the number of days taken for attending the query, difference between query date and solution date is calculated. | Grievance redressal cell (Refer paragraph No. 4.4) |

| S No. | Name of table | Working Details | Remarks | Subject of Para |
|-------|---|--|---|--|
| | | | And filter is applied to get records where difference is more than 22 days. | |
| 7. | 1. SSP Pensioner Mst 2. SSP Pension Payment 3. SSP Bill entry | SSP Pensioner Mst Joined with SSP Pension payment by "App Id" and SSP Pension Payment Joined with SSP Bill Entry by "Reference No." Filter Applied "Social scheme id"- 1,3,13,14,17,18 "payment month and payment year-04-2017 to 07-2020 Bill type-"2" (first payment) Difference in Sanction Date +4 and TV Date- above -'1' day | "SSP pension payment" table is joined with "SSP Pensioner Mst" table by App Id and with "SSP Bill Entry" table by "Reference no." following filters are applied:- Where "social scheme id" is 3-cmoaps,17-cmoaps-sc,18-cmoaps-st. 1-cmwps,13-cmwps sc,14-cmwps-st and payment month & payment year is from 4-2017 to 7-2020 and Bill type is 2(first payment). Further, difference between sanction date+4 days and TV date is calculated and all records where difference is more than 1 day are selected. | Timely payment of pension (Refer paragraph No 4.1) |
| 8. | 1.SSP Pensioner Mst 2.SSP Pensioner Payment 3. SSP Bill entry | SSP Pensioner Mst Joined with SSP Pension payment by "App Id" and SSP Pension Payment Joined with SSP Bill Entry by "Reference No." Filter applied "TV No" –Null "Social scheme id"- 1,3,13,14,17,18 "payment month and payment year-04-2017 to 07-2020 | "SSP pension payment" table is joined with "SSP Pensioner Mst" table by App Id and with "SSP Bill Entry" table by "Reference no." following filters are applied: Where "social scheme id" is 3-cmoaps,17-cmoaps-sc,18-cmoaps-st. 1-cmwps,13-cmwps sc,14-cmwps-st and payment month & payment year is from 4-2017 to 7-2020 and "TV no." is null. | Procedure to address pension payment failure (Refer paragraph No 4.3) |
| 9. | 1.SSP Pensioner Mst 2.SSP Pensioner Payment 3.SSP bill entry | SSP Pensioner Mst Joined with SSP Pension payment by "App Id" and SSP Pension Payment Joined with SSP Bill Entry by "Reference No." filter applied "Social scheme id"- 1,3,13,14,17,18 "Bill Type;-1" (regular payment) difference in "payment due date" and "TV date"(payment due date created as 7th of following month)-above '1' day "payment month and payment year-04-2017 to 07-2020 | "SSP pension payment" table is joined with "SSP Pensioner Mst" table by App Id and with "SSP Bill Entry" table by "Reference no." following filters are applied: Where "social scheme id" is 3-cmoaps,17-cmoaps-sc,18-cmoaps-st. 1-cmwps,13-cmwps sc,14-cmwps-st and payment month & payment year is from 4-2017 to 7-2020 and Bill type is 1(Regular payment). Further, payment due date calculated as 7 th day of the following month. And difference between payment due date and TV date is calculated and all records where difference is more than 1 day are selected. | Timely payment of pension (Refer paragraph No 4.1) |

| S No. | Name of table | Working Details | Remarks | Subject of Para |
|-------|--|---|--|---|
| 10. | 1.SSP Pensioner Mst 2.SSP Pensioner Payment 3.SSP Pension Returned | SSP Pensioner Mst Joined with SSP Pension payment by "App Id" And SSP Pension Payment Joined with SSP Pension Returned by "pay id." filter applied "Social scheme id"- 1,3,13,14,17,18 "Payment month & Year from 01.04.2017 to 31.07.2020" | "SSP pension payment" table is joined with "SSP Pensioner Mst" table by App Id and with "SSP Pension Returned" table by "Pay Id." Then following filters are applied: Where "social scheme id" is 3-cmoaps,17-cmoaps-sc,18-cmoaps-st. 1-cmwps,13-cmwps sc,14-cmwps-st and payment month & payment year is from 4-2017 to 7-2020. | Procedure to address pension payment failure (Refer paragraph No 4.3) |
| 11. | 1.SSP Other Doc Mst 2.SSP Pensioners Mst | Joined with "App Id" Following filter applied Uid no. – Null Janaadhar ID–Null Bhamashah No. – Null App id-1,3,13,14,17,18 Application status-15 Sanction date- 01.04.2017 to 31.07.2020 | "SSP pensioner Mst" table is joined with "SSP Other Doc Mst" table by App Id and following filters are applied:- Where "social scheme id" is 3-cmoaps,17-cmoaps-sc,18-cmoaps-st, 1-cmwps,13-cmwps sc,14-cmwps-st and application status is 15 (Regular pensioner) and UID is null, Janaadhar ID no. is null and Bhamashah No. is null. Sanction date- 01.04.2017 to 31.07.2020 | Details of Bhamashah/Jan-Aadhaar/Aadhaar number (Refer paragraph No. 2.8) |
| 12. | 1.SSP payment recovery 2.SSP Pensioner Mst | Joined by "App Id" Following Filter Applied "Social Scheme Id"- 1,3,13,14,17,18 "Remaining Rcv Amt"- above '0' and filter "recovery reason" applied and numeric and number value selected. | 'SSP Payment Recovery' table is joined with 'SSP Pensioner Mst' by App ID column. Then to get the data related to the selected schemes, filter is used in column "Social Scheme ID" and 1-cmwps,13-cmwps-sc,14-cmwps-st,3-cmoaps, 17-cmoaps-sc ,18-cmoaps-ST are selected. After that, filter is applied in the column "Remaining Rcv Amt" to get the records in which remaining recovery exists and all values greater than '0' were selected and filter was applied on "recovery reason" applied to select records with numeric and number values. | Application Controls of RajSSP (Refer paragraph No. 2.10.5) |
| 13. | 1.SSP Pensioner query 2.SSP Pensioner Mst | SSP pensioner query table Joined with SSP pensioner Mst by App Id and Filter Applied: "Query Date"- 01.04.2017 to 31.07.2020 "Social Scheme Id"- 1,3,13,14,17,18 and in "Solution"-Absurd values selected. | SSP pensioner query table is joined with SSP Pensioner Mst by App id and following filter are applied. Where "social scheme id" is 3-cmoaps,17-cmoaps-sc,18-cmoaps-st. 1-cmwps,13-cmwps sc,14-cmwps-st and "query date " is 01.04.2017 to 31.07.2020. After that,to get records having absurd values "solution" filter is used and absurd values selected. | Application Controls of RajSSP (Refer paragraph No. 2.10.5) |

| S No. | Name of table | Working Details | Remarks | Subject of Para |
|-------|---|---|---|---|
| 14. | 1.SSP Kiosk App Rec Verification 2.SSP Pensioner Mst | SSP Kiosk App Rec Verification table Joined with SSP pensioner Mst by App Id and Filter Applied: “app Date”- 01.04.2017 to 31.07.2020 “Social Scheme Id”- 1,3,13,14,17,18 and in “Verify Remark”-Absurd values selected. | SSP Kiosk App Rec table is joined with SSP Pensioner Mst by App id and following filters were applied: Where “social scheme id” is 3-cmoaps,17-cmoaps-sc,18-cmoaps-st. 1-cmwps,13-cmwps sc,14-cmwps-st and “app date ” is 01.04.2017 to 31.07.2020. After that, to get records having absurd values in “Verify Remark” column, filter was used and absurd values were selected. | Application Controls of RajSSP (Refer paragraph No. 2.10.5) |
| 15. | 1.SSP Pensioner Certificate 2.SSP Pensioner Mst | SSP pensioner Certificate table Joined with SSP pensioner Mst by App Id and Filter Applied: “app Date”- 01.04.2017 to 31.07.2020 “Social Scheme Id”- 1,3,13,14,17,18 and in “Husband Divorce Issuing Authority”, “Age issuing Authority”-Absurd values selected. | SSP pensioner Certificate table is joined with SSP Pensioner Mst by App id and following filter were applied: Where “social scheme id” is 3-cmoaps,17-cmoaps-sc,18-cmoaps-st. 1-cmwps,13-cmwps sc,14-cmwps-st and “app date ” is 01.04.2017 to 31.07.2020. After that, to get records absurd value “Husband Divorce Issuing Authority”, “Age issuing Authority”, “Age issuing Authority”- filter was used and absurd values were selected. | Application Controls of RajSSP (Refer paragraph No. 2.10.5) |
| 16. | 1.SSP Pensioner Mst 2.SSP Village Mst 3.SSP Doc Mst | 1. SSP pensioner mst table Joined with SSP village Mst by village Id and Filter Applied: “app Date”- 01.04.2017 to 31.07.2020 “Social Scheme Id”- 1,3,13,14,17,18 “sanction no –not a null value” and in “pincode”-null 2. SSP pensioner mst table Joined with SSP Doc Mst by app Id and Filter Applied: “app Date”- 01.04.2017 to 31.07.2020 “Social Scheme Id”- 1,3,13,14,17,18 , “sanction no –not a null value” and “annual income”-null | SSP village Mst table is joined with SSP Pensioner Mst by Village id and following filters were applied. Where “social scheme id” is 3-cmoaps, 17-cmoaps-sc, 18-cmoaps-st. 1-cmwps, 13-cmwps sc, 14-cmwps-st and “app date” is 01.04.2017 to 31.07.2020 and “Sanction No.” is not a null value and “Pincode” is null value. 2. SSP Doc mst table was joined with SSP Pensioner Mst by App id and following filters were applied: Where “social scheme id” is 3-cmoaps,17-cmoaps-sc,18-cmoaps-st. 1-cmwps,13-cmwps sc,14-cmwps-st and “app date” is 01.04.2017 to 31.07.2020 and “Sanction No.” is not a null value and “Annual income” is null value | Application Controls of RajSSP (Refer paragraph No. 2.10.5) |
| 17. | 1. SSP Pensioner Mst 2. SSP kiosk Token details | SSP pensioner Mst table is joined with SSP Kiosk Token Details by app id. Calculated Diff in trans date of “SSP kiosk Token Details” and Sanction date | SSP Pensioner Mst Table was joined with SSP Kiosk Token Details table by app id and in column ‘Social Scheme ID’ filter is used (1-cmwps, 13-cmwps-sc,14-cmwps-st,3-cmoaps, 17-cmoaps-sc ,18-cmoaps) to select | Sanction of applications (Refer paragraph No. 2.2) |

| S No. | Name of table | Working Details | Remarks | Subject of Para |
|-------|---------------|---|---|-----------------|
| | | Filter Applied “Trans date of SSP Kiosk Token details”- 01.04.2017 to 31.07.2020 “Social Scheme Id”- 1,3,13,14,17,18 “Sanction number.”-Not null “Diff in trans date of ssp kiosk Token details and Sanction date” is more than 45 days | the schemes. After that filter is used in column “Trans date of SSP Kiosk Token details” to get the records for the period 01.04.2017 to 31.07.2020. Then ‘sanction No. is not a null value’ is filtered to get all sanctioned applications. Then difference between trans date of SSP kiosk Token Details and sanction date is calculated and all those records were filtered where the difference between trans date and sanction date was more than 45 days. | |

Statement showing details of RajSSP reports used during audit

| S. No. | Name of report | Working Details | Remarks | Subject of Para |
|--------|--|---|---------|---|
| 1 | Public service Guarantee report | Reports pertaining to Selected Schemes obtained. Difference between Application date and sanction date calculated, there after records are filter where difference is more than 45 Days | | Sanction of applications (Refer paragraph No. 2.2) |
| 2 | Post Audit Recovery Amt After Canceled Auto Sanctioned | Reports obtained and records related to Selected Schemes filtered. | | Post audit of auto-escalated applications (Refer paragraph No. 2.6) |
| 3 | Bill summary TV date wise | Reports obtained and Selected Schemes records where TV date is greater than 7 th of the corresponding month filtered. Further, filter where bill date is less than 25 th is applied to get records where delayed bill prepared. | | Timely payment of pension (Refer paragraph No. 4.1) |
| 4 | Payment Return Date Wise | Reports obtained and Selected Schemes records filtered. | | Procedure to address pension payment failure (Refer paragraph No. 4.3) |
| 5 | Status of auto verify or sanctioned application | Reports analyzed | | Post audit of auto-escalated applications (Refer paragraph No. 2.6) |
| 6 | Block wise blank Bhamashah or Aadhaar number | Reports obtained and Selected Schemes records where Bhamashah and Aadhar is not available filtered. | | Details of Bhamashah/Jan-Aadhaar/Aadhaar number (Refer paragraph No. 2.8) |
| 7 | OAP-7 and Sservice guarantee report' | Mismatch of information of first payment dates in two reports of RajSSP | | Application Controls of RajSSP (Refer paragraph No. 2.10.5) |

Statement showing details in analysis of Data Dump where significant findings not found

| S No. | Name of table | Working Details | Remarks |
|-------|---|--|-------------------------------|
| 1. | 1. Bhamashah Uid Marital Status 2. SSP Pensioner Mst | Joined with App Id following filter Applied: "Gender" "Social Scheme Id", "Marital Status", "Stop date", "Sanction no." Age Calculated on 31.07.2020 | No significant findings found |
| 2. | 1. SSP Wrong village 2. SSP Pensioner Mst | Joined with App Id following filter Applied: "Social Scheme Id",-1,3,13,14,17,18 App date-01.04.2017 to 31.07.2020 | No significant findings found |
| 3. | 1. SSP Change Scheme for Existing pensioner 2. SSP Pensioner Mst | Joined with "App Id" Filter Applied: "New Scheme"-1,3,13,14,17,18 "old Scheme"-4,5,7,8,10,11 | No significant findings found |
| 4. | 1. SSP Pensioner Mst | following filter Applied: "App date",-01.04.2017 to 31.07.2020 "Social Scheme Id "-1,3,13,14,17,18 "Sanction date", 01.04.2017 to 31.07.2020 "Is Seeded" "ApplicationStatus-15" | No significant findings found |
| 5. | 1.SSP Pensioners Mst | Calculated eligibility date as DOB +55 years and DOB+58 years and Calculated Diff in App date and eligibility Date Filter Applied – "Appdate"-01.04.2017 to 31.07.2020 "Gender"- 1 and 2 "Diff in App date and eligibility Date"- above 121 days | No significant findings found |
| 6. | SSP payment | following filter Applied: "value date",- 01.04.2017 to 31.07.2020 | No significant findings found |
| 7. | Ssp token request Id SSP pensioner mst | SSP pensioner mst table joined with SSP token request id by app id. | No significant findings found |
| 8. | Ssp arrear for paid amount. SSP pensioner Mst | SSP arrear for paid amount table joined with SSP pensioner mst table by app id and Table analysed with Rajssp reports. | No significant findings found |
| 9. | Ssp total pension payment SSP pensioner Mst | SSP total pension payment table joined with SSP treasury Mst by tressury id. | No significant findings found |
| 10. | Ssp kiosk token details | SSP pensioner mst table joined with SSP kiosk token details table by app id. | No significant findings found |
| 11. | Payment After Death And Remarriage | Reports analyzed. | No significant findings found |

Annexure C

(Refer paragraph 1.8 (ii))

Screenshot of the table 'SSP Payment Recovery' of RajSSP containing absurd recovery reasons

View Data: cases of numeric and invalid data instead of reason

☑ Show aliases ☑ Show all fields

| App Id | Recover Id | Recovery Reason | Recovery Reason (group) | Sanction No | Stop Reason Code | Trans Date | User Id | Is Active | Number of Records | Remaining Rcv Amt | Total |
|----------|------------|---|-------------------------|-----------------|------------------|------------------------|---------|-----------|-------------------|-------------------|-------|
| 8198240 | 8035 | ???? ?? ???? | Other | RJ-S-08198240 | 0 | 2/12/2020 12:32:18 PM | 2231 | 0 | 1 | 2,250 | |
| 3065956 | 5841 | 0 | Other | RJ-S-03065956 | 23 | 3/27/2019 11:52:24 AM | 752 | 0 | 1 | 6,500 | |
| 1608284 | 726 | 01610421 | Other | RJ-S-01608284 | 0 | 3/2/2016 11:07:45 AM | 1985 | 0 | 1 | 1,000 | |
| 1540523 | 724 | 01888452 | Other | RJ-S-01540523 | 0 | 3/2/2016 10:57:39 AM | 1985 | 0 | 1 | 8,500 | |
| 5503304 | 4399 | 06394391 | Other | RJ-S-05503304 | 0 | 5/22/2020 11:15:41 AM | 1395 | 0 | 1 | 7,000 | |
| 6766846 | 2866 | 06397566 | Other | RJ-S-06766846 | 23 | 5/22/2020 3:11:37 PM | 1395 | 0 | 1 | 2,000 | |
| 3686356 | 8152 | 080159 DD | Other | RJ-S-03686356 | 23 | 2/18/2020 12:39:41 PM | 3482 | 0 | 1 | 750 | |
| 9661385 | 7948 | 10-2019 to 11-2019 | Other | RJ-S-09661385 | 0 | 2/11/2020 12:36:51 PM | 2231 | 0 | 1 | 1,500 | |
| 10205405 | 7944 | 10-2019 to 11-2019 | Other | RJ-S-10205405 | 0 | 2/11/2020 12:31:12 PM | 2231 | 0 | 1 | 1,500 | |
| 6398560 | 2912 | 14-01-2017 | Other | RJ-S-06398560 | 23 | 5/23/2017 3:21:47 PM | 582 | 0 | 1 | 1,500 | |
| 2941227 | 8128 | 17-2-20 | Other | RJ-S-02941227 | 0 | 2/17/2020 11:25:30 AM | 2231 | 0 | 1 | 1,000 | |
| 3793492 | 7977 | 2-2018 to 4-2018 | Other | RJ-S-03793492 | 0 | 2/11/2020 1:00:04 PM | 2231 | 0 | 1 | 2,250 | |
| 6552597 | 2913 | 28-11-2017 | Other | RJ-S-06552597 | 23 | 5/23/2017 3:22:40 PM | 582 | 0 | 1 | 3,000 | |
| 7578003 | 2035 | 3152274 5/13 7/13 8/13 | Other | RJ-S-07578003 | 23 | 10/17/2016 11:12:58 AM | 246 | 0 | 1 | 2,250 | |
| 4420246 | 8172 | 351875 | Other | RJ-S-04420246 | 23 | 2/19/2020 5:15:55 PM | 93775 | 0 | 1 | 2,000 | |
| 4726253 | 8010 | 4-2019 to 5-2019 | Other | RJ-S-04726253 | 0 | 2/11/2020 1:59:37 PM | 2231 | 0 | 1 | 1,500 | |
| 5180453 | 8015 | 4-2019 to 7-2019 | Other | RJ-S-05180453 | 0 | 2/11/2020 2:53:28 PM | 2231 | 0 | 1 | 3,000 | |
| 2520211 | 2804 | 4664 | Other | RJ-S-02520211 | 23 | 4/24/2017 10:40:42 AM | 44099 | 0 | 1 | 4,664 | |
| 3982647 | 8024 | 5-2018 to 5-2019 | Other | RJ-S-03982647 | 0 | 2/11/2020 3:01:00 PM | 2231 | 0 | 1 | 7,750 | |
| 7545143 | 8025 | 5-2019 | Other | RJ-S-07545143 | 0 | 2/11/2020 3:01:30 PM | 2231 | 0 | 1 | 750 | |
| 4547612 | 8009 | 5-2019 to 7-2019 | Other | RJ-S-04547612 | 0 | 2/11/2020 1:58:57 PM | 2231 | 0 | 1 | 2,250 | |
| 5233393 | 3027 | 5041778 | Other | RJ-S-05233393 | 23 | 6/20/2017 1:25:48 PM | 1014 | 0 | 1 | 8,250 | |
| 5041778 | 3028 | 5233393 | Other | RJ-S-05041778 | 23 | 6/20/2017 1:36:51 PM | 1014 | 0 | 1 | 8,250 | |
| 9624173 | 8016 | 7-2019 | Other | RJ-S-09624173 | 0 | 2/11/2020 2:54:06 PM | 2231 | 0 | 1 | 750 | |
| 4717933 | 7108 | 7321,5871,4988,6182,5716,4044,5243,5236,4775,5239 | Other | RJ-S-04717933 | 23 | 9/23/2019 1:48:31 PM | 93775 | 0 | 1 | 9,500 | |
| 2590718 | 7109 | 7321,8049,5871,8397,4775,5236,5243,4988,8818,9131 | Other | RJ-S-1-02590718 | 23 | 11/5/2019 11:27:29 AM | 93775 | 0 | 1 | 8,750 | |
| 3772183 | 7978 | 8-2019 to 9-2019 | Other | RJ-S-03772183 | 0 | 2/11/2020 1:00:27 PM | 2231 | 0 | 1 | 2,000 | |
| 2949309 | 7501 | 833165 | Other | RJ-S-02949309 | 23 | 11/7/2019 5:02:18 PM | 93775 | 0 | 1 | 4,500 | |
| 4942721 | 4556 | 860980 bc | Other | RJ-S-04942721 | 23 | 6/19/2018 3:45:41 PM | 3482 | 0 | 1 | 500 | |
| 4430144 | 8031 | 9-2019 to 12-2019 | Other | RJ-S-04430144 | 0 | 2/11/2020 5:23:08 PM | 2231 | 0 | 1 | 4,000 | |
| 8040347 | 39716 | bc | Other | RJ-S-08040347 | 0 | 10/7/2020 9:11:16 PM | 1005 | 0 | 1 | 27,000 | |
| 7741933 | 39832 | bjbjhbjm | Other | RJ-S-07741933 | 0 | 11/4/2020 7:56:44 AM | 1005 | 0 | 1 | 28,000 | |
| 7266525 | 39835 | bjajla | Other | RJ-S-07266525 | 0 | 11/4/2020 7:57:51 AM | 1005 | 0 | 1 | 28,000 | |
| 7563654 | 39689 | bnb | Other | RJ-S-07563654 | 0 | 10/7/2020 8:13:54 PM | 1005 | 0 | 1 | 29,000 | |
| 7524191 | 39717 | bnvcb | Other | RJ-S-07524191 | 0 | 10/7/2020 9:11:31 PM | 1005 | 0 | 1 | 28,500 | |
| 7288459 | 39691 | bvb | Other | RJ-S-07288459 | 0 | 10/7/2020 8:15:09 PM | 1005 | 0 | 1 | 30,000 | |
| 7052457 | 39695 | cbfnaj | Other | RJ-S-1-07052457 | 0 | 10/7/2020 8:36:47 PM | 1005 | 0 | 1 | 30,000 | |
| 7574106 | 39707 | cvvxxx | Other | RJ-S-07574106 | 0 | 10/7/2020 8:43:44 PM | 1005 | 0 | 1 | 30,000 | |
| 7227987 | 39718 | cvvxx | Other | RJ-S-07227987 | 0 | 10/7/2020 9:11:49 PM | 1005 | 0 | 1 | 28,500 | |
| 9260814 | 7233 | d | Other | RJ-S-09260814 | 0 | 5/23/2019 3:22:48 PM | 2231 | 0 | 1 | 750 | |
| 8695687 | 39030 | d | Other | RJ-S-08695687 | 0 | 6/9/2020 11:16:20 AM | 2231 | 0 | 1 | 3,750 | |
| 8669415 | 39487 | d | Other | RJ-S-08669415 | 0 | 9/11/2020 4:02:04 PM | 2231 | 0 | 1 | 5,000 | |
| 7628040 | 8086 | d | Other | RJ-S-07628040 | 0 | 2/13/2020 5:37:15 PM | 2231 | 0 | 1 | 750 | |
| 7443709 | 39930 | d | Other | RJ-S-07443709 | 0 | 11/26/2020 3:17:24 PM | 2231 | 0 | 1 | 750 | |
| 7442233 | 39934 | d | Other | RJ-S-07442233 | 0 | 11/26/2020 3:19:07 PM | 2231 | 0 | 1 | 30,000 | |

Summary Full Data 248 rows

Details of Weak Input Controls

| Table name | Column Name | Occurrence of Invalid/vague values ⁶⁶ in Rows |
|--------------------------------|-------------------------|--|
| SSP Payment Recovery | Recovery Reason | 248/3,605 (6.88 Per cent) |
| SSP Pensioner query | Solution | 1,007/17,921 (5.62 per cent) |
| SSP Kiosk App Rec Verification | Verifying Remarks | 7,841/23,98,110 (0.33 Per cent) |
| SSP Pensioner Certificate | Age Issue Authority | 2,878/81,178 (3.55 per cent) |
| | Husband divorce Issuing | 6,238/81,178 (7.68 per cent) |

Source: Information derived from RajSSP data dump

⁶⁶ Invalid values like symbols, alphanumeric entries etc.

Annexure D

(Refer paragraph 2.4 (ii))

Statement showing details of the beneficiaries whose applications for pension under CMOASPS were rejected (Block: Municipality, Jobner, Jaipur)

| S.No. | Name of Beneficiary | Certificates available in the records | Age as on the date applications | Date of Application | Date of Birth as per Aadhaar or Janadhaar | Age according to Aadhaar as on the date of applications |
|-------|-------------------------------------|---|---------------------------------|---------------------|---|---|
| 1 | Rajadevi/Ramniwas Prajapat | Aadhaar, Bhamashah card, Ration card etc. | 54 Year 9 Months | 16.10.2019 | 01.01.1960 | 59 Year 11 Months |
| 2 | Ikramuddin/ Gulab | Aadhaar, Bhamashah card, Ration card etc. | 56 Year 9 Months | 15.10.2019 | 01.01.1960 | 59 Year 11 Months |
| 3 | Kishan Lal Khatik/ Khema Ram Khatik | Aadhaar, Bhamashah card, Ration card etc. | 57 Year 10 Months | 13.11.2019 | 01.01.1961 | 58 Year 10 Months |
| 4 | Kamala Devi / Gopal Lal Dayma | Aadhaar, Bhamashah card, Ration card etc. | 54 Years 5 Months | 11.06.2020 | 01.01.1965 | 55 Year 5 Months |
| 5 | Meena Jain W/O Mahesh Jain | Aadhaar, Bhamashah card, Ration card etc. | 51 Year 6 Months | 25.07.2020 | 19.02.1965 | 55 Year 5 Months |

Annexure E

(Refer paragraph 2.5 (ii))

Statement showing details of payment of pension after death/Marriage due to wrong annual verification

(Amount in ₹)

| S.No. | District | Pension Sanctioning Authority | Name of Pensioner | Name of Scheme | PPO No | Date of Death | Year of Annual verification showing Pensioner alive | Amount paid after death of pensioner (Upto July 2020) |
|---|----------|-------------------------------|---------------------------------|----------------|-----------------|---------------|---|---|
| Cases found during Scrutiny of Records | | | | | | | | |
| 1 | Sikar | SDO Sikar | Abdul Sattar/Faizu Khan Chauhan | CMOASPS | RJ-S-07297171 | 30-03-2019 | 2019 | 10500 |
| 2 | | | Batul Bano/Yasin Bano | CMENSPS | RJ-S-06767390 | 07-08-2019 | 2019 | 15000 |
| 3 | | | Fakir Mohammad/Kalu | CMOASPS | RJ-S-02065258 | 22-12-2018 | 2018 & 2019 | 18000 |
| 4 | | | Gita Devi/Chhitar mal | CMENSPS | RJ-S-05358620 | 29-04-2018 | 2018 & 2019 | 27000 |
| 5 | | | Keshardev/Moti lal | CMOASPS | RJ-S-05107301 | 22-10-2018 | 2019 | 20500 |
| 6 | | | Lada/Kajod mal | CMENSPS | RJ-S-00033086 | 14-02-2019 | 2019 | 17000 |
| 7 | | | Mena/Liladhar Bhargav | CMENSPS | RJ-S-00207641 | 03-04-2018 | 2018 & 2019 | 13500 |
| 8 | | | Rameshwer/Nathumal | CMOASPS | RJ-S-2-01932803 | 01-01-2019 | 2019 | 19000 |
| 9 | | | Sugni/Sagar mal Chhipa | CMENSPS | RJ-S-01316690 | 16-06-2019 | 2019 | 18000 |
| 10 | Sikar | BDO Danta Ramgarh | Bhagirath/Hari Singh | CMOASPS | RJ-S-07824121 | unavailable | 2017,2018&2019 | 22750 |
| 11 | | | BhanwarSingh/ Kishore Singh | CMOASPS | RJ-S-07704100 | unavailable | 2017,2018&2019 | 22750 |
| 12 | | | Lachha/Nola Ram | CMOASPS | RJ-S-05141772 | unavailable | 2017,2018&2019 | 31750 |
| 13 | | | Manbhari/KisturMal | CMENSPS | RJ-S-01912100 | unavailable | 2017,2018&2019 | 54000 |
| 14 | | | Magna Ram/Ratan Ram | CMOASPS | RJ-S-02755314 | unavailable | 2017,2018&2019 | 31750 |
| 15 | Jaipur | SDO Sambhar | Santosh Devi/Ramawtar | CMOASPS | RJ-S-04010895 | 08-05-2019 | 2019 | 11250 |
| Total | | | | | | | | 332750 |

| Cases found during Beneficiary survey | | | | | | | | |
|---------------------------------------|----------|-------------------------------|--------------------------------|----------------|-----------------|---------------|---|---|
| S.No. | District | Pension Sanctioning Authority | Name of Pensioner | Name of Scheme | PPO No | Date of Death | Year of Annual verification showing Pensioner alive | Amount paid after death of pensioner (Upto July 2020) |
| 1 | Ajmer | SDO Ajmer | Ajj/Madari Khan | CMOASPS | RJ-S-05177446 | 24-08-2019 | 2019 | 1500 |
| 2 | | | Chhagni Bai/Mohanlal | CMOASPS | RJ-S-1-04978252 | 06-04-2019 | 2019 | 11250 |
| 3 | Ajmer | BDO Kishangarh | Birdi Chand/PrabhuRam | CMOASPS | RJ-S-03180098 | 08-02-2016 | 2017,2018&2019 | 10500 |
| 4 | | | Sugni Devi/Hanuman | CMOASPS | RJ-S-05854671 | 04 year ago | 2017,2018&2019 | 13250 |
| 5 | | | Mangi Devi Kumawat/Beheru | CMOASPS | RJ-S-07118656 | 30-04-2015 | 2016,2017,2018&2019 | 14000 |
| 6 | | | Gulabi Devi/Narayan Nath | CMOASPS | RJ-S-05333573 | 01 year ago | 2019 | 6000 |
| 7 | | | Norati Devi/Bhanwar Lal | CMOASPS | RJ-S-05540620 | 17-10-2019 | 2019 | 9000 |
| 8 | | | Suraj Karan/Chhit ar | CMOASPS | RJ-S-03113789 | 24/02.2015 | 2016,2017,2018&2019 | 14000 |
| 9 | Alwar | BDO Bansur | Dhunda Devi/Prabhu dayal saini | CMOASPS | RJ-S-01071979 | 28-08-2018 | 2018&2019 | 20000 |
| 10 | | | Rampratap/Motu Ram | CMOASPS | RJ-S-04505559 | 26-01-2018 | 2018 &2019 | 26,250 |
| 11 | | | Prem Kanwar/Fate h Singh | CMENSPS | RJ-S-01050514 | 02-10-2019 | 2019 | 9000 |
| 12 | Alwar | TO Alwar | Ramesh Chand/Girwar | CMOASPS | RJ-S-08449692 | 21-09-2019 | 2019 | 7500 |
| 13 | Dausa | SDO Dausa | Nusroo Khan/NajirKhan | CMOASPS | RJ-S-01450869 | 29-09-2016 | 2016,2017,2018&2019 | 23000 |
| 14 | Sikar | SDO Sikar | Dholi/Jaganram | CMENSPS | RJ-S-1-04761225 | 20-11-2017 | 2017,2018&2019 | 42,750 |
| 15 | Sikar | BDO Danta Ramgarh | Chunki Devi Kumawat/Mangla Ram | CMENSPS | RJ-S-05729355 | 06-04-2019 | 2019 | 22500 |
| 16 | | | Gulla Ram/Hira Ram raigar | CMOASPS | RJ-S-04829759 | 16-09-2016 | 2016,2017,2018&2019 | 39250 |
| 17 | | | Babu Khan/Didar bax | CMOASPS | RJ-S-1-05141578 | 18-01-2016 | 2016,2017,2018&2019 | 22750 |
| Total | | | | | | | | 292500 |
| Grand Total | | | | | | | | 625250 |

Annexure F

(Refer paragraph 2.6)

Statement showing details of Auto-escalated cases pending for post-audit beyond 60 days in Block Sikar (Urban)

| S.No. | Name of Beneficiary | PPO Number | Name of Scheme | Date of application | Date of Sanction | Current status |
|-------|---------------------|---------------|----------------|---------------------|------------------|-----------------|
| 1 | Jamil | RJ-S-10980563 | CMOASPS | 19-03-2020 | 19-04-2020 | Regular pension |
| 2 | Amina Bano | RJ-S-10984663 | CMOASPS | 19-03-2020 | 19-04-2020 | Regular pension |
| 3 | Sajida begam | RJ-S-10924460 | CMENSPS | 16-03-2020 | 19-04-2020 | Regular pension |
| 4 | Aslam/Aludin | RJ-S-10987426 | CMOASPS | 19-03-2020 | 19-04-2020 | Regular pension |
| 5 | Rahim Chauhan | RJ-S-11015132 | CMOASPS | 08-04-2020 | 24-05-2020 | Regular pension |
| 6 | Khatun | RJ-S-11013250 | CMOASPS | 06-04-2020 | 22-05-2020 | Regular pension |
| 7 | Shanti Devi | RJ-S-11013466 | CMOASPS | 06-04-2020 | 22-05-2020 | Regular pension |
| 8 | Mohammad Sattar | Rj-S-11010733 | CMOASPS | 02-04-2020 | 18-05-2020 | Regular pension |
| 9 | Shamim | RJ-S-11672140 | CMOASPS | 23-09-2020 | 28-10-2020 | Regular pension |
| 10 | Gulab | RJ-S-10988509 | CMOASPS | 19-03-2020 | 19-04-2020 | Regular pension |
| 11 | Rashida Bano | RJ-S-10985159 | CMOASPS | 07-03-2020 | 19-04-2020 | Regular pension |
| 12 | Shamim | RJ-S-10988147 | CMOASPS | 19-03-2020 | 19-04-2020 | Regular pension |
| 13 | Jaibunisha Bhati | RJ-S-11015379 | CMOASPS | 08-04-2020 | 24-05-2020 | Regular pension |
| 14 | Kamla Devi | RJ-S-10980946 | CMOASPS | 18-03-2020 | 19-04-2020 | Regular pension |
| 15 | Santosh Mathur | RJ-S-10983313 | CMOASPS | 18-03-2020 | 19-04-2020 | Regular pension |
| 16 | Santosh Devi | RJ-S-10986716 | CMOASPS | 19-03-2020 | 19-04-2020 | Regular pension |
| 17 | Shushila Devi | RJ-S-10980915 | CMENSPS | 18-03-2020 | 19-04-2020 | Regular pension |
| 18 | Bismilla | RJ-S-10983082 | CMOASPS | 18-03-2020 | 19-04-2020 | Regular pension |
| 19 | Suresh Sharma | RJ-S-10983861 | CMOASPS | 07-03-2020 | 19-04-2020 | Regular pension |
| 20 | Bajrang Lal Soni | RJ-S-11015522 | CMOASPS | 15-04-2020 | 31-05-2020 | Regular pension |
| 21 | Premlata Soni | RJ-S-11015531 | CMOASPS | 15-04-2020 | 31-05-2020 | Regular pension |

| S.No. | Name of Beneficiary | PPO Number | Name of Scheme | Date of application | Date of Sanction | Current status |
|-------|---------------------|---------------|----------------|---------------------|------------------|-----------------|
| 22 | Pramod kumar | RJ-S-11009092 | CMOASPS | 31-03-2020 | 16-05-2020 | Regular pension |
| 23 | Ashok | RJ-S-10987075 | CMOASPS | 19-03-2020 | 19-04-2020 | Regular pension |
| 24 | Mamta | RJ-S-10980878 | CMENSPS | 18-03-2020 | 19-04-2020 | Regular pension |
| 25 | Jamuna Devi | RJ-S-10981097 | CMENSPS | 18-03-2020 | 19-04-2020 | Regular pension |
| 26 | Kherunisha | RJ-S-10982399 | CMOASPS | 18-03-2020 | 19-04-2020 | Regular pension |
| 27 | Chand Khan | Rj-S-10984405 | CMENSPS | 19-03-2020 | 19-04-2020 | Regular pension |
| 28 | Devali Devi | RJ-S-10982816 | CMENSPS | 18-03-2020 | 19-04-2020 | Regular pension |
| 29 | Santosh Devi | RJ-S-10993190 | CMENSPS | 20-03-2020 | 30-04-2020 | Regular pension |
| 30 | Laxmi Devi | RJ-S-11661824 | CMOASPS | 23-09-2020 | 28-10-2020 | Regular pension |
| 31 | Ramawtar Saini | Rj-s-11663562 | CMOASPS | 23-09-2020 | 28-10-2020 | Regular pension |
| 32 | Laxmi | RJ-S-11666071 | CMOASPS | 23-09-2020 | 28-10-2020 | Regular pension |
| 33 | Kusum Bhargav | Rj-S-10986255 | CMOASPS | 19-03-2020 | 19-04-2020 | Regular pension |
| 34 | Nur Jaha | RJ-S-11015129 | CMOASPS | 08-04-2020 | 24-05-2020 | Regular pension |
| 35 | Rukhsana | RJ-S-11019069 | CMOASPS | 15-04-2020 | 31-05-2020 | Regular pension |

Annexure G

(Refer paragraph 2.6)

Statement showing details of pensioners found ineligible in post-audit

(Amount in ₹)

| S.No. | Name of Block | PPO Number | Pension Scheme | Pensioner Name | Name of Father/Husband | Date of Sanction | Total |
|-------|---------------|---------------|----------------|------------------------|------------------------|------------------|-------|
| 1 | ALWAR | RJ-S-10011884 | CMENSPS | Sarita Taneja | Savanram Taneja | 06-09-2019 | 500 |
| 2 | | RJ-S-09986211 | CMOASPS | Babu Lal | Kanhaiya Lal | 06-09-2019 | 3750 |
| 3 | | RJ-S-10032424 | CMOASPS | Beena | Chjoram Ram Saini | 06-09-2019 | 750 |
| 4 | | RJ-S-10048491 | CMOASPS | Rajendra Kumar | Komal Chand | 06-09-2019 | 750 |
| 5 | | RJ-S-09995557 | CMOASPS | Hariom Gupta | Ram Charan Gupta | 06-09-2019 | 750 |
| 6 | | RJ-S-10037390 | CMENSPS | Alka Gupta | Rajendar Parsad | 06-09-2019 | 500 |
| 7 | | RJ-S-10027046 | CMOASPS | Ramavtar | Ghasi Ram | 06-09-2019 | 750 |
| 8 | | RJ-S-08650752 | CMOASPS | Ramesh Chand Sharma | Kalicharan Sharma | 12-09-2019 | 750 |
| 9 | | RJ-S-08658498 | CMOASPS | Kamlesh Sharma | Bhagirath Sharma | 12-09-2019 | 750 |
| 10 | | RJ-S-09994216 | CMOASPS | Premlata | Nem Chand | 06-09-2019 | 750 |
| 11 | | RJ-S-10004043 | CMOASPS | Daulat Ram | Late Sahida Ram | 06-09-2019 | 750 |
| 12 | | RJ-S-10004084 | CMOASPS | Gulab Devi | Late Roopa | 06-09-2019 | 750 |
| 13 | | RJ-S-10028539 | CMOASPS | Geeta Gupta | Omprakash | 06-09-2019 | 750 |
| 14 | | RJ-S-10028590 | CMOASPS | Omprakash | Rameshwar Dayal | 06-09-2019 | 750 |
| 15 | | RJ-S-10037292 | CMOASPS | PHOOL WATI | RAM SINGH SAINI | 06-09-2019 | 750 |
| 16 | | RJ-S-08441386 | CMOASPS | Sarla Devi | Gangaram | 06-09-2019 | 750 |
| 17 | | RJ-S-10028562 | CMOASPS | Lokesh Sharma | Bihari Lal Sharma | 06-09-2019 | 750 |
| 18 | | RJ-S-10028791 | CMOASPS | Umesh Sharma | Bihari Lal | 06-09-2019 | 750 |
| 19 | | RJ-S-10028915 | CMOASPS | Shila Sharma | Puran Mal Sharma | 06-09-2019 | 750 |
| 20 | | RJ-S-10038177 | CMOASPS | Usha Sharam | Lt Pooran | 06-09-2019 | 750 |
| 21 | | RJ-S-10012967 | CMOASPS | Surendra Singh Chauhan | Ram Charan | 06-09-2019 | 750 |
| 22 | | RJ-S-10057454 | CMOASPS | Babulal | Munna Lal | 06-09-2019 | 750 |
| 23 | | RJ-S-10074811 | CMOASPS | Usha Rani | Jagdish Prasad | 09-09-2019 | 750 |
| 24 | | RJ-S-09994702 | CMENSPS | Santosh Kumari | Chiman Lal | 06-09-2019 | 750 |
| 25 | | RJ-S-09994758 | CMOASPS | Jagdish Prasad | Harish Chand | 06-09-2019 | 750 |
| 26 | | RJ-S-10008587 | CMOASPS | SUSHILA VERMA | SUWA | 06-09-2019 | 750 |
| 27 | | RJ-S-09981423 | CMOASPS | Nihal Jain | Shikhar Jain | 06-09-2019 | 750 |
| 28 | | RJ-S-09984769 | CMOASPS | Umesh Chand | Madan Mohan | 06-09-2019 | 750 |
| 29 | | RJ-S-09984878 | CMOASPS | Sharda | Gangaram | 06-09-2019 | 750 |
| 30 | | RJ-S-10073441 | CMOASPS | Vimla Devi | Sampat Ram | 06-09-2019 | 3000 |

| S.No. | Name of Block | PPO Number | Pension Scheme | Pensioner Name | Name of Father/Husband | Date of Sanction | Total |
|-------|---------------|---------------|----------------|-----------------------|------------------------|------------------|-------|
| 31 | | RJ-S-10062912 | CMOASPS | koyal devi | chunna lal/nand lal | 06-09-2019 | 750 |
| 32 | | RJ-S-09981442 | CMOASPS | Pushpa Devi | Pannalal | 06-09-2019 | 750 |
| 33 | | RJ-S-10011062 | CMOASPS | janak dulari | bhiram singh | 06-09-2019 | 750 |
| 34 | | RJ-S-10042744 | CMENSPS | sheela devi | tulsi ram | 06-09-2019 | 750 |
| 35 | | RJ-S-10057629 | CMENSPS | Parwati Sindhi | Jaldas | 06-09-2019 | 1500 |
| 36 | | RJ-S-10044152 | CMOASPS | Panna Lal | Shiv Dayal Gupta | 06-09-2019 | 750 |
| 37 | | RJ-S-09987870 | CMOASPS | Santosh Devi | Bhore Lal | 06-09-2019 | 750 |
| 38 | | RJ-S-10023304 | CMOASPS | Bhagwan Das Agrawal | Pyarelal Agrawal | 06-09-2019 | 750 |
| 39 | | RJ-S-10025696 | CMOASPS | Premlata | Madan Lal | 06-09-2019 | 750 |
| 40 | | RJ-S-10051675 | CMOASPS | Ramavtar Sharma | Hajari Lal | 06-09-2019 | 750 |
| 41 | | RJ-S-09993142 | CMOASPS | Sushila Devi | Sohan Lal | 06-09-2019 | 750 |
| 42 | | RJ-S-09981153 | CMOASPS | Kelash Chand | Ghasi Ram | 06-09-2019 | 750 |
| 43 | | RJ-S-10070808 | CMENSPS | Santosh | Fouji/Lilu Yogi | 06-09-2019 | 500 |
| 44 | | RJ-S-10003764 | CMOASPS | Asha Agrawal | Badri Prasad | 06-09-2019 | 750 |
| 45 | | RJ-S-10002060 | CMOASPS | Lata Jain | Tej Pal Jain | 06-09-2019 | 750 |
| 46 | | RJ-S-10056984 | CMOASPS | Deep Chand | Radhe Shyam | 06-09-2019 | 750 |
| 47 | | RJ-S-10003172 | CMOASPS | Bhagwan Sahay Saini | Baljiram | 06-09-2019 | 750 |
| 48 | | RJ-S-10003327 | CMOASPS | Gangoli Devi | Ramyo Saini | 06-09-2019 | 750 |
| 49 | | RJ-S-10055964 | CMOASPS | Manbhari Devi | Mool Chand | 06-09-2019 | 1000 |
| 50 | | RJ-S-10056059 | CMOASPS | Brij Mohan Khandelwal | Gopi Lal Khandelwal | 06-09-2019 | 1000 |
| 51 | | RJ-S-10066502 | CMENSPS | Sapna Sharma | Brahmdat | 06-09-2019 | 3500 |
| 52 | | RJ-S-10041692 | CMOASPS | Vimla Sharma | Nanagram/Yadram | 06-09-2019 | 750 |
| 53 | | RJ-S-09980653 | CMOASPS | Manju | Manni Ram/Manniram | 06-09-2019 | 750 |
| 54 | | RJ-S-10002089 | CMOASPS | Chotelal | Asha Ram | 06-09-2019 | 750 |
| 55 | | RJ-S-10011610 | CMOASPS | Kamlesh | Manak Chand | 06-09-2019 | 750 |
| 56 | | RJ-S-10006641 | CMOASPS | Mulchand Jaga | Kishanlal | 06-09-2019 | 750 |
| 57 | | RJ-S-10056460 | CMOASPS | Shree Niwas Gupta | Vishambhar Dayal | 06-09-2019 | 750 |
| 58 | | RJ-S-10056495 | CMOASPS | Suman Gupta | Prahlad Raj | 06-09-2019 | 750 |
| 59 | | RJ-S-09995552 | CMOASPS | Satish | Deshraj | 23-07-2019 | 750 |
| 60 | | RJ-S-10062869 | CMOASPS | Raghuvir Prasad Gupta | Makkhan Lal | 09-06-2020 | 750 |
| 61 | | RJ-S-10074510 | CMOASPS | Jamoti Devi | Mool Chand Agarwal | 09-09-2019 | 1000 |
| 62 | | RJ-S-09995482 | CMOASPS | Vijay Kumar | Roshan Lal | 09-06-2019 | 750 |
| 63 | | RJ-S-09983271 | CMOASPS | Puran Chand | Ram Dayal | 09-06-2019 | 750 |
| 64 | | RJ-S-10057809 | CMOASPS | Sarala Sharma | Govinn D Za | 09-06-2019 | 750 |
| 65 | Bansur | RJ-S_10374393 | CMOASPS | Kesar Devi | Moolchan | 20.11.2019 | 2250 |
| 66 | | RJ-S_10620086 | CMOASPS | Matadeen | Givinda | 02.02.2020 | 750 |

| S.No. | Name of Block | PPO Number | Pension Scheme | Pensioner Name | Name of Father/Husband | Date of Sanction | Total |
|-------|---------------|----------------|----------------|------------------------|-------------------------|------------------|-------|
| 67 | | RJ-S_10374310 | CMOASPS | Ramrati Devi I | Shimbhu dayal | 20.11.2019 | 2250 |
| 68 | | RJ-S_10374379 | CMOASPS | Ramniwas yadav | Kanehya lal | 20.11.2019 | 2250 |
| 69 | | RJ-S_10372066 | CMOASPS | Barkat Devi | Makhan lal | 02.12.2019 | 1500 |
| 70 | | RJ-S_10337305 | CMOASPS | Ramesh Devi | Ramshwroop | 12.11.2019 | 2250 |
| 71 | | RJ-S_10370802 | CMOASPS | Jasram | Duala ram | 19.11.2019 | 2250 |
| 72 | | RJ-S_10411134 | CMOASPS | Kishori lal | Madan lal | 01.12.2019 | 1500 |
| 73 | | RJ-S_10364880 | CMOASPS | Mahesh | Arjan | 18.11.2019 | 2250 |
| 74 | | RJ-S_10367394 | CMOASPS | Harial /Sujaram | Sujaram | 24.11.2019 | 2250 |
| 75 | | RJ-S_10385566 | CMOASPS | Hanuman Gujar/ | Surjan Gujar | 24.11.2019 | 2250 |
| 76 | | RJ-S_10382311 | CMOASPS | Totaram | Kabul chand | 23.11.2019 | 2250 |
| 77 | | RJ-S_10355410 | CMOASPS | Hardan | Shyolal | 18.11.2019 | 2250 |
| 78 | | RJ-S_10411060 | CMOASPS | Krishana | Kishori lal | 01.12.2019 | 1500 |
| 79 | | RJ-S_104226714 | CMOASPS | Bimla Devi | Jit Ram | 06.12.2019 | 1500 |
| 80 | | RJ-S_10338516 | CMOASPS | Gyana Devi | Sardara | 12.11.2019 | 1500 |
| 81 | | RJ-S_10635762 | CMOASPS | Maya Devi | Mukh ram | 06.02.2020 | 750 |
| 82 | | RJ-S_10355437 | CMOASPS | Koshyala Devi | Bhura ram | 18.11.2019 | 2250 |
| 83 | | RJ-S_10650316 | CMOASPS | Sampat ram | Kaluram | 10.02.2020 | 750 |
| 84 | | RJ-S_10383236 | CMOASPS | Patashi Devi | Chandar das | 23-11-2019 | 2250 |
| 85 | TONK | RJ-S-10042472 | CMOASPS | Mubark | Saadat Ali | 16.09.2019 | 6000 |
| 86 | | RJ-S-010866649 | CMOASPS | Shahida | Noshekhan | 12.04.2020 | 750 |
| 87 | | RJ-S-10872784 | CMOASPS | Mohmmad | Zahurkhan | 13.03.2020 | 1500 |
| 88 | | RJ-S-10002602 | CMOASPS | Nasrin | Farukh | 16.09.2019 | 9750 |
| 89 | | RJ-S-11018469 | CMOASPS | Manbhar | Bhuraji | 29.05.2020 | 750 |
| 90 | KISHANGARH | RJ-S-10594301 | CMOASPS | Ummed Singh | Hanuman Singh | 25/01/2020 | 750 |
| 91 | | RJ-S-10454723 | CMOASPS | Hajari | Chhitar | 17/12/2019 | 1500 |
| 92 | | RJ-S-10603677 | CMOASPS | Ladi Devi | Jagram | 27/01/2020 | 1500 |
| 93 | | RJ-S-10590753 | CMOASPS | Galla Devi | Ramdhan | 28/01/2020 | 750 |
| 94 | | RJ-S-10437451 | CMOASPS | Shri Kishan | Rodu Ji | 16/12/2019 | 1500 |
| 95 | | RJ-S-10586366 | CMOASPS | Guman Singh Rajpurohit | Sivraj Singh Rajpurohit | 22/01/2020 | 750 |
| 96 | | RJ-S-08520999 | CMOASPS | Ghisa | Rama | 21/09/2019 | 9750 |
| 97 | RUPANGARH | RJ-S-10695623 | CMOASPS | Rama Gurjar | Chhothu | 27/02/2020 | 750 |
| 98 | | RJ-S-11044990 | CMOASPS | Singari | Mangu Ram | 24/06/2020 | 750 |
| 99 | | RJ-S-11025063 | CMOASPS | Mangudi | Uma Ram | 19/06/2020 | 750 |
| 100 | | RJ-S-10602745 | CMOASPS | Heera Devi | Rama Ram | 27/01/2020 | 750 |
| 101 | SIKAR | RJ-S-10483310 | CMOASPS | Nasim Bano | Gulser Khan | 25/12/2019 | 1500 |
| 102 | | RJ-S-10395950 | CMOASPS | Patasi Devi | Boduram | 24/12/2019 | 3000 |
| 103 | | RJ-S-10408057 | CMENSPS | Lali Devi | Bheru Lal | 24/12/2019 | 1500 |
| 104 | | RJ-S-10454989 | CMOASPS | Dula Ram | Panna Ram | 24/12/2019 | 1500 |
| 105 | | RJ-S-10027904 | CMOASPS | Likhama Ram Swami | Ladu Ram | 16/09/2019 | 1000 |
| 106 | | RJ-S-10032531 | CMENSPS | Rampyari | Khumanaram | 16/09/2019 | 500 |
| 107 | | RJ-S-10141730 | CMOASPS | Guljhari | Mangalaram | 07/10/2019 | 7500 |
| 108 | | RJ-S-09961849 | CMOASPS | Sanwar Mal | Kishan Lal | 16/09/2019 | 12750 |
| 109 | | RJ-S-10466004 | CMOASPS | Mahaveer | Jgnath | 24/12/2019 | 10500 |

| S.No. | Name of Block | PPO Number | Pension Scheme | Pensioner Name | Name of Father/Husband | Date of Sanction | Total |
|-------|---------------|---------------|----------------|-------------------------|------------------------|------------------|-------|
| 110 | | RJ-S-10288708 | CMOASPS | Teja Ram | Bhagwan Ram | 19/11/2019 | 2250 |
| 111 | | RJ-S-09943504 | CMENSPS | Sukhi Devi | Nandlal Sharma | 16/09/2019 | 17000 |
| 112 | | RJ-S-10451534 | CMOASPS | Nathi | Baksaram | 24/12/2019 | 1500 |
| 113 | | RJ-S-10372622 | CMOASPS | Chimana Ram Adav | Hanamana Ram | 19/11/2019 | 3000 |
| 114 | | RJ-S-10001474 | CMOASPS | Gopal Ram | Kushala Ram | 16/09/2019 | 12750 |
| 115 | | RJ-S-11459612 | CMOASPS | Islami Bano | Mukarab Khan | 17/09/2020 | 3750 |
| 116 | | RJ-S-10944658 | CMENSPS | Rahmat Bano | Sadul Khan | 27/04/2020 | 5000 |
| 117 | | RJ-S-10843221 | CMOASPS | Ram Kanwar | Ugam Singh | 07/04/2020 | 6750 |
| 118 | | RJ-S-10390653 | CMOASPS | Gokul Chand Saini | Prahlad Ram Saini | 25/11/2019 | 11250 |
| 119 | | RJ-S-10475183 | CMOASPS | Saravati | Gidaram | 24/12/2019 | 1500 |
| 120 | | RJ-S-10028007 | CMOASPS | Jora Devi | Ghasi Ram | 16/09/2019 | 750 |
| 121 | | RJ-S-10259821 | CMOASPS | Om Prakash | Partu Ram | 24/12/2019 | 1500 |
| 122 | | RJ-S-10037381 | CMOASPS | Ramdev Singh | Moba Ram | 16/09/2019 | 17000 |
| 123 | | RJ-S-10441494 | CMOASPS | Gyarsi Devi | Madev | 24/12/2019 | 1500 |
| 124 | | RJ-S-10475184 | CMOASPS | Pappu Ram | Phual Ram | 24/12/2019 | 1500 |
| 125 | | RJ-S-10037802 | CMOASPS | Madan Lal | Ganpat Ram | 24/12/2019 | 1500 |
| 126 | | RJ-S-09984198 | CMOASPS | seva ram | dula ram | 16/09/2019 | 12750 |
| 127 | | RJ-S-10459142 | CMOASPS | Shyopal | Nathu Ram | 24/12/2019 | 9750 |
| 128 | | RJ-S-10407986 | CMOASPS | Sonpal | Mangala Raam | 24/12/2019 | 1500 |
| 129 | | RJ-S-10433655 | CMOASPS | Amar Singh | Chotu Singh | 24/12/2019 | 5250 |
| 130 | | RJ-S-10357034 | CMOASPS | Radha Devi | Ganpat Raam | 16/11/2019 | 2250 |
| 131 | | RJ-S-09918002 | CMOASPS | Raghunath | Gida Ram | 16/09/2019 | 750 |
| 132 | | RJ-S-09994622 | CMOASPS | Tulsiram | Chaukharam | 16/09/2019 | 750 |
| 133 | DANTA RAMGARH | RJ-S-11129606 | CMOASPS | Narain | hanman | 20/07/2020 | 4500 |
| 134 | | RJ-S-10531992 | CMOASPS | Chhota Ram | Suwa Lal | 08/01/2020 | 6750 |
| 135 | SAMBHAR | RJ-S-10983178 | CMOASPS | Lalita Devi | Rameshwar Lal | 03/05/2020 | 750 |
| 136 | | RJ-S-10036361 | CMOASPS | Mohani Devi | Hiralal Saini | 17/09/2019 | 1500 |
| 137 | | RJ-S-09583857 | CMOASPS | Prem Devi | Narayan Ji Sain | 16/09/2019 | 3000 |
| 138 | | RJ-S-10983194 | CMOASPS | Satyanaryan Sharma | Ramniwas | 03/05/2020 | 750 |
| 139 | | RJ-S-09929082 | CMOASPS | Rajendra Kumar Agarwal | Ramprasad | 16/09/2019 | 3750 |
| 140 | | RJ-S-10983078 | CMOASPS | Raju Gujrati | Kodna | 03/05/2020 | 750 |
| 141 | | RJ-S-10983093 | CMOASPS | Shanti | Tanji Gujrati | 03/05/2020 | 750 |
| 142 | DAUSA | RJ-S-10030792 | CMOASPS | Uma Shanker Sharma | Banwari Sharma | 16/09/2019 | 3000 |
| 143 | | RJ-S-10031752 | CMOASPS | Urmila Sain | Nathu Lal | 16/09/2019 | 3000 |
| 144 | | RJ-S-10029303 | CMOASPS | Rambabu Sharma | Kalyan Sahay | 16/09/2019 | 3000 |
| 145 | | RJ-S-10038318 | CMOASPS | Rameshwar Prasad Sharma | Balu Ram Sharma | 16/09/2019 | 3000 |
| 146 | | RJ-S-09985140 | CMOASPS | Lalata Prashad | Kalayan Sahay | 16/09/2019 | 3000 |
| 147 | | RJ-S-08188037 | CMOASPS | gulab devi | man phool | 22/09/2019 | 3000 |
| 148 | | RJ-S-09990961 | CMOASPS | Jagdish Sharma | Ramkishor Sharma | 16/09/2019 | 3000 |
| 149 | | RJ-S-08185916 | CMOASPS | ganga ram | narayan beirwa | 22/09/2019 | 3000 |
| 150 | | RJ-S-09990703 | CMOASPS | Mohan Lal Gupta | Ganga Sahay Gupta | 16/09/2019 | 4000 |
| 151 | | RJ-S-10137623 | CMOASPS | Ramniwas Bairwa | Mahadev Bairwa | 06/10/2019 | 2250 |

| S.No. | Name of Block | PPO Number | Pension Scheme | Pensioner Name | Name of Father/Husband | Date of Sanction | Total |
|-------|---------------|---------------|----------------|---------------------|------------------------|------------------|---------------|
| 152 | LALSOT | RJ-S-10478727 | CMOASPS | Mool Chand Sahu | Vijay Narayan Sahu | 23/12/2019 | 2250 |
| 153 | | RJ-S-11240523 | CMENSPS | Manbhar Devi | Bhonrilal | 06/08/2020 | 500 |
| 154 | | RJ-S-11100013 | CMOASPS | Fulchand Meena | Ramchandra | 23/07/2020 | 1500 |
| 155 | | RJ-S-11105686 | CMOASPS | anita devi | ramkhiladi | 23/07/2020 | 1500 |
| 156 | | RJ-S-11169395 | CMENSPS | Suman Devi Sain | Badree Lal | 26/07/2020 | 1000 |
| 157 | | RJ-S-11105813 | CMOASPS | Ramavatar Sain | Kesari Lal | 23/07/2020 | 1500 |
| 158 | | RJ-S-10462676 | CMOASPS | Bhart Lal | Chanda Gurjar | 20/12/2019 | 2250 |
| 159 | | RJ-S-10483547 | CMOASPS | Shri Kishan Gurjar | Hardev Gurjar | 25/12/2019 | 2250 |
| 160 | | RJ-S-11163548 | CMOASPS | Puniram Saini | Jayraam | 25/07/2020 | 1500 |
| 161 | | RJ-S-11498546 | CMOASPS | Bhouri Devi | Ramchandra | 28/09/2020 | 750 |
| 162 | | RJ-S-11114056 | CMOASPS | Basanti Devi | Kistur | 18/07/2020 | 1500 |
| 163 | | RJ-S-11114063 | CMOASPS | Ramjilal Tailor | Bheru Lal | 18/07/2020 | 2000 |
| 164 | | RJ-S-10561539 | CMENSPS | Chandr Bai Kanwar | Govindsingh | 16/01/2020 | 6000 |
| 165 | | RJ-S-11146072 | CMENSPS | Badam Meena | Sanwal Ram Meena | 22/07/2020 | 1000 |
| 166 | | RJ-S-11151672 | CMOASPS | Munni Devi Chhipa | Lallu Chhipa | 24/07/2020 | 1500 |
| 167 | | RJ-S-11500953 | CMOASPS | Laxmi Narayan Saini | Jaynarayan | 28/09/2020 | 750 |
| 168 | | RJ-S-09977308 | CMENSPS | rekha sharma | kailashchand sharma | 16/09/2019 | 6000 |
| 169 | | RJ-S-11322300 | CMOASPS | Kailash Meena | Krishn | 21/08/2020 | 750 |
| 170 | | RJ-S-10496045 | CMOASPS | Gallu Prasad Meena | Tundaram | 30/12/2019 | 3750 |
| 171 | | RJ-S-10650146 | CMENSPS | Bhuli Devi | Narayan Meena | 10/02/2020 | 1500 |
| 172 | | RJ-S-10431650 | CMOASPS | bholi devi | nanagram | 07/12/2019 | 5250 |
| 173 | | RJ-S-11374288 | CMOASPS | Ramkaran Meena | Panchu Ram Meena | 30/08/2020 | 750 |
| 174 | | RJ-S-11498583 | CMOASPS | Panchuram Kharwal | Gyarsilal Kharwal | 28/09/2020 | 750 |
| 175 | | RJ-S-10588633 | CMOASPS | Gulab Devi | Rama Nand Sharma | 23/01/2020 | 3750 |
| 176 | | RJ-S-10498127 | CMOASPS | Panchi Devi | Raghunath | 30/12/2019 | 1500 |
| 177 | | RJ-S-10651240 | CMOASPS | Jagdish Prasad | mulachand | 10/02/2020 | 750 |
| 178 | | RJ-S-10412104 | CMOASPS | Indra Devi Sharma | shyاملal sharma | 01/12/2019 | 2250 |
| | | | | | | Total | 400500 |

Annexure H

(Refer paragraph 2.8)

Statement showing Duplicate Beneficiaries

| S. No. | Name of beneficiary | Husband/Father's name | Date of Birth | Address | PPO Number | Date of Sanction | Is seeded with Aadhaar/Jan-aadhaar | Name of Scheme | Bank Account Number | Payment made upto |
|--------|---------------------|-----------------------|---------------|---|---------------|------------------|------------------------------------|----------------|---------------------|-------------------|
| 1 | Halki Meena | Gulab | 01-01-1959 | Karouli, Block Mandraya 1 Village Dhoreta | RJ-S-07801797 | 13-01-2017 | Yes | CMOASS | 41340100004034 | May 2021 |
| 2 | | | | | RJ-S-08048001 | 31-07-2017 | No | | 478220791909 | |
| 3 | Santosh Devi | Kishan Lal | 13-07-1958 | Jhunjhunu, ward-19 Pilani | RJ-S-08044368 | 18-07-2017 | No | CMOASS | 34227373414 | February 2021 |
| 4 | | | | | RJ-S-08045703 | 20-09-2017 | Yes | IGNWPS | 34297373414 | May 2021 |
| 5 | Vidya Devi | Banwari Lal | 01-01-1959 | Ward no. 12, Sadulpur Churu | RJ-S-08093278 | 12-09-2017 | No | CMOASS | 09568100005974 | May 2021 |
| 6 | | | | | RJ-S-07816629 | 16-02-2017 | Yes | | 20005118520013551 | |
| 7 | Sayar Kanwar | Punraj Singh | 01-01-1954 | Gram Gopalsar, Balesar, Jodhpur | RJ-S-07923727 | 12-04-2017 | No | CMOASS | 122232110006473 | April 2021 |
| 8 | | | | | RJ-S-07177508 | 31-05-2015 | Yes | | | May 2021 |

Annexure I

(Refer paragraph 2.8, Case Study 3)

Statement showing details of double payment to beneficiaries

(Amount in ₹)

| S. No. | Name of beneficiary | Scheme | PPO Number | Sanction Date | Type of payment | From | To | Months | Pension | Total payment |
|--------------|------------------------------------|---------|-----------------|---------------|--|--------|--------|--------|---------|---------------|
| 1 | Rajdevi/ Lal Singh Yadav | CMENSPS | RJ-S-07642610 | 29.08.2016 | Payment to bank account number 01260100004119, Bank of Baroda, Rupangarh | Aug-16 | Feb-19 | 31 | 500 | 15500 |
| | | | | | | Mar-19 | Jul-20 | 17 | 750 | 12750 |
| | | CMOASPS | RJ-S-1-03141653 | 23.05.2013 | Payment by money order | Apr-16 | Dec-18 | 33 | 500 | 16500 |
| | | | | | | Jan-19 | Jul-20 | 19 | 750 | 14250 |
| 2 | Mangi Devi / Sawant Singh | IGNOAPS | RJ-S-00297109 | 27.12.2004 | Payment to bank account number 01260100006484, Bank of Baroda, Rupangarh | Apr-17 | Dec-18 | 21 | 750 | 15750 |
| | | | | | | Jan-19 | Jul-20 | 19 | 1000 | 19000 |
| | | CMENSPS | RJ-S-1-01324336 | 27.12.2004 | Payment by money order | Jul-16 | Feb-18 | 20 | 500 | 10000 |
| | | | | | | Mar-18 | Jul-20 | 29 | 1000 | 29000 |
| 3 | Rampyari/ Premchand | CMENSPS | RJ-S-05353439 | 29.07.2013 | Payment by money order | Apr-16 | Feb-19 | 35 | 500 | 17500 |
| | | | | | | Mar-19 | Jul-20 | 17 | 750 | 12750 |
| | | CMENSPS | RJ-S-01455482 | 30.07.2012 | Payment to bank account number 50097262291, Allahabad Bank, Rupangarh | Apr-16 | Jul-20 | 52 | 500 | 26000 |
| Total | | | | | | | | | | 189000 |

Annexure J

(Refer paragraph 2.8)

Statement showing details of beneficiaries not having Aadhaar/ Jan-Aadhaar

| S.No. | Name of Block | Sanction No. | Pensioner Name | Father Name |
|-------|---------------|-----------------|------------------------|------------------------|
| 1 | Ajmer | RJ-S-1-01502366 | Jethi Bai | Rugha |
| 2 | Ajmer | RJ-S-1-01502571 | Nathu Devi | Prabhu Lal |
| 3 | Ajmer | RJ-S-1-01510684 | Naina | Devi Lal |
| 4 | Ajmer | RJ-S-1-01132648 | Shakuntala | Ashok Chand |
| 5 | Ajmer | RJ-S-1-01128589 | Parwati Devi | Roshan Lal |
| 6 | Ajmer | RJ-S-1-01254134 | Ram Pyari | Ramet |
| 7 | Ajmer | RJ-S-1-01128271 | Seeta | Shankar Lal |
| 8 | Ajmer | RJ-S-1-01529050 | Krishna Chouhan | Ajitraj Singh |
| 9 | Ajmer | RJ-S-2-01533528 | Renu | Naresh |
| 10 | Ajmer | RJ-S-1-03330292 | Prem Kumari | Rampal Singh |
| 11 | Ajmer | RJ-S-1-03368533 | Hera Devi | Nanak Ram |
| 12 | Ajmer | RJ-S-1-03383103 | Lila | Bhagwaan Das |
| 13 | Ajmer | RJ-S-1-03404127 | Sudha | Panna Lal |
| 14 | Ajmer | RJ-S-1-03445584 | Vidhya Devi | Satya Narayan |
| 15 | Ajmer | RJ-S-1-03449535 | Durga Dvi | Madan Lal |
| 16 | Ajmer | RJ-S-1-03460256 | Radha | Ramnivas |
| 17 | Ajmer | RJ-S-1-03355667 | Gulab Bai | Kishan |
| 18 | Ajmer | RJ-S-1-03355435 | Ruki | Nand Lal |
| 19 | Ajmer | RJ-S-1-03348487 | Chandra Kala | Madan Lal |
| 20 | Ajmer | RJ-S-1-03435354 | Malti | Kailash Chand |
| 21 | Ajmer | RJ-S-1-03343082 | Biki Bai | Moti Ram |
| 22 | Ajmer | RJ-S-1-03352965 | Renuka Chorasiya | Pram Chand Chorasiya |
| 23 | Ajmer | RJ-S-1-03386187 | Leelu Devi | Shrawan Kumar |
| 24 | Ajmer | RJ-S-1-03366227 | Manju Devi | Shankar Lal |
| 25 | Ajmer | RJ-S-1-03400081 | Banshi Singh Shekhawat | Bhagwan Singh |
| 26 | Ajmer | RJ-S-2-03453846 | Badhu Mal | Nainmal |
| 27 | Ajmer | RJ-S-2-03447427 | Savitri Bai | Rameshwar Lal |
| 28 | Ajmer | RJ-S-1-03340901 | Munni Devi Chorisya | Suraj Narayan Chorisya |
| 29 | Ajmer | RJ-S-2-03635198 | Kulwant Kour | Shayam Singh |
| 30 | Ajmer | RJ-S-1-03622407 | Genni | Mangal Singh |
| 31 | Ajmer | RJ-S-1-03629625 | Birma Devi | Shambu Dayal |
| 32 | Ajmer | RJ-S-1-03692722 | Panchi Devi | Rampal |
| 33 | Ajmer | RJ-S-2-03726069 | Bina Devi Sharma | Amrit Kumar Sharma |
| 34 | Ajmer | RJ-S-1-03727732 | Meena Agarwal | Premnarayan |
| 35 | Ajmer | RJ-S-1-03748451 | Gulab | Nanu Ram |
| 36 | Ajmer | RJ-S-1-03782099 | Kamla Devi | Kanhiya Lal |
| 37 | Ajmer | RJ-S-1-03807344 | Sheela Devi | Om Parkash |
| 38 | Ajmer | RJ-S-1-03814592 | Sheela Sharma | Omprakash Sharma |
| 39 | Ajmer | RJ-S-1-03734530 | prem kanwar | mohan singh |
| 40 | Ajmer | RJ-S-1-03860017 | Basanti Devi | Lt Ramsingh |
| 41 | Ajmer | RJ-S-1-03666552 | Seeta Devi | Ramdev Mali |
| 42 | Ajmer | RJ-S-1-03824767 | Jubeda Bano | Abdul Ajjij |
| 43 | Ajmer | RJ-S-1-03702584 | Ratan Lal | Sunda Ji |
| 44 | Ajmer | RJ-S-2-03622989 | Yashoda Devi | Mohan Lal |
| 45 | Ajmer | RJ-S-1-03774171 | Soni | Shrawan |
| 46 | Ajmer | RJ-S-1-03889324 | Krishna Devi | Pushp Kumar |
| 47 | Ajmer | RJ-S-1-03910230 | Renuka Sharma | Kailash Shankar Sharma |

| S.No. | Name of Block | Sanction No. | Pensioner Name | Father Name |
|-------|---------------|-----------------|---------------------|----------------------|
| 48 | Ajmer | RJ-S-2-03915946 | Jivani | Sardar Ji |
| 49 | Ajmer | RJ-S-1-04003647 | Eshwari | Lekhumal |
| 50 | Ajmer | RJ-S-1-03958436 | Sushila Pawar | Ramesh Pawar |
| 51 | Ajmer | RJ-S-1-03733595 | Lajwanti | Chelaram |
| 52 | Ajmer | RJ-S-1-03649012 | Baraji Devi | Amba Lal |
| 53 | Ajmer | RJ-S-1-03841452 | Mani Bai | Rama |
| 54 | Ajmer | RJ-S-1-03660490 | Pritam Kour | Harbhajan Singh |
| 55 | Ajmer | RJ-S-1-03655980 | Sayari | Kalaji |
| 56 | Ajmer | RJ-S-1-03998672 | Rasida Begam | Gulam Muinudin |
| 57 | Ajmer | RJ-S-1-03943567 | Fatama Begam | Abbas Khan |
| 58 | Ajmer | RJ-S-1-03963831 | Kanta Devi Tapadiya | Ghanshyam Das |
| 59 | Ajmer | RJ-S-1-03709705 | Jamna Bai | Madan Lal |
| 60 | Ajmer | RJ-S-1-03710701 | Choti | Kaluram |
| 61 | Ajmer | RJ-S-1-03777984 | Panni Devi | Lt Mohan Lal |
| 62 | Ajmer | RJ-S-1-03782680 | Soni Bai | Natthu Lal |
| 63 | Ajmer | RJ-S-1-03866187 | Surja Bai | Shayam Lal |
| 64 | Ajmer | RJ-S-1-03992481 | Shanti Devi | Dhanna Lal |
| 65 | Ajmer | RJ-S-1-03992183 | Meera Devi | Puran |
| 66 | Ajmer | RJ-S-2-03907482 | Nangi Devi | Ram Singh |
| 67 | Ajmer | RJ-S-1-03905584 | Leela Devi | Kailash Chand |
| 68 | Ajmer | RJ-S-1-03901274 | Munni Devi | Chittarmal |
| 69 | Ajmer | RJ-S-1-03734058 | Choti | Mannaram |
| 70 | Ajmer | RJ-S-1-03639240 | Jamna Devi | Lalchand |
| 71 | Ajmer | RJ-S-1-03866212 | Bhanwari | Surajmal |
| 72 | Ajmer | RJ-S-1-03648678 | Shanti Devi | Laduram |
| 73 | Ajmer | RJ-S-1-03665262 | Sharda Marothiya | Shankarlal Marothiya |
| 74 | Ajmer | RJ-S-1-03665402 | Lachhi Devi | Sadul Gurjar |
| 75 | Ajmer | RJ-S-1-03775416 | Rukama Devi | Madan Lal |
| 76 | Ajmer | RJ-S-1-03839221 | Neelu | Rajkumar |
| 77 | Ajmer | RJ-S-1-03779060 | Kamlesh Gehlot | Hari Singh |
| 78 | Ajmer | RJ-S-2-03818417 | Shravani | Kanheyalal |
| 79 | Ajmer | RJ-S-2-03905399 | Nani Bai | Babulal Jachak |
| 80 | Ajmer | RJ-S-1-03927594 | Kanta Devi | Lt Satyanarayan Sen |
| 81 | Ajmer | RJ-S-2-03931023 | Archena | Rajandra Sen |
| 82 | Ajmer | RJ-S-1-03988490 | Chanda Devi | Om Prakash Verma |
| 83 | Ajmer | RJ-S-1-03886432 | Sita | Sadul |
| 84 | Ajmer | RJ-S-4-03908848 | Reshami Bano | Husain |
| 85 | Ajmer | RJ-S-2-03814237 | Meena Devi | Shankar Lal |
| 86 | Ajmer | RJ-S-1-03799774 | Beena Devi | Bhagwan Singh |
| 87 | Ajmer | RJ-S-1-03859580 | Nosar | Rama |
| 88 | Ajmer | RJ-S-1-03806481 | Bhawari Devi | Amarchand |
| 89 | Ajmer | RJ-S-1-03851543 | Kamla Devi | Ratanlal |
| 90 | Ajmer | RJ-S-1-03846520 | Amri Devi | Ramdhan Khrol |
| 91 | Ajmer | RJ-S-1-03802077 | Akil Ahmad | Bashir Ahmad |
| 92 | Ajmer | RJ-S-1-03963970 | Suresh Gur | Pesuram Gur |
| 93 | Ajmer | RJ-S-1-03976043 | Kishan Gopal Mittal | Ramratan Mittal |
| 94 | Ajmer | RJ-S-1-03869874 | Kishan Lal | Mohan Lal |
| 95 | Ajmer | RJ-S-1-03731139 | Bhanwar Lal Tak | Nathulal |
| 96 | Ajmer | RJ-S-1-03631147 | Fulchand | Jodharam |
| 97 | Ajmer | RJ-S-1-03891607 | Abdul Rashid | Chotu Khan |
| 98 | Ajmer | RJ-S-1-03631635 | Santokh Singh | Ramchndra |
| 99 | Ajmer | RJ-S-1-03794737 | Ishwar | Tarachand |
| 100 | Ajmer | RJ-S-1-03738322 | Ram Swarop | Narayan Singh |
| 101 | Ajmer | RJ-S-1-03902404 | Ajay Kumar | Jamman Lal |

| S.No. | Name of Block | Sanction No. | Pensioner Name | Father Name |
|-------|---------------|-----------------|-------------------------|-----------------------|
| 102 | Ajmer | RJ-S-1-03982203 | Amba Lal | Bhawar Lal |
| 103 | Ajmer | RJ-S-1-03963576 | Ramprasad | Mitthuram |
| 104 | Ajmer | RJ-S-1-03877117 | Kishan Lal | Chandar Ji |
| 105 | Ajmer | RJ-S-1-03969167 | Ajeet Singh | Ramdev |
| 106 | Ajmer | RJ-S-1-03902589 | Chotu Singh | Kamma Singh |
| 107 | Ajmer | RJ-S-1-03820867 | Rupa Gurjar | Narayan Gurjar |
| 108 | Ajmer | RJ-S-2-03938594 | Sharwan Kumar Choudhary | Kana Ram |
| 109 | Ajmer | RJ-S-1-03931274 | Nirmala | Lt Hasaram |
| 110 | Ajmer | RJ-S-1-04558034 | Dhapu Bai | Lal Chand |
| 111 | Ajmer | RJ-S-1-04662022 | Munnu Devi | Heera Lal |
| 112 | Ajmer | RJ-S-1-04613956 | Chhotu Lal | Lalaram Kahar |
| 113 | Ajmer | RJ-S-1-05190130 | Seeta Devi | Taju Mal |
| 114 | Ajmer | RJ-S-1-05162936 | Sarswati | Let Shri Pritam Kumar |
| 115 | Ajmer | RJ-S-1-04883812 | Munni Bano | Bashir Mohammad |
| 116 | Ajmer | RJ-S-1-04959938 | Sugani Devi | Chiranji Lal |
| 117 | Ajmer | RJ-S-1-04979898 | Madhubala | Bansilal Sharma |
| 118 | Ajmer | RJ-S-1-05072093 | Pushpa Sharma | Ashok Kumar |
| 119 | Ajmer | RJ-S-1-05093127 | Krishna Soni | Sataynaryan Soni |
| 120 | Ajmer | RJ-S-1-05092863 | Meera | Hargun Das |
| 121 | Ajmer | RJ-S-1-04853547 | Gomati Devi Khendelwal | Amarchand Khendelwal |
| 122 | Ajmer | RJ-S-1-05068508 | Bina Bai Bai | Shyam Lal |
| 123 | Ajmer | RJ-S-1-04980889 | Manna Devi | Surajmal |
| 124 | Ajmer | RJ-S-1-05091010 | Mangi Bai | Chatarbhuj |
| 125 | Ajmer | RJ-S-1-04927713 | Tara Devi | Shobhagat Amba |
| 126 | Ajmer | RJ-S-1-04977178 | Galku Devi | Kaluram Nirmal |
| 127 | Ajmer | RJ-S-1-05000066 | Prem Devi | Rajesh |
| 128 | Ajmer | RJ-S-1-04826297 | Shanti Devi | Keval Chand Chouhan |
| 129 | Ajmer | RJ-S-1-05067625 | Duli Bai | Bheemraj |
| 130 | Ajmer | RJ-S-2-04866595 | Jadaw | Magan Singh |
| 131 | Ajmer | RJ-S-2-05093893 | Anveera | Shamsudin |
| 132 | Ajmer | RJ-S-1-04927471 | Hjara Bano | Yasin Mohmad |
| 133 | Ajmer | RJ-S-1-04927815 | Khatun Bano | Taj Mohmad |
| 134 | Ajmer | RJ-S-1-05079453 | Birji Devi | Ghisu Lal |
| 135 | Ajmer | RJ-S-1-04854001 | Amarchand Khandelwal | Sualal Khandelwal |
| 136 | Ajmer | RJ-S-1-04852376 | Sajjan Singh Marothiya | Banshi Lal Marothiya |
| 137 | Ajmer | RJ-S-1-04887279 | Chen Singh | Mangal Singh |
| 138 | Ajmer | RJ-S-1-05093646 | Ramniwas Parik Parik | Mohraj Parik |
| 139 | Ajmer | RJ-S-1-05071698 | Shyam Lal Lal | Shankar Lal |
| 140 | Ajmer | RJ-S-1-04890088 | Babulal | Mulchand |
| 141 | Ajmer | RJ-S-1-05091559 | Hanuman Prasad Soni | Chaturbuj Soni |
| 142 | Ajmer | RJ-S-1-05001464 | Dulari Devi | Tejpaal |
| 143 | Ajmer | RJ-S-1-00207350 | Kundan Kanwar | Ram Niwas |
| 144 | Ajmer | RJ-S-1-00261380 | Sakina | Mota |
| 145 | Ajmer | RJ-S-1-00307168 | Vimla Devi | Gopal Kishan Sharma |
| 146 | Ajmer | RJ-S-1-00327026 | Sushila | Madan Lal |
| 147 | Ajmer | RJ-S-1-00277950 | Ghuman Kanwar | Hanuman Sing |
| 148 | Ajmer | RJ-S-1-00278033 | Rekha | Kishan Chand |
| 149 | Ajmer | RJ-S-1-00274501 | Jagdish Sharma | Chet Ram |
| 150 | Ajmer | RJ-S-1-00215611 | Hemlata Devi | Govind Cheepa |
| 151 | Ajmer | RJ-S-1-00388294 | Poornima | D M Saxena |
| 152 | Ajmer | RJ-S-1-00222455 | Vimla | Sardar Bahadur Singh |
| 153 | Ajmer | RJ-S-1-00327018 | Norat Mal | Devi Lal |
| 154 | Ajmer | RJ-S-1-00389415 | Phuli Devi | Yakub |
| 155 | Ajmer | RJ-S-1-04050954 | Seeta | Basant |

| S.No. | Name of Block | Sanction No. | Pensioner Name | Father Name |
|-------|---------------|-----------------|---------------------|-----------------------|
| 156 | Ajmer | RJ-S-1-04078807 | Hamida | Alauddin |
| 157 | Ajmer | RJ-S-1-04099617 | Seeta Devi | Radheshyam |
| 158 | Ajmer | RJ-S-1-04178956 | Madhu | Laxman |
| 159 | Ajmer | RJ-S-1-04042354 | Leela | Jayram Das |
| 160 | Ajmer | RJ-S-1-04045822 | Jaya | Omprakash |
| 161 | Ajmer | RJ-S-1-04112396 | Champa | Amarchand |
| 162 | Ajmer | RJ-S-3-04169627 | Sundar | Partap |
| 163 | Ajmer | RJ-S-1-04139514 | Kamala | Seerumal |
| 164 | Ajmer | RJ-S-1-04066905 | Brajmohini | Vijaykant |
| 165 | Ajmer | RJ-S-1-04100637 | Narayani Bai | Bhagwan Das |
| 166 | Ajmer | RJ-S-1-04060379 | Justina | Abraham |
| 167 | Ajmer | RJ-S-1-04128710 | Meru Visha | Gulab Rasul |
| 168 | Ajmer | RJ-S-1-04114602 | Pushpa Devi Verma | Ram Gopal |
| 169 | Ajmer | RJ-S-1-04042973 | Geeta Devi | Bansi Lal |
| 170 | Ajmer | RJ-S-1-04044572 | Saraswati | Chaman Kishor Uchenia |
| 171 | Ajmer | RJ-S-1-04075941 | Nathi Devi | Seeta Ram |
| 172 | Ajmer | RJ-S-1-04114501 | Pani Devi | Sukhdev |
| 173 | Ajmer | RJ-S-1-04159599 | Santosh | Satynarayan |
| 174 | Ajmer | RJ-S-1-04176734 | Seema | Mukesh |
| 175 | Ajmer | RJ-S-1-04204098 | Pushpa | Premchand |
| 176 | Ajmer | RJ-S-1-04124360 | Kamla Bai | Govind Das |
| 177 | Ajmer | RJ-S-1-04060041 | Munni Devi | Brajendar Singh |
| 178 | Ajmer | RJ-S-1-04043694 | Chandra Devi | Sundar Das Manwani |
| 179 | Ajmer | RJ-S-1-04273371 | Rameshwari Devi | Bhanwarlal |
| 180 | Ajmer | RJ-S-2-04104289 | Gyan Chand | Amar Chand |
| 181 | Ajmer | RJ-S-1-04169135 | Omparkash | Poonam Chand |
| 182 | Ajmer | RJ-S-1-04183806 | Madan Singh | Bhanwar Singh |
| 183 | Ajmer | RJ-S-1-04248411 | Ram Gopal Verma | Ganpat Lal |
| 184 | Ajmer | RJ-S-1-04114871 | Deep Chand Tak | Bala Baksh |
| 185 | Ajmer | RJ-S-1-04163221 | Bhanwar Lal Dyma | Lalu Ram |
| 186 | Ajmer | RJ-S-1-04027819 | Gyarsi Devi | Kishan Lal |
| 187 | Ajmer | RJ-S-1-03383608 | Rukma | Samratha |
| 188 | Ajmer | RJ-S-1-03974347 | Nanda Ji | Hameer Guwariya |
| 189 | Ajmer | RJ-S-1-04004926 | Kanaram | Late Hajari |
| 190 | Ajmer | RJ-S-1-04517959 | Rukhmani | Mirchumal |
| 191 | Ajmer | RJ-S-1-04318913 | Mohni Devi | Hukam Chand |
| 192 | Ajmer | RJ-S-4-04327114 | Lattu Devi | Sharvan Lal |
| 193 | Ajmer | RJ-S-1-04326738 | Rukma | Sukhdev |
| 194 | Ajmer | RJ-S-2-05108123 | Asmat Bibi | Akbar Ali |
| 195 | Ajmer | RJ-S-1-05108662 | Barkat | Mustak Ahmad |
| 196 | Ajmer | RJ-S-2-05108959 | Panibai | Mangi Lal |
| 197 | Ajmer | RJ-S-1-05113653 | Saliya Bibi | Najeer Shekh |
| 198 | Ajmer | RJ-S-1-05164145 | Kishanbai | Shravan Kumar |
| 199 | Ajmer | RJ-S-1-05182173 | Lijved | Victor |
| 200 | Ajmer | RJ-S-1-05191640 | Taramani Devid | John Devid |
| 201 | Ajmer | RJ-S-1-05205961 | Najiran Nisha | Moha Umar |
| 202 | Ajmer | RJ-S-2-05121731 | Sita | Mangha Ram |
| 203 | Ajmer | RJ-S-1-05099628 | Rajkumari Chaudhary | Radeysham Chaudhary |
| 204 | Ajmer | RJ-S-1-05137177 | Mumtaj Khan | Zafar Ahmad Khan |
| 205 | Ajmer | RJ-S-2-05136768 | Leela | Dayal Das |
| 206 | Ajmer | RJ-S-1-05126394 | Kesar Bai | Tola Ram |
| 207 | Ajmer | RJ-S-1-05095684 | Kanchan Devi | Ramchandre |
| 208 | Ajmer | RJ-S-1-05106507 | Bhagwati | Pravan |
| 209 | Ajmer | RJ-S-1-05144212 | Hardevi | Naresh |

| S.No. | Name of Block | Sanction No. | Pensioner Name | Father Name |
|-------|---------------|-----------------|---------------------|------------------------------|
| 210 | Ajmer | RJ-S-1-05137973 | Deropti Devi | Nihalchand |
| 211 | Ajmer | RJ-S-1-05144581 | Godawari | Badri Prasad |
| 212 | Ajmer | RJ-S-1-05121374 | Pushpa Devi | Om Prakash |
| 213 | Ajmer | RJ-S-1-05114206 | Geeta Devi | Prahalad Chand |
| 214 | Ajmer | RJ-S-1-05151727 | Rahmati Bano | Mahboob |
| 215 | Ajmer | RJ-S-1-05109350 | Bano Begam | Munir Ahemad |
| 216 | Ajmer | RJ-S-1-05100679 | Halima Baigam | Sikandar Khan |
| 217 | Ajmer | RJ-S-1-05134463 | Norti Devi | Mohanlal |
| 218 | Ajmer | RJ-S-1-05178095 | Vimla Devi | Nathu Lal |
| 219 | Ajmer | RJ-S-1-05098404 | Haliman | Imamudin |
| 220 | Ajmer | RJ-S-1-05106518 | Dhapu Devi Rawat | Bhomsingh |
| 221 | Ajmer | RJ-S-1-05128806 | Munna Lal Gupta | Khayali Ram Gupta |
| 222 | Ajmer | RJ-S-1-05201298 | Govind Ram | Rajomal |
| 223 | Ajmer | RJ-S-1-05150891 | Ramchandra Soni | Juharmal Soni |
| 224 | Ajmer | RJ-S-1-05200902 | Ishwar Lal | Surajmal |
| 225 | Ajmer | RJ-S-1-05176729 | Panna Lal | Girdhari Lal |
| 226 | Ajmer | RJ-S-1-05100663 | Shabir Khan | Saidurahman |
| 227 | Ajmer | RJ-S-1-05977747 | Jannat | Mangal Khan |
| 228 | Ajmer | RJ-S-1-05997734 | Premwati | Shyam Sunder |
| 229 | Ajmer | RJ-S-1-06051556 | Duru Manglani | Narayan Das Manglani |
| 230 | Ajmer | RJ-S-1-05918235 | Godawari Rohara | Nandlal Rohara |
| 231 | Ajmer | RJ-S-1-06022821 | Jameela | Bholu Khan |
| 232 | Ajmer | RJ-S-1-05998366 | Gulab Bai | Mangi Lal |
| 233 | Ajmer | RJ-S-1-05884397 | Raji Bai | Moti Lal |
| 234 | Ajmer | RJ-S-1-05806185 | Kesar | Madha Gurjar |
| 235 | Ajmer | RJ-S-1-05904791 | Gafoor | Rahaman |
| 236 | Ajmer | RJ-S-1-05887620 | Zahoor Mohd | Lal Mohd |
| 237 | Ajmer | RJ-S-1-05939074 | Sampat | Pushkar Narayan Sain |
| 238 | Ajmer | RJ-S-1-05977910 | Nanki Devi | Bhanwar Lal |
| 239 | Ajmer | RJ-S-1-05922222 | Jivan Lal Sharma | Motilal |
| 240 | Ajmer | RJ-S-1-01850324 | Rama Gupta | Shiv Shankar Gupta |
| 241 | Ajmer | RJ-S-1-03180698 | Padma Devi | Late Shri Vishan Das Vatvani |
| 242 | Ajmer | RJ-S-1-03065073 | Kethreen Fancis | Francis Stifan |
| 243 | Ajmer | RJ-S-1-03067733 | Kesar Devi | Mohan Lal |
| 244 | Ajmer | RJ-S-1-03067586 | Savitri Devi | Bhagwan Das Jalotiya |
| 245 | Ajmer | RJ-S-1-03140596 | Kishni Devi | Ganpath Lal |
| 246 | Ajmer | RJ-S-1-03089243 | Kamla Devi | Devkaran Jangid |
| 247 | Ajmer | RJ-S-2-01850351 | Prem Devi | Mohan Lal |
| 248 | Ajmer | RJ-S-1-03155012 | Shankarlal | Kesaram |
| 249 | Ajmer | RJ-S-1-03148942 | Jareena | Rahman Khan |
| 250 | Ajmer | RJ-S-1-03476267 | Gaytry Agarwal | Arun Kumar Agarwal |
| 251 | Ajmer | RJ-S-1-03478769 | Lilawati Jariwala | Thakur Bhai Jariwala |
| 252 | Ajmer | RJ-S-1-03544073 | Ishvari Devi | Khushal Das |
| 253 | Ajmer | RJ-S-1-03510976 | Rekha Sharma | Om Prakash |
| 254 | Ajmer | RJ-S-1-03512412 | Meena Mathur | Omprakash Mathur |
| 255 | Ajmer | RJ-S-1-03520245 | Prem Lata | Om Parkash |
| 256 | Ajmer | RJ-S-1-03559644 | Manju Sharma | Vishnu Datt |
| 257 | Ajmer | RJ-S-1-03537939 | Munni Devi | Bhagwan Das |
| 258 | Ajmer | RJ-S-1-03473762 | Kamla | Ramlal |
| 259 | Ajmer | RJ-S-1-03595507 | Sarla Devi | Bhajan Lal |
| 260 | Ajmer | RJ-S-1-03586724 | Krishana Rawat | Prem Prakash Rawat |
| 261 | Ajmer | RJ-S-1-03595480 | Hasrat Begam | Chand Mohammad |
| 262 | Ajmer | RJ-S-2-03595348 | Kanchan Pal Chouhan | Lal Singh Chouhan |
| 263 | Ajmer | RJ-S-1-03559686 | Ramlal | Gokul Gurjar |

| S.No. | Name of Block | Sanction No. | Pensioner Name | Father Name |
|-------|---------------|-----------------|--------------------|-----------------------|
| 264 | Ajmer | RJ-S-2-03984203 | Chothi | Bheru Ji |
| 265 | Ajmer | RJ-S-1-03793316 | Mangi Bai | Heera Ji |
| 266 | Ajmer | RJ-S-1-04143163 | Lila Bulchandani | Moolchand |
| 267 | Ajmer | RJ-S-1-05380437 | Chanra Joshi | Bhuvnashwar Joshi |
| 268 | Ajmer | RJ-S-1-05393934 | Tara Bai | Bhanwar Singh Gehlot |
| 269 | Ajmer | RJ-S-1-05395973 | Rami Devi | Gulab Daan |
| 270 | Ajmer | RJ-S-1-05405123 | Parbha Mundra | Satyanarayan Mundra |
| 271 | Ajmer | RJ-S-1-05413939 | Fatma Begam | Fazluddin |
| 272 | Ajmer | RJ-S-1-05414449 | Kamla | Roopchand |
| 273 | Ajmer | RJ-S-1-05414452 | Vidhya Devi | Gulab Ray |
| 274 | Ajmer | RJ-S-1-05445774 | Afjal Bano | Aslam |
| 275 | Ajmer | RJ-S-1-05471871 | Kesar | Nathu Lal |
| 276 | Ajmer | RJ-S-1-05486389 | Fooli | Hajari |
| 277 | Ajmer | RJ-S-1-05455783 | Santosh Agrawal | Laxminarayan |
| 278 | Ajmer | RJ-S-1-05357702 | Safedi Bano | Chhote Khan |
| 279 | Ajmer | RJ-S-1-05396031 | Anita Kumawat | Moti Lal |
| 280 | Ajmer | RJ-S-1-05394013 | Shama Varma | Mukesh Varma |
| 281 | Ajmer | RJ-S-1-05445731 | Amina Begam | Waliodin Shekh |
| 282 | Ajmer | RJ-S-1-05469043 | Norin Chabda | Devender Singh Chabda |
| 283 | Ajmer | RJ-S-1-05448666 | Jubeda | Nasriudin |
| 284 | Ajmer | RJ-S-1-05490002 | Kavita Tulsani | Tola Ram |
| 285 | Ajmer | RJ-S-1-05406306 | Krishana Devi | Lal Singh |
| 286 | Ajmer | RJ-S-1-05486360 | Choti Bai | Ranjit Singh |
| 287 | Ajmer | RJ-S-1-05492717 | Prem Devi | Amar Chand Chauhan |
| 288 | Ajmer | RJ-S-1-05445713 | Meena Ramchandani | Hariram Chandani |
| 289 | Ajmer | RJ-S-1-05486322 | Sati Devi | Saval Das |
| 290 | Ajmer | RJ-S-1-05372282 | Kamla Devi | Chandra Narayan |
| 291 | Ajmer | RJ-S-1-05413239 | Qamar Zehra | Mukhtar Hussain |
| 292 | Ajmer | RJ-S-1-05451325 | Biradhibai | Khiyaram |
| 293 | Ajmer | RJ-S-1-05458379 | Choti Devi | Lalchand |
| 294 | Ajmer | RJ-S-3-05486100 | Sushila Sharma | Om Prakash |
| 295 | Ajmer | RJ-S-1-05491866 | Geeta Devi | Ashok |
| 296 | Ajmer | RJ-S-1-05419298 | Shanti Devi | Rameshwar Parsad |
| 297 | Ajmer | RJ-S-1-05455802 | Methi | Budha |
| 298 | Ajmer | RJ-S-1-05489680 | Munna Devi | Ramchandra |
| 299 | Ajmer | RJ-S-1-05414456 | Rabiya Bibi | Abdul Gaffar |
| 300 | Ajmer | RJ-S-1-05401416 | Mukhtar Hussain | Ronak Husain |
| 301 | Ajmer | RJ-S-1-05448717 | Abdul Jabbar | Abdul Sattar |
| 302 | Ajmer | RJ-S-2-05138232 | Manju Devi Verma | Pirem Parksh |
| 303 | Ajmer | RJ-S-1-06089812 | Purnima Maheswari | Radhe Shyam |
| 304 | Ajmer | RJ-S-1-06065377 | Ghisi | Ummed Khan |
| 305 | Ajmer | RJ-S-1-06066180 | Kesar Devi | Mela Singh |
| 306 | Ajmer | RJ-S-1-06067042 | Sajani | Harchand |
| 307 | Ajmer | RJ-S-1-06131027 | Gulabi | Chagan |
| 308 | Ajmer | RJ-S-3-06172204 | Ramati | Ramchandra |
| 309 | Ajmer | RJ-S-1-06172986 | Moulana Kamruddin | Badrudeen |
| 310 | Ajmer | RJ-S-1-06086789 | Jawari Khan | Mangla Khan |
| 311 | Ajmer | RJ-S-1-06188629 | Jagdish Sen | Habu Lal |
| 312 | Ajmer | RJ-S-1-05991519 | Kamla Devi | Moti Bhagat |
| 313 | Ajmer | RJ-S-1-05913147 | Lakshi | Jagdish Gir |
| 314 | Ajmer | RJ-S-2-06930204 | Kavita Basntani | Ghanshyam |
| 315 | Ajmer | RJ-S-1-06971032 | Vina Aswani Aswani | Chandra Prakash |
| 316 | Ajmer | RJ-S-1-06997221 | Paras Devi Jain | Harak Chand |
| 317 | Ajmer | RJ-S-1-07005132 | Gopi Bai Damani | Sadhu Mal |

| S.No. | Name of Block | Sanction No. | Pensioner Name | Father Name |
|-------|---------------|-----------------|------------------------|--------------------|
| 318 | Ajmer | RJ-S-1-06968038 | Sister Tressy Sister | Methyu |
| 319 | Ajmer | RJ-S-1-06928760 | Sohan Kanwar Kanwar | Mangal Singh |
| 320 | Ajmer | RJ-S-1-06930546 | Shanti Devi Devi | Suraj Mal |
| 321 | Ajmer | RJ-S-1-06751086 | Geeta Devi | Kishan Rawat |
| 322 | Ajmer | RJ-S-1-06755039 | Kiran Devi | Devi Singh |
| 323 | Ajmer | RJ-S-1-06818556 | Lad Devi Devi | Prahlad Chandra |
| 324 | Ajmer | RJ-S-1-06934732 | Ashiya Bibi Bibi | Mohammad Hanif |
| 325 | Ajmer | RJ-S-1-06790574 | Deepa Kakwani | Gul Kakwanai |
| 326 | Ajmer | RJ-S-1-06985094 | Kamla Devi | Hajari Lal |
| 327 | Ajmer | RJ-S-1-06771234 | Kanchan Sankhla | Bhupendra Singh |
| 328 | Ajmer | RJ-S-1-06960992 | Lila Devi | Lila Ram |
| 329 | Ajmer | RJ-S-1-06938316 | Madhu Ji Tanwar | Onkar |
| 330 | Ajmer | RJ-S-1-06953286 | Mool Chand Lalwani | Natthu Mal |
| 331 | Ajmer | RJ-S-1-06935128 | Vishnu Datt Tailor | Ghisu Lal |
| 332 | Ajmer | RJ-S-1-06926787 | Mahadev Prasad Prasad | Nathu Lal |
| 333 | Ajmer | RJ-S-1-06929648 | Shekh Jalim | Shek Kadar |
| 334 | Ajmer | RJ-S-1-07674505 | Rebecca Sen | Ramesh Chandra |
| 335 | Ajmer | RJ-S-1-01633231 | Narbada Devi | Mangilal |
| 336 | Ajmer | RJ-S-1-01789681 | Durga Devi | Darshan Singh |
| 337 | Ajmer | RJ-S-1-01720597 | Kamla Bai | Chandar Lal |
| 338 | Ajmer | RJ-S-1-01667509 | Leena | Dinesh Kumar |
| 339 | Ajmer | RJ-S-2-03235655 | Koshliya Motiyani | Sobhraj Motiyani |
| 340 | Ajmer | RJ-S-1-03270602 | Hari Bai | Paaru Mal |
| 341 | Ajmer | RJ-S-2-03285727 | Bhuri Devi | Mohan Lal |
| 342 | Ajmer | RJ-S-2-03299593 | Kusum Lata | Vishnu Sawrup |
| 343 | Ajmer | RJ-S-2-03288866 | Radha Tolani | Syam Sundar Tolani |
| 344 | Ajmer | RJ-S-1-03319987 | Gulab Devi | Om Singh |
| 345 | Ajmer | RJ-S-1-03053268 | Parvati Devi | Tekam Chand |
| 346 | Ajmer | RJ-S-1-03299305 | Premlata Mishra | Ramesh Dut |
| 347 | Ajmer | RJ-S-1-03208015 | Savitri Devi | Paman Das |
| 348 | Ajmer | RJ-S-1-03232956 | Laxmi Devi | Amrit Kumar |
| 349 | Ajmer | RJ-S-1-03321612 | Chandrakanta | Omprakash |
| 350 | Ajmer | RJ-S-1-03311918 | Munni Devi | Satyanarayan |
| 351 | Ajmer | RJ-S-1-03200793 | Ganga | Tejumaal |
| 352 | Ajmer | RJ-S-1-03295908 | Choti | Ratanlal |
| 353 | Ajmer | RJ-S-1-03274995 | Norati Bai | Ratan Lal |
| 354 | Ajmer | RJ-S-1-03277834 | Lila | Kishan Lal |
| 355 | Ajmer | RJ-S-1-03242416 | Mastan Shah | Qurban Shan |
| 356 | Ajmer | RJ-S-1-03478909 | Salimi Devi | Hurra Kathat |
| 357 | Ajmer | RJ-S-1-06074766 | Sister Selina | M M Josef |
| 358 | Ajmer | RJ-S-1-07021926 | Martha Patrick Patrick | Raviendra Kumar |
| 359 | Ajmer | RJ-S-1-07114069 | Rekha Sharma Sharma | Laxmi Narayan |
| 360 | Ajmer | RJ-S-2-07123870 | Vishani | Narayan Das |
| 361 | Ajmer | RJ-S-1-07298561 | Radha Devi Devi | Girdhari Lal |
| 362 | Ajmer | RJ-S-2-07300944 | Satwant Kour Kour | Trilochan Singh |
| 363 | Ajmer | RJ-S-1-07301623 | Maya Devi | Kishan Chand |
| 364 | Ajmer | RJ-S-1-07302490 | Radha Agarwal Agarwal | Bhagwan Das |
| 365 | Ajmer | RJ-S-1-07134197 | Lata Assudani Assudani | Prem Assudani |
| 366 | Ajmer | RJ-S-1-07222374 | Dayavati | Bhagwan Das |
| 367 | Ajmer | RJ-S-2-07227572 | Sunita Tulsani | Trith Das |
| 368 | Ajmer | RJ-S-1-07237006 | Laxmi Devi Gidwani | Bhag Chand |
| 369 | Ajmer | RJ-S-1-07256975 | Devki Pahlad Sirwani | Prahlad |
| 370 | Ajmer | RJ-S-1-07260272 | Bhagwanti | Meva Ram |
| 371 | Ajmer | RJ-S-1-07270183 | Gita Devi | Narsingh |

| S.No. | Name of Block | Sanction No. | Pensioner Name | Father Name |
|-------|---------------|-----------------|------------------------------|-----------------------|
| 372 | Ajmer | RJ-S-1-07132462 | Chanda Devi Devi | Lal Das |
| 373 | Ajmer | RJ-S-1-07119975 | Meena Devi | Prabhu Lal |
| 374 | Ajmer | RJ-S-2-07234642 | Kamla Devi | Gordhan Lal |
| 375 | Ajmer | RJ-S-1-07259545 | Jhamkoo | Dalla Ji |
| 376 | Ajmer | RJ-S-1-07294283 | Hira Devi Devi | Ram Prasad |
| 377 | Ajmer | RJ-S-1-07015131 | Loretta Lowden Lowden | J P Lowden |
| 378 | Ajmer | RJ-S-1-07058541 | Madhu Kanwar | Shivraj Singh |
| 379 | Ajmer | RJ-S-1-07122824 | Rani Mathur | Vijay Mathur |
| 380 | Ajmer | RJ-S-1-07104509 | Krishna Devi Bijawat Bijawat | Kishan Chand |
| 381 | Ajmer | RJ-S-1-07217335 | Dalbir Singh Singh | Harbans Singh |
| 382 | Ajmer | RJ-S-1-07262695 | Mohan Nagora Nagora | Devi Lal |
| 383 | Ajmer | RJ-S-1-07103735 | Ganpat Rai | Lala Ram |
| 384 | Ajmer | RJ-S-1-07105371 | Saty Narayan Jhanwar | Harvilas |
| 385 | Ajmer | RJ-S-1-06221747 | Pushpa Sharma | Ravindra Kumar Sharma |
| 386 | Ajmer | RJ-S-1-06341478 | Bhavana Adhikari | Kamal Singh |
| 387 | Ajmer | RJ-S-1-06357970 | Santara Devi | Dindayal |
| 388 | Ajmer | RJ-S-1-06577240 | Laxmi Devi | Shayam Das |
| 389 | Ajmer | RJ-S-1-06661451 | Radha Swami | Trilok Chand |
| 390 | Ajmer | RJ-S-1-06625095 | Pooja Devi | Ghanshyam Das |
| 391 | Ajmer | RJ-S-1-06662789 | Sundari | Hundal Lal |
| 392 | Ajmer | RJ-S-1-06253678 | Afsari Begam | Hashmatullah |
| 393 | Ajmer | RJ-S-3-06197114 | Kamala Devi | Brij Lal Chouhan |
| 394 | Ajmer | RJ-S-1-06434540 | Nathi Bai | Gopi Ram |
| 395 | Ajmer | RJ-S-1-06459740 | Gita | Nahar Singh |
| 396 | Ajmer | RJ-S-1-06579644 | Kamla | Tarachand |
| 397 | Ajmer | RJ-S-1-06297641 | Panchi Devi Rawat | Choga Singh Rawat |
| 398 | Ajmer | RJ-S-1-06553674 | Kiran Devi | Ratan Lal |
| 399 | Ajmer | RJ-S-1-06663934 | Meera Meera | Laxman Singh |
| 400 | Ajmer | RJ-S-1-06716968 | Kanij Fatma | Sayed Wahid Hussen |
| 401 | Ajmer | RJ-S-1-06699638 | Hira Bai | Sewa Ram |
| 402 | Ajmer | RJ-S-1-06434724 | Shanti Devi | Bhagchand Rawat |
| 403 | Ajmer | RJ-S-1-06683177 | Maina | Nami Chand |
| 404 | Ajmer | RJ-S-1-06373027 | Vimala Gehlot | Ramesh Chand Gehlot |
| 405 | Ajmer | RJ-S-2-06349394 | Vidhyadhar Shashtri | Dwarka Prasad |
| 406 | Ajmer | RJ-S-1-06216326 | Wasima Bibi | Dilshad Hussain |
| 407 | Ajmer | RJ-S-1-06398179 | Johari Lal Jain | Lajjaram |
| 408 | Ajmer | RJ-S-1-06387635 | Aisha Khatoon | Mohammad Islam Warsi |
| 409 | Ajmer | RJ-S-1-06463667 | Nand Lal Bansal | Duli Chand |
| 410 | Ajmer | RJ-S-1-06474021 | Ghisa Singh | Raju Singh |
| 411 | Ajmer | RJ-S-1-06477908 | Ratan Devi Soni | Sobhag Chander |
| 412 | Ajmer | RJ-S-1-06719058 | Nirmal Kumar Jain | Nami Chand |
| 413 | Ajmer | RJ-S-1-07277507 | Ramu | Birada Nai |
| 414 | Ajmer | RJ-S-1-07212015 | Bhanwar Lal Lal | Mangi Lal |
| 415 | Ajmer | RJ-S-1-06926588 | Dhapu Devi | Ladu |
| 416 | Alwar | RJ-S-1-00536120 | Jagana | Bhavni Singh |
| 417 | Alwar | RJ-S-1-00545955 | LALTA | Manga Lal |
| 418 | Alwar | RJ-S-1-00553516 | Laxmi Devi | Gokul Chand |
| 419 | Alwar | RJ-S-2-00447967 | Pyaro Devi | SHANKAR LAL |
| 420 | Alwar | RJ-S-1-00451031 | Pachi | Puran Mal |
| 421 | Alwar | RJ-S-1-00536102 | PHOOL DEVI | Mohan |
| 422 | Alwar | RJ-S-1-00447951 | PHOOL DEVI | Bhagwan |
| 423 | Alwar | RJ-S-1-03002408 | Sumitra Devi | Laxmi Chand |
| 424 | Alwar | RJ-S-1-03002500 | Vimla | Somnath |
| 425 | Alwar | RJ-S-1-03009503 | Ram Bai | Ram Lal |

| S.No. | Name of Block | Sanction No. | Pensioner Name | Father Name |
|-------|---------------|-----------------|---------------------|--------------------|
| 426 | Alwar | RJ-S-1-03047251 | Shkuntla | Kishan Lal |
| 427 | Alwar | RJ-S-1-03002930 | Ramkali | Pannalal |
| 428 | Alwar | RJ-S-1-03940464 | Gyarasi Devi Sharma | Kishan Lal |
| 429 | Alwar | RJ-S-1-03751568 | Chamali | Mohan Lal |
| 430 | Alwar | RJ-S-1-03942320 | Mahendar Kaur | Meva Singh |
| 431 | Alwar | RJ-S-1-03849842 | Ganga | Leela Ram |
| 432 | Alwar | RJ-S-1-03854907 | Natthi Bai | Heera Lal Jatav |
| 433 | Alwar | RJ-S-1-03825382 | Trivani Devi | Om Prakash |
| 434 | Alwar | RJ-S-1-04003767 | Revati Devi | Kailasha Prasad |
| 435 | Alwar | RJ-S-1-03646010 | Sangita Sharma | Nand Lal |
| 436 | Alwar | RJ-S-1-03623962 | Baghu | Girdhari |
| 437 | Alwar | RJ-S-1-03651060 | Phooli Devi | Haraya Ram |
| 438 | Alwar | RJ-S-1-03892226 | Santo Devi | Shivlal |
| 439 | Alwar | RJ-S-1-03683469 | Meera Sain | Ram Babu Sain |
| 440 | Alwar | RJ-S-2-03679395 | Maya Devi | Mohanlal |
| 441 | Alwar | RJ-S-2-03831873 | Champa | Kishan Lal |
| 442 | Alwar | RJ-S-1-03980094 | Lichcho | Mohan Ram Saini |
| 443 | Alwar | RJ-S-2-03987658 | Pram Saini | Mohanlal |
| 444 | Alwar | RJ-S-1-07018934 | Radha Luhar | Bhajan Lal |
| 445 | Alwar | RJ-S-1-07130537 | Radha Khatri | Kishan Lal Khatri |
| 446 | Alwar | RJ-S-1-02364327 | Imarati | Shersingh |
| 447 | Alwar | RJ-S-1-03094830 | Kalawati Devi | Suresh Chand |
| 448 | Alwar | RJ-S-2-03068820 | Phool Bai | Balkishan |
| 449 | Alwar | RJ-S-2-03061207 | Deendayal Gupta | Prabhu Dayal Gupta |
| 450 | Alwar | RJ-S-1-03515528 | Jamni | Balkishan |
| 451 | Alwar | RJ-S-1-03471903 | Malti Devi | Hukam Chand |
| 452 | Alwar | RJ-S-1-03568561 | Ram Sukhi | Kishan Gopal |
| 453 | Alwar | RJ-S-2-03469952 | Sita Devi | Manohar Lal |
| 454 | Alwar | RJ-S-1-03487941 | Kiran | Kishori |
| 455 | Alwar | RJ-S-1-03487893 | Ram Devi | Laxmi Narayan |
| 456 | Alwar | RJ-S-1-03471248 | Desh Raj | Jay Dayal |
| 457 | Alwar | RJ-S-1-03985128 | Vidha Devi | Vijay Singh Yadav |
| 458 | Alwar | RJ-S-1-04761136 | Girraji Devi Saini | Kundan Singh |
| 459 | Alwar | RJ-S-1-04728879 | Sukhram | Shyambaksh |
| 460 | Alwar | RJ-S-1-04611851 | Meena Devi Soni | Sita Ram Soni |
| 461 | Alwar | RJ-S-1-07240499 | Moolchand Saini | Tarachand Saini |
| 462 | Alwar | RJ-S-1-01765884 | Puspa Devi Saini | Rajendra Prasad |
| 463 | Alwar | RJ-S-1-02558366 | Bhoti Devi | Kishori Lal |
| 464 | Alwar | RJ-S-1-03368278 | Kishan Pyari | Pyare Lal |
| 465 | Alwar | RJ-S-1-03407987 | Guddi Devi | Jagdish |
| 466 | Alwar | RJ-S-1-03434543 | Shanti Devi | Puran Mal |
| 467 | Alwar | RJ-S-1-03348433 | Chrandarkala | Ramkishan |
| 468 | Alwar | RJ-S-1-05357314 | Kamla Devi | Sahajram |
| 469 | Alwar | RJ-S-1-05361768 | Omprakash Kapoor | Lal Chand Kapoor |
| 470 | Alwar | RJ-S-1-06768799 | Anjue Kaur | Nanak Singh |
| 471 | Alwar | RJ-S-1-01072590 | Sugana | Ramji Lal |
| 472 | Alwar | RJ-S-1-01068745 | Pushpa Devi | Yadram |
| 473 | Alwar | RJ-S-1-01071503 | Prem Bai | Narayan Daas |
| 474 | Alwar | RJ-S-1-02792681 | Dharm Singh | Dayal Singh |
| 475 | Alwar | RJ-S-1-02823726 | Mulchand | Gorelal |
| 476 | Alwar | RJ-S-1-04150326 | Sona Devi | Laxman Ram |
| 477 | Alwar | RJ-S-1-04181327 | Phoola Devi | Ganga Ram |
| 478 | Alwar | RJ-S-1-04286428 | Rani Devi | Bhagchand Gijwani |
| 479 | Alwar | RJ-S-2-04300805 | Kanta Devi | Ramchandra Gupta |

| S.No. | Name of Block | Sanction No. | Pensioner Name | Father Name |
|-------|---------------|-----------------|-------------------|-----------------------|
| 480 | Alwar | RJ-S-1-04317028 | Narayani | Kajodram |
| 481 | Alwar | RJ-S-1-04363113 | Chhota Devi | Anandi Lal |
| 482 | Alwar | RJ-S-3-04287533 | Pushpa Devi | Subash Chand |
| 483 | Alwar | RJ-S-1-04354651 | Ramaavtar Sahu | Lalaram |
| 484 | Alwar | RJ-S-1-04929601 | Shakuntala Devi | Shyam Vihari Gupta |
| 485 | Alwar | RJ-S-1-06182332 | Prem Sharma | Radheshyam Sharma |
| 486 | Bansur | RJ-S-2-01073785 | Santi Devi | Sujan Singh |
| 487 | Bansur | RJ-S-1-01148650 | Bhawar Kawar | Matadeen Singh Rajut |
| 488 | Bansur | RJ-S-1-02109785 | Sarvan Devi | Bhambhu Ram Meena |
| 489 | Bansur | RJ-S-1-05315831 | Sarti Devi | Bhagvana |
| 490 | Bansur | RJ-S-1-06765851 | Prem Devi | Chhitar Mal |
| 491 | Bansur | RJ-S-1-06746563 | Buddha Ram | Jita Ram |
| 492 | Bansur | RJ-S-1-01684001 | Para Devi | Sadhu Ram Gurjar |
| 493 | Bansur | RJ-S-1-02025890 | Tofa Devi | Dashrath Singh |
| 494 | Bansur | RJ-S-1-05584314 | Soni Devi | Chhotu |
| 495 | Bansur | RJ-S-1-03111348 | Sarvan Devi | Bansiram |
| 496 | Bansur | RJ-S-1-03860596 | Narayani Devi | Mojiram |
| 497 | Bansur | RJ-S-2-04096740 | Suraji Devi | Nand Ram Swami |
| 498 | Bansur | RJ-S-1-04854501 | Phoola Ram | Balu Ram |
| 499 | Bansur | RJ-S-3-06803620 | Prabhathi Devi | Ramniwas |
| 500 | Bansur | RJ-S-2-06812562 | Panna Devi | Ruga Das |
| 501 | Dantaramgarh | RJ-S-1-02898086 | Chandri | Bhura Ram |
| 502 | Dantaramgarh | RJ-S-1-02834811 | Kesari Devi | Kanaram Kichar |
| 503 | Dantaramgarh | RJ-S-1-04362081 | Mohani Devi | Narayan Lal |
| 504 | Dantaramgarh | RJ-S-1-05112839 | Supyar Kawer | Hanuman Singh |
| 505 | Dantaramgarh | RJ-S-1-04898596 | Gulli Devi | Keshu Ram Kumawat |
| 506 | Dantaramgarh | RJ-S-1-04950560 | Mukati Devi | Pratap Das Swami |
| 507 | Dantaramgarh | RJ-S-1-04951211 | Pemali Devi | Chandra Ram Yadav |
| 508 | Dantaramgarh | RJ-S-3-05669744 | Bajaji Devi Balai | Chandra Ram Balai |
| 509 | Dantaramgarh | RJ-S-1-01992234 | Anjan Kanwar | Kalyan Singh |
| 510 | Dantaramgarh | RJ-S-1-02768728 | Chunki Devi | Anandi Lal |
| 511 | Dantaramgarh | RJ-S-1-03229138 | Bhagchand | Nandaram |
| 512 | Dantaramgarh | RJ-S-1-04798467 | Radha Devi | Lichman Jat |
| 513 | Dantaramgarh | RJ-S-1-04654535 | Lad Kanwar | Bachan Singh |
| 514 | Dantaramgarh | RJ-S-1-06994513 | Tulsi Devi Jat | Narayan Ram |
| 515 | Dantaramgarh | RJ-S-1-01374202 | Rukma Devi | Kajju Ram Balai |
| 516 | Dantaramgarh | RJ-S-1-02387572 | Aachuki Devi | Mangi Lal |
| 517 | Dantaramgarh | RJ-S-1-02443776 | Bali Davi | Hanaman |
| 518 | Dantaramgarh | RJ-S-1-02444021 | Kesar | Dama |
| 519 | Dantaramgarh | RJ-S-1-03229074 | Supyar Kanwar | Mal Singh |
| 520 | Dantaramgarh | RJ-S-1-02975280 | Narayani Devi | Hanman Ram |
| 521 | Dantaramgarh | RJ-S-1-03066644 | Ramli Devi | Dala Ram Jat |
| 522 | Dantaramgarh | RJ-S-1-03162892 | Paipi Devi | Chuna Ram |
| 523 | Dantaramgarh | RJ-S-1-03452732 | Baluri Devi | Bhura Ram |
| 524 | Dantaramgarh | RJ-S-1-05033727 | Kawari Devi | Bholu Ram |
| 525 | Dantaramgarh | RJ-S-1-05014778 | Patasi | Dola Ram |
| 526 | Dantaramgarh | RJ-S-1-05304986 | Guli Devi | Jodha Ram Jat |
| 527 | Dantaramgarh | RJ-S-1-05339251 | Bhagwani Devi | Godu Ram Kumawat |
| 528 | Dantaramgarh | RJ-S-1-05103237 | Munga Lal Bagari | Hanuman Prasad Bagari |
| 529 | Dantaramgarh | RJ-S-2-02185640 | Phooli Devi | Bhairu Ram Raigar |
| 530 | Dantaramgarh | RJ-S-1-02157534 | Laduri | Boduram |
| 531 | Dantaramgarh | RJ-S-2-02198577 | Hava Kanwar | Sawai Singh |
| 532 | Dantaramgarh | RJ-S-1-03306874 | Narayani Devi | Bholu Ram |
| 533 | Dantaramgarh | RJ-S-1-03848553 | Shanti | Mula Ram |

| S.No. | Name of Block | Sanction No. | Pensioner Name | Father Name |
|-------|---------------|-----------------|---------------------|----------------------|
| 534 | Dantaramgarh | RJ-S-1-04790640 | Mangi Devi | Mangu Ram |
| 535 | Dantaramgarh | RJ-S-1-05159113 | Birdi Devi | Chhotu Ram |
| 536 | Dantaramgarh | RJ-S-1-05133006 | Chandri Devi | Jasa Ram Jat |
| 537 | Dausa | RJ-S-1-04616766 | Nayaran Saini | Birda Saini |
| 538 | Dausa | RJ-S-1-05306604 | Panchi Devi Saini | Mulchand Saini |
| 539 | Dausa | RJ-S-1-05902200 | Shanti Devi | Rangal Lal Bairwa |
| 540 | Dausa | RJ-S-2-06460115 | Laxma Devi | Arjun Lal Meena |
| 541 | Dudu | RJ-S-3-03102888 | Mali Devi Raigar | Kanaram Raigar |
| 542 | Dudu | RJ-S-1-03739256 | Gulab Devi | Nathuram Bairwa |
| 543 | Dudu | RJ-S-1-03454709 | Bhanwar Lal Jat | Bholu Ram Jat |
| 544 | Dudu | RJ-S-1-04660816 | Soni Devi | Mansukh |
| 545 | Dudu | RJ-S-2-05405387 | Ramkanya | Bhanwar Lal |
| 546 | Dudu | RJ-S-1-05405504 | Sajna Devi | Ramchandr Jat |
| 547 | Dudu | RJ-S-1-05405258 | Bhanwar Lal | Pachu Ram |
| 548 | Dudu | RJ-S-1-05404798 | Ramchand | Goradhan |
| 549 | Dudu | RJ-S-1-01594963 | Suwa Devi | Sharvan Lal |
| 550 | Dudu | RJ-S-2-01512740 | Gopi Ram Jat | Gordhan Jat |
| 551 | Dudu | RJ-S-2-03120887 | Gopali Devi Bairwa | Shyojiram Bairwa |
| 552 | Dudu | RJ-S-1-03696584 | Kanwari Devi | Devkaran |
| 553 | Dudu | RJ-S-1-05127056 | Bholu Ram | Heera Ram Jat |
| 554 | Dudu | RJ-S-1-02484290 | Sharvan Lal | Bhura Ram Jat |
| 555 | Dudu | RJ-S-1-03531870 | Keli Devi | Kisan Ram |
| 556 | Dudu | RJ-S-1-04034730 | Rampyari Devi | Ganga Ram |
| 557 | Kishangarh | RJ-S-1-02939052 | Harchand | Mukna |
| 558 | Kishangarh | RJ-S-1-03113449 | Bhanwar Lal | Rampal Khatik |
| 559 | Kishangarh | RJ-S-1-03123549 | Dwarka Prasad | Rupa Das |
| 560 | Kishangarh | RJ-S-1-04201557 | Sayari Devi | Gopal Regar |
| 561 | Kishangarh | RJ-S-1-01947377 | Rampyari | Devi Lal |
| 562 | Kishangarh | RJ-S-1-03122440 | Motiram | Soram Jajunda |
| 563 | Kishangarh | RJ-S-1-03015265 | Rukama | Bhanwar Lal |
| 564 | Kishangarh | RJ-S-1-05333497 | Panna | Bija Regar |
| 565 | Kishangarh | RJ-S-1-05341571 | Bhanwari Devi | Shoyoram |
| 566 | Kishangarh | RJ-S-1-05986144 | Chothi Regar | Rameshwar Regar |
| 567 | Kishangarh | RJ-S-1-03049517 | Jhamri Devi | Moti Ram Regar |
| 568 | Kishangarh | RJ-S-2-03274127 | Bhagchand Parashar | Babulal |
| 569 | Kishangarh | RJ-S-1-03810933 | Savitri Devi | Bजारंग Lal Sharma |
| 570 | Kishangarh | RJ-S-1-03364622 | Ghishi Devi | Kana Gurjar |
| 571 | Kishangarh | RJ-S-1-04312552 | Ratan Lal Jat | Hira Lal Jat |
| 572 | Kishangarh | RJ-S-1-04826028 | Santosh Kanwar | Moti Singh |
| 573 | Kishangarh | RJ-S-1-06481117 | Rukma Devi Jat | Rama Jat |
| 574 | Lalsot | RJ-S-1-00656899 | Ramki Devi Prajapat | Ramchandrar Parjapat |
| 575 | Lalsot | RJ-S-1-05650357 | Ram Chandra Gurjar | Ranjeet Gurjar |
| 576 | Lalsot | RJ-S-1-01976211 | Rampati Devi Jaga | Rameshwar Jaga |
| 577 | Malpura | RJ-S-1-04872595 | Rampayri Devi | Bajrang Daroga |
| 578 | Sikar | RJ-S-1-02409487 | Nazama Bano | Usmangani |
| 579 | Sikar | RJ-S-1-02453133 | Patasi Devi | Shiv Karan |
| 580 | Sikar | RJ-S-1-04765733 | Ramdev | Kesha Ram |
| 581 | Sikar | RJ-S-1-03513329 | Ghoki Devi | Ganpat Ram |
| 582 | Sikar | RJ-S-1-04074747 | Jamila | Mahamud |
| 583 | Sikar | RJ-S-1-05298754 | Rajiya Bano | Anwar Ali |
| 584 | Sikar | RJ-S-1-05244252 | Geeta Devi | Babu Lal |
| 585 | Sikar | RJ-S-1-05265577 | Parwati Devi | Surjaram Dhaka |
| 586 | Sikar | RJ-S-1-05327166 | Shanti Devi | Rugnath Saini |
| 587 | Sikar | RJ-S-1-05125027 | Sajana Devi | Mohan Lal |

| S.No. | Name of Block | Sanction No. | Pensioner Name | Father Name |
|-------|---------------|-----------------|------------------|--------------------|
| 588 | Sikar | RJ-S-1-05113633 | Ratandi Devi | Mangi Lal |
| 589 | Sikar | RJ-S-1-04446599 | Soni | Majid Khan |
| 590 | Sikar | RJ-S-2-05079333 | Jiwani Devi | Aladeen |
| 591 | Sikar | RJ-S-2-05319565 | Vimla Devi Nayak | Nathuram Nayak |
| 592 | Sikar | RJ-S-1-05357691 | Narani Devi | Danaram |
| 593 | Sikar | RJ-S-1-05270115 | Chand Bano | Khuda Bax |
| 594 | Sikar | RJ-S-1-05177266 | Radha Devi | Chula Ram |
| 595 | Sikar | RJ-S-2-05127697 | Satyanarayan | Jamana Lal |
| 596 | Sikar | RJ-S-1-03128961 | Mohani Devi | Banwari Lal |
| 597 | Sikar | RJ-S-1-02485967 | Deendayal Mathur | Chajulal |
| 598 | Sikar | RJ-S-2-04796457 | Mangej Devi | Nath Mal Pareek |
| 599 | Sikar | RJ-S-1-05180044 | Shugra | Abdul Gaffur |
| 600 | Sikar | RJ-S-1-05123443 | Liyakat | Abdullah |
| 601 | Sikar | RJ-S-1-05164903 | Sabir | Bhure Kha |
| 602 | Sikar | RJ-S-1-05370645 | Maya Devi Nayak | Ganpat Ram Nayak |
| 603 | Tonk | RJ-S-1-04910973 | Rasheeda | Mohammad Yusuf |
| 604 | Tonk | RJ-S-1-01360839 | Hamida Be | Makbul Amahad |
| 605 | Tonk | RJ-S-1-01357098 | Jainab | Fayyaz |
| 606 | Sambhar | RJ-S-1-04009276 | Aachuki Devi | Kedarmal Sain |
| 607 | Sambhar | RJ-S-1-02658898 | Radha Devi | Ishwar Lal Kumawat |

Annexure K

(Refer paragraph 2.10.5 (a) (ii))

Screenshot of “Husband Divorce Issuing Authority” table of RajSSP not showing required information

| AppId | AppNo | Appdate | Appid | Applicat ion Status | DoB | First Pay Date | Fname | Gen de r | HusbandDivorceIssuing Authority | HusbandDivorce IssuingDate | Lnam e | Maita l Statu s | Name | Numbe r of Record | Sanction Date | SanctionNo | Socia l Sche m | Stop Date | Stop Reason Code | Trans Date |
|-------|---------------|------------|---------|---------------------------|---------------|-------------------|-------------------|----------------|------------------------------------|-------------------------------|-----------|--------------------------|------------------|-------------------------|------------------|---------------|-------------------------|--------------|------------------------|------------------------|
| 4E+06 | RJ-A-04462733 | 06-06-2013 | 4462733 | | 15 06-06-1992 | 06-01-2013 | Pannalal | 1 | | | | | 3 Lita Nayak | 1 | 6/14/2013 | RJ-S-04462733 | 1 | 0000 | 0 | 00000000 |
| 4E+06 | RJ-A-03947585 | 06-01-2013 | 3947585 | | 19 06-01-1950 | 06-01-2013 | Mangal Jai | 1 | | | | | 1 S38 Shanti | 1 | 06-05-2013 | RJ-S-03947585 | 1 | 12/25 | 0 | 00000000 |
| 5E+06 | RJ-A-04611324 | 06-06-2013 | 4611324 | | 19 06-06-1979 | 06-01-2013 | Yogesh Pamar | 1 | | | | | 3 Lara Pamar | 1 | 6/14/2013 | RJ-S-04611324 | 1 | 2/28/ | 0 | 6/14/2013 11:34:00 AM |
| 4E+06 | RJ-A-03990696 | 06-02-2013 | 3990696 | | 15 06-02-1926 | 06-01-2013 | Gulao Khan | 1 | | | | | 1 Ahoj | 1 | 06-05-2013 | RJ-S-03990696 | 1 | 0000 | 0 | 00000000 |
| 4E+06 | RJ-A-03990731 | 06-02-2013 | 3990731 | | 15 06-02-1966 | 06-01-2013 | Sheer Singh | 1 | | | | | 1 Mathura | 1 | 06-05-2013 | RJ-S-03990731 | 1 | 0000 | 0 | 00000000 |
| 4E+06 | RJ-A-03990845 | 06-02-2013 | 3990845 | | 15 06-02-1973 | 06-01-2013 | Chunni Lal | 1 | | | | | 1 Parvan Devi | 1 | 06-05-2013 | RJ-S-03990845 | 13 | 0000 | 0 | 00000000 |
| 4E+06 | RJ-A-03991044 | 5/26/2013 | 3991044 | | 15 5/26/1984 | 06-01-2013 | Gordhan Das | 1 | | | | | 1 Anita | 1 | 06-05-2013 | RJ-S-03991044 | 1 | 0000 | 0 | 00000000 |
| 4E+06 | RJ-A-03991863 | 06-02-2013 | 3991863 | | 15 06-02-1994 | 06-01-2013 | Mansul Khan | 1 | | | | | 1 Mina | 1 | 06-05-2013 | RJ-S-03991863 | 1 | 0000 | 0 | 00000000 |
| 4E+06 | RJ-A-03998827 | 06-02-2013 | 3998827 | | 19 06-02-1985 | 06-01-2013 | Nur Chammed | 1 | | | | | 1 Alzana | 1 | 06-05-2013 | RJ-S-03998827 | 1 | 0000 | 0 | 00000000 |
| 4E+06 | RJ-A-03998892 | 06-02-2013 | 3998892 | | 15 06-02-1973 | 06-01-2013 | Pukhraj | 1 | | | | | 1 Mathura | 1 | 06-05-2013 | RJ-S-03998892 | 13 | 0000 | 0 | 00000000 |
| 4E+06 | RJ-A-03998966 | 06-02-2013 | 3998966 | | 15 06-02-1986 | 06-01-2013 | Chela Ram | 1 | | | | | 1 Rakha | 1 | 06-05-2013 | RJ-S-03998966 | 13 | 0000 | 0 | 00000000 |
| 4E+06 | RJ-A-04027108 | 06-02-2013 | 4027108 | | 15 06-02-1985 | 06-01-2013 | Mohammad Rafik | 1 | | | | | 1 Shahjaha | 1 | 06-05-2013 | RJ-S-04027108 | 1 | 0000 | 0 | 00000000 |
| 4E+06 | RJ-A-04027178 | 06-02-2013 | 4027178 | | 15 06-02-1989 | 06-01-2013 | Shiv Kumar | 1 | | | | | 1 Neetu Kumari | 1 | 06-05-2013 | RJ-S-04027178 | 13 | 0000 | 0 | 00000000 |
| 4E+06 | RJ-A-03963527 | 06-01-2013 | 3963527 | | 15 06-01-1982 | 06-01-2013 | Mohammad Sharif | 1 | | | | | 1 Sakra | 1 | 06-04-2013 | RJ-S-03963527 | 1 | 0000 | 0 | 00000000 |
| 4E+06 | RJ-A-03964458 | 06-01-2013 | 3964458 | | 15 06-01-1977 | 06-01-2013 | Mehamud Khan | 1 | | | | | 3 Mehrunisha | 1 | 06-04-2013 | RJ-S-03964458 | 1 | 0000 | 0 | 00000000 |
| 4E+06 | RJ-A-04332534 | 06-05-2013 | 4332534 | | 15 06-05-1974 | 06-01-2013 | Jahir Hussain | 1 | | | | | 3 Shamim | 1 | 06-11-2013 | RJ-S-04332534 | 1 | 0000 | 0 | 10/24/2013 4:54:00 PM |
| 4E+06 | RJ-A-04333100 | 06-05-2013 | 4333100 | | 15 06-05-1970 | 06-01-2013 | Gontal Ji | 1 | | | | | 3 Anba Bai Khank | 1 | 06-11-2013 | RJ-S-04333100 | 13 | 0000 | 0 | 11/20/2013 10:51:00 AM |
| 4E+06 | RJ-A-04413232 | 06-04-2013 | 4413232 | | 15 06-04-1975 | 06-01-2013 | Dhul Ji | 1 | | | | | 3 Lalra Vaid | 1 | 06-12-2013 | RJ-S-04413232 | 1 | 0000 | 0 | 00000000 |
| 4E+06 | RJ-A-04298283 | 06-03-2013 | 4298283 | | 15 09-01-1961 | 06-01-2013 | Suresh | 1 | | | | | 3 Maya Petare | 1 | 06-11-2013 | RJ-S-04298283 | 13 | 0000 | 0 | 10/31/2013 10:42:00 AM |
| 4E+06 | RJ-A-03962736 | 06-01-2013 | 3962736 | | 15 06-01-1973 | 06-01-2013 | Kaim Bakra | 1 | | | | | 1 Nasim | 1 | 06-04-2013 | RJ-S-03962736 | 1 | 0000 | 0 | 2/28/2014 1:38:00 PM |
| 5E+06 | RJ-A-04698885 | 06-06-2013 | 4698885 | | 15 06-06-1966 | 06-01-2013 | Ramesh Chandra Ji | 1 | | | | | 3 Hemlata Sharma | 1 | 6/25/2013 | RJ-S-04698885 | 1 | 0000 | 0 | 00000000 |
| 4E+06 | RJ-A-04243557 | 06-03-2013 | 4243557 | | 15 06-03-1959 | 06-01-2013 | Bheeru Lal | 1 | | | | | 3 Suraj Bai | 1 | 06-06-2013 | RJ-S-04243557 | 14 | 0000 | 0 | 10/17/2013 3:28:00 PM |
| 4E+06 | RJ-A-04098633 | 06-01-2013 | 4098633 | | 15 06-01-1966 | 06-01-2013 | Jagnath Ji | 1 | | | | | 1 Kamla | 1 | 06-04-2013 | RJ-S-04098633 | 14 | 0000 | 0 | 12/18/2013 9:43:00 AM |
| 4E+06 | RJ-A-0441829 | 06-07-2013 | 441829 | | 15 06-07-1983 | 06-01-2013 | Khetaram Ji | 1 | | | | | 3 Ganga Bai | 1 | 06-12-2013 | RJ-S-0441829 | 14 | 0000 | 0 | 12/18/2013 9:55:00 AM |
| 5E+06 | RJ-A-04571416 | 06-06-2013 | 4571416 | | 15 06-06-1973 | 06-01-2013 | Moh Saide Khan | 1 | | | | | 3 Rehana Bano | 1 | 6/14/2013 | RJ-S-04571416 | 1 | 0000 | 0 | 00000000 |
| 4E+06 | RJ-A-04242570 | 06-03-2013 | 4242570 | | 15 06-03-1977 | 06-01-2013 | Lal Chand | 1 | | | | | 3 Babi | 1 | 06-06-2013 | RJ-S-04242570 | 1 | 0000 | 0 | 10/14/2013 12:24:00 PM |
| 4E+06 | RJ-A-04298940 | 06-03-2013 | 4298940 | | 15 06-03-1989 | 06-01-2013 | Bhavani Lal | 1 | | | | | 1 Kran Prasoar | 1 | 06-11-2013 | RJ-S-04298940 | 1 | 0000 | 0 | 00000000 |

Annexure L

(Refer paragraph 2.10.5 (a) (iii))

Screenshot of grievance redressal table in RajSSP without description of the complaints

| Description | Disbursement Code | DOB | First Pay Date | Fname | Lname | Name | Query Date | Query Id | Repreance Date | Revert Id | Sanction Date | Sanction No | Social Sch |
|-------------|-------------------|--------------|----------------|----------------------|----------|------------------|------------------------|----------|----------------|-----------|---------------|-----------------|------------|
| | | 1 4/23/1955 | 4/1/2013 | Bhaaga | | Hakri | 12/16/2019 12:51:47 PM | 27281 | 4/1/2013 | 45758674 | 4/27/2013 | RJ-S-1-01999272 | |
| | | 0 4/7/1943 | 4/1/2013 | Gajadhar | | Saumoli | 4/9/2017 1:26:37 PM | 2214 | 4/1/2013 | | 0 4/11/2013 | RJ-S-01835503 | |
| | | 1 5/3/1952 | 5/1/2013 | Maniram Swami | | Kamla | 11/8/2017 11:45:27 AM | 6046 | 5/1/2013 | | 0 5/7/2013 | RJ-S-02064755 | |
| | | 1 5/2/1922 | 5/1/2013 | Gopi Ram | | Prabhati Devi | 3/9/2018 8:25:13 PM | 8700 | 5/1/2013 | 45085894 | 5/3/2013 | RJ-S-1-02057985 | |
| | | 0 5/19/1953 | 5/1/2013 | Ram Karan | | Bhulya | 11/13/2017 12:09:30 PM | 6132 | 5/1/2013 | | 0 5/22/2013 | RJ-S-02887926 | |
| | | 0 5/19/1953 | 5/1/2013 | Ram Karan | | Bhulya | 11/13/2017 12:09:27 PM | 6131 | 5/1/2013 | | 0 5/22/2013 | RJ-S-02887926 | |
| | | 1 5/1/1953 | 5/1/2013 | Tilok Ram Jat | | Kamla | 4/26/2019 11:19:21 AM | 17109 | 5/1/2013 | | 0 5/21/2013 | RJ-S-02893210 | |
| | | 1 5/15/1955 | 5/1/2013 | Dula Ram Gurjar | | Banna Ram Gurjar | 6/18/2017 9:35:55 AM | 3022 | 5/1/2013 | | 0 5/15/2013 | RJ-S-02551072 | |
| | | 1 5/15/1955 | 5/1/2013 | Dula Ram Gurjar | | Banna Ram Gurjar | 6/15/2017 2:11:48 PM | 2987 | 5/1/2013 | | 0 5/15/2013 | RJ-S-02551072 | |
| | | 1 5/15/1954 | 5/1/2013 | Surja Ram Jat | | Girdhari Lal | 7/31/2017 12:40:08 PM | 4515 | 5/1/2013 | | 0 5/15/2013 | RJ-S-02576171 | |
| | | 0 5/23/1926 | 5/1/2013 | Jodha Ram | | Narayanlal Yadav | 7/13/2017 1:32:38 PM | 4294 | 5/1/2013 | | 0 5/27/2013 | RJ-S-03488220 | |
| | | 0 5/23/1926 | 5/1/2013 | Jodha Ram | | Narayanlal Yadav | 7/13/2017 1:31:29 PM | 4293 | 5/1/2013 | | 0 5/27/2013 | RJ-S-03488220 | |
| | | 0 5/23/1926 | 5/1/2013 | Jodha Ram | | Narayanlal Yadav | 8/13/2017 10:27:09 AM | 4667 | 5/1/2013 | | 0 5/27/2013 | RJ-S-03488220 | |
| | | 0 5/23/1926 | 5/1/2013 | Jodha Ram | | Narayanlal Yadav | 8/13/2017 10:23:26 AM | 4665 | 5/1/2013 | | 0 5/27/2013 | RJ-S-03488220 | |
| | | 0 5/23/1926 | 5/1/2013 | Jodha Ram | | Narayanlal Yadav | 8/13/2017 10:23:21 AM | 4664 | 5/1/2013 | | 0 5/27/2013 | RJ-S-03488220 | |
| | | 0 5/23/1926 | 5/1/2013 | Jodha Ram | | Narayanlal Yadav | 8/13/2017 10:23:20 AM | 4663 | 5/1/2013 | | 0 5/27/2013 | RJ-S-03488220 | |
| | | 0 5/23/1926 | 5/1/2013 | Jodha Ram | | Narayanlal Yadav | 8/13/2017 10:23:19 AM | 4662 | 5/1/2013 | | 0 5/27/2013 | RJ-S-03488220 | |
| | | 0 5/23/1926 | 5/1/2013 | Jodha Ram | | Narayanlal Yadav | 8/13/2017 10:23:18 AM | 4660 | 5/1/2013 | | 0 5/27/2013 | RJ-S-03488220 | |
| | | 1 5/4/1953 | 5/1/2013 | Gopi Ram Balai | | Dhadkli Devi | 12/6/2017 6:28:33 PM | 6520 | 5/1/2013 | | 0 5/21/2013 | RJ-S-03046397 | |
| | | 1 5/4/1953 | 5/1/2013 | Gopi Ram Balai | | Dhadkli Devi | 12/6/2017 6:28:32 PM | 6519 | 5/1/2013 | | 0 5/21/2013 | RJ-S-03046397 | |
| | | 1 5/25/1957 | 5/1/2013 | Ranqa | | Hur | 5/27/2017 2:01:54 PM | 2772 | 5/1/2013 | | 0 5/26/2013 | RJ-S-03369372 | |
| | | 1 5/24/1940 | 5/1/2013 | Ramsukha | | Cheta Ram | 2/5/2018 10:56:01 AM | 8038 | 5/1/2013 | | 0 5/24/2013 | RJ-S-03260391 | |
| | | 1 5/23/1950 | 5/1/2013 | Mada Ram | | Taga Ram | 12/14/2017 2:51:08 PM | 6688 | 7/1/2017 | 44968941 | 5/26/2013 | RJ-S-1-03244582 | |
| | | 0 6/4/1939 | 6/1/2013 | Prabha Meena | | Doli Bai | 4/26/2017 1:06:56 PM | 2433 | 6/1/2013 | | 0 6/5/2013 | RJ-S-04131451 | |
| | | 0 6/1/1955 | 6/1/2013 | Ramnarayan | | Soni Devi | 9/5/2019 6:01:31 AM | 21108 | 7/1/2017 | | 0 6/8/2013 | RJ-S-04250132 | |
| | | 1 1/1/1950 | 6/1/2013 | Shyodan Ram | | Chandrawali Devi | 6/6/2017 5:34:42 PM | 2880 | 7/1/2016 | | 0 6/26/2013 | RJ-S-04083534 | |
| | | 1 6/1/1952 | 6/1/2013 | Narayan | | Laxmi Devi | 1/22/2019 9:47:04 AM | 14570 | 12/1/2016 | | 0 6/3/2013 | RJ-S-03917050 | |
| | | 1 1/25/1953 | 1/1/2011 | Prabhu Meena | | Dhanni Devi | 7/5/2017 6:21:04 PM | 3184 | 6/1/2015 | | 0 1/25/2011 | RJ-S-01102708 | |
| | | 1 1/25/1953 | 1/1/2011 | Prabhu Meena | | Dhanni Devi | 7/5/2017 6:21:03 PM | 3183 | 6/1/2015 | | 0 1/25/2011 | RJ-S-01102708 | |
| | | 1 1/25/1953 | 1/1/2011 | Prabhu Meena | | Dhanni Devi | 7/5/2017 6:21:03 PM | 3182 | 6/1/2015 | | 0 1/25/2011 | RJ-S-01102708 | |
| | | 1 11/26/1928 | 6/1/2013 | Ramji | | NANI | 11/16/2017 8:58:43 PM | 6201 | 11/1/2001 | 46450274 | 11/26/2001 | RJ-S-1-00915691 | |
| | | 1 11/26/1928 | 6/1/2013 | Ramji | | NANI | 11/16/2017 8:58:52 PM | 6202 | 11/1/2001 | 46450274 | 11/26/2001 | RJ-S-1-00915691 | |
| | | 1 11/24/1971 | 2/1/2012 | Dipsingh Rajput | | Paras Kanwar | 1/24/2018 8:24:59 AM | 7750 | 11/1/2006 | | 0 11/24/2006 | RJ-S-01044500 | |
| | | 1 10/12/1975 | 4/1/2012 | Ramsuroop Kumawat | | Kamla Devi | 7/28/2017 11:54:08 AM | 4484 | 10/1/2011 | | 0 10/12/2011 | RJ-S-01409284 | |
| | | 1 10/12/1975 | 4/1/2012 | Ramsuroop Kumawat | | Kamla Devi | 7/28/2017 11:54:13 AM | 4485 | 10/1/2011 | | 0 10/12/2011 | RJ-S-01409284 | |
| | | 1 2/1/1961 | 2/1/2013 | Prbhu Narayan Sharma | | Teesja Devi | 3/3/2019 2:24:52 PM | 15907 | 2/1/2013 | | 0 2/5/2013 | RJ-S-01625338 | |
| | | 1 1/15/1932 | 5/1/2013 | Kaloram Bawariya | Bawariya | Khani Bawariya | 3/22/2018 7:06:03 PM | 9054 | 1/1/2013 | | 0 1/18/2013 | RJ-S-01585419 | |
| | | 0 5/1/1938 | 5/1/2013 | Bhura | | Madho | 3/4/2018 9:03:17 PM | 8569 | 5/1/2013 | | 0 5/14/2013 | RJ-S-02492170 | |
| | | 0 5/1/1951 | 5/1/2013 | Chandui Ram | | Rukma | 3/19/2018 9:38:28 AM | 8928 | 5/1/2013 | | 0 5/18/2013 | RJ-S-02497690 | |
| | | 1 5/12/1953 | 5/1/2013 | Rameshwar Shrama | | Lada Devi | 12/29/2017 12:37:00 PM | 6965 | 8/1/2017 | 44817116 | 5/12/2013 | RJ-S-1-02379894 | |
| | | 1 5/12/1953 | 5/1/2013 | Rameshwar Shrama | | Lada Devi | 12/29/2017 2:23:04 PM | 6970 | 8/1/2017 | 44817116 | 5/12/2013 | RJ-S-1-02379894 | |
| | | 1 5/12/1953 | 5/1/2013 | Rameshwar Shrama | | Lada Devi | 12/29/2017 2:25:32 PM | 6971 | 8/1/2017 | 44817116 | 5/12/2013 | RJ-S-1-02379894 | |
| | | 1 5/12/1953 | 5/1/2013 | Rameshwar Shrama | | Lada Devi | 12/29/2017 12:39:00 PM | 6966 | 8/1/2017 | 44817116 | 5/12/2013 | RJ-S-1-02379894 | |
| | | 1 5/10/1940 | 5/1/2013 | Ummeda Ram Jat | | Ksumbi Devi | 5/24/2017 7:49:46 PM | 2745 | 5/1/2013 | | 0 5/15/2013 | RJ-S-02474797 | |

Annexure M

(Refer paragraph 2.10.5 (c) (i))

Screenshot of Pensioner's Payment Register (OAP 7) of RajSSP erroneously showing payment of pension

Pensioner's Payment Register (OAP-7)

Pensioner Name : Kakoodevi **District Name :** BARMER **Block Name :** FAGLIYA
Father Name : Nimba Ram **Grampanchayat Name :** FAGLIYA **Village Name :** HEMAWAS
Sanction Date : 24/09/2019 **Reprencence Date :** 01/09/2019 **Date of Birth :** 01/01/1963
Current Bank/Postoffice Branch Name (IFSC) : STATE BANK OF INDIA-SERWA (SBIN0031704) **Current Account No. :** 36888947748
Address : Hemawas, Phagliya, SERWA, Barmer **Current Disbursment :** BANK ACCOUNT
Current Status : Regular Pensioner

| Treasury Name | Scheme Name | Sanction No./ OLDPPONo. | Month-Year | St. Bill No.- St. Bill Date Ct. Bill No.- Ct. Bill Date | St. Reff.No.- Ct. Reff.No.-- MO Serial No | St. TV No.-St. TV Date Ct. TV No.-Ct. TV Date | Disbursment Bill Pay No- Bill Pay Date | Account No. | Bank/PO Branch Name (IFSC) | Retrun Date Return Reason | St. Share | Ct. Share | Amt | Rec.Amt | Print Status |
|--------------------------|-------------|-------------------------------|----------------|--|---|--|---|-------------|---|------------------------------|-----------|-----------|------|---------|--------------|
| SEDVA | CMOAPS-SC | RJ-S-10088938 / RJ-S-10088938 | September-2019 | 536-02/12/2019 | 1221959 | | BANK ACCOUNT | 36888947748 | STATE BANK OF INDIA-SERWA (SBIN0031704) | / | 750 | 0 | 750 | 0 | NonPrint |
| | | | October-2019 | 555-02/12/2019 | 1222215 | | BANK ACCOUNT | 36888947748 | STATE BANK OF INDIA-SERWA (SBIN0031704) | / | 750 | 0 | 750 | 0 | Print |
| | | | November-2019 | 555-02/12/2019 | 1222215 | | BANK ACCOUNT | 36888947748 | STATE BANK OF INDIA-SERWA (SBIN0031704) | / | 750 | 0 | 750 | 0 | Print |
| | | | December-2019 | 607-27/12/2019 | 1241888 | | BANK ACCOUNT | 36888947748 | STATE BANK OF INDIA-SERWA (SBIN0031704) | / | 750 | 0 | 750 | 0 | Print |
| | | | January-2020 | 661-21/01/2020 | 1252497 | 130708-03/03/2020 | BANK ACCOUNT | 36888947748 | STATE BANK OF INDIA-SERWA (SBIN0031704) | / | 750 | 0 | 750 | 0 | Print |
| | | | February-2020 | 74-13/04/2020 | 1326950 | 3697-15/04/2020 | BANK ACCOUNT | 36888947748 | STATE BANK OF INDIA-SERWA (SBIN0031704) | / | 750 | 0 | 750 | 0 | Print |
| | | | March-2020 | 10-01/04/2020 | 1319021 | 1875-03/04/2020 | BANK ACCOUNT | 36888947748 | STATE BANK OF INDIA-SERWA (SBIN0031704) | / | 750 | 0 | 750 | 0 | Print |
| Total Paid Amount | | | | | | | | | | | 5250 | 0 | 5250 | | |

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Annexure N

(Refer paragraph 2.10.5 (c)(i))

Screenshot showing Pension Payment not having TV Number

| Pensioner's Payment Register (OAP-7) | | | | | | | | | | | | | | | |
|--|-------------|----------------------------------|---|--|--|--|---|----------------|--|------------------------------------|------------------|------------------|------|-------------|-----------------|
| Pensioner Name : Mohan Father Name : Kishna Sanction Date : 10/07/2015 | | | District Name : NAGAUUR Grampanchayat Name : KUNDARI Represence Date : 01/07/2015 | | | Block Name : PARBATSAR Village Name : GORJI KA PURA Date of Birth : 10/07/1955 Current Account No. : 83029574158 Current Disbursement : BANK ACCOUNT | | | | | | | | | |
| Current Bank/Postoffice Branch Name (IFSC) : Marudhra Gramin Bank SBI-Peeh (RMGB0000371) | | | | | | | | | | | | | | | |
| Current Status : Regular Pensioner | | | | | | | | | | | | | | | |
| Treasury Name | Scheme Name | Sanction No./ OLDPPONo. | Month- Year | St. Bill No.- St. Bill Date Ct. Bill No.- Ct. Bill Date | St. Ref.No.- Ct. Ref.No.- MO Serial No | St. TV No.- St. TV Date Ct. TV No.- Ct. TV Date | Disbursement Bill Pay No- Bill Pay Date | Account No. | Bank/PO Branch Name (IFSC) | Retrun Date Return Reason | St. Shar e | Ct. Shar e | Amt | Rec. Amt | Print Status |
| NAGAUUR | CMOAPS-SC | RJ-S-07110342 / RJ-S-07110342 | April-2021 | 1404821- 30/04/2021 | 1404821 | 23374- 07/05/2021 | BANK ACCOUNT | 83029574158 | Marudhra Gramin Bank SBI-Peeh (RMGB0000371) | / | 750 | 0 | 750 | 0 | NonPrint |
| | | | May-2021 | 1407262- 27/05/2021 | 1407262 | 35330- 05/06/2021 | BANK ACCOUNT | 83029574158 | Marudhra Gramin Bank SBI-Peeh (RMGB0000371) | / | 750 | 0 | 750 | 0 | NonPrint |
| | | | June-2021 | 1409659- 29/06/2021 | 1409659 | 49713- 30/07/2021 | BANK ACCOUNT | 83029574158 | Marudhra Gramin Bank SBI-Peeh (RMGB0000371) | / | 750 | 0 | 750 | 0 | NonPrint |
| | | | July-2021 | 1412627- 30/07/2021 | 1412627 | 60373- 16/08/2021 | BANK ACCOUNT | 83029574158 | Marudhra Gramin Bank SBI-Peeh (RMGB0000371) | / | 750 | 0 | 750 | 0 | NonPrint |
| | | | August-2021 | 1415834- 28/08/2021 | 1415834 | | BANK ACCOUNT | 83029574158 | Marudhra Gramin Bank SBI-Peeh (RMGB0000371) | / | 750 | 0 | 750 | 0 | NonPrint |
| Total Paid Amount | | | | | | | | | | | 3750 | 0 | 3750 | | |
| rajssp.raj.nic.in 01/09/2021 12:41:55 1 of 1 | | | | | | | | | | | | | | | |

| Pensioner's Payment Register (OAP-7) | | | | | | | | | | | | | | | |
|---|-------------|----------------------------------|---|--|--|---|---|----------------|--|------------------------------------|------------------|------------------|------|-------------|-----------------|
| Pensioner Name : Sugani Father Name : shrikishan Sanction Date : 09/10/2018 | | | District Name : NAGAUUR Grampanchayat Name : KALETRA Represence Date : 01/10/2018 | | | Block Name : PARBATSAR Village Name : MANDOWARI Date of Birth : 01/01/1963 Current Account No. : 11823211002192 Current Disbursement : BANK ACCOUNT | | | | | | | | | |
| Current Bank/Postoffice Branch Name (IFSC) : UCO BANK-BABAICHA (UCBA0001182) | | | | | | | | | | | | | | | |
| Current Status : Regular Pensioner | | | | | | | | | | | | | | | |
| Treasury Name | Scheme Name | Sanction No./ OLDPPONo. | Month- Year | St. Bill No.- St. Bill Date Ct. Bill No.- Ct. Bill Date | St. Ref.No.- Ct. Ref.No.- MO Serial No | St. TV No.- St. TV Date Ct. TV No.- Ct. TV Date | Disbursement Bill Pay No- Bill Pay Date | Account No. | Bank/PO Branch Name (IFSC) | Retrun Date Return Reason | St. Shar e | Ct. Shar e | Amt | Rec. Amt | Print Status |
| NAGAUUR | CMOAPS-SC | RJ-S-08819342 / RJ-S-08819342 | April-2021 | 1405115- 30/04/2021 | 1405115 | 22254- 05/05/2021 | BANK ACCOUNT | 11823211002192 | UCO BANK- BABAICHA (UCBA0001182) | / | 750 | 0 | 750 | 0 | NonPrint |
| | | | May-2021 | 1407001- 27/05/2021 | 1407001 | 35248- 09/06/2021 | BANK ACCOUNT | 11823211002192 | UCO BANK- BABAICHA (UCBA0001182) | / | 750 | 0 | 750 | 0 | NonPrint |
| | | | June-2021 | 1409588- 29/06/2021 | 1409588 | 49289- 29/07/2021 | BANK ACCOUNT | 11823211002192 | UCO BANK- BABAICHA (UCBA0001182) | / | 750 | 0 | 750 | 0 | NonPrint |
| | | | July-2021 | 1412498- 30/07/2021 | 1412498 | 62464- 12/08/2021 | BANK ACCOUNT | 11823211002192 | UCO BANK- BABAICHA (UCBA0001182) | / | 750 | 0 | 750 | 0 | NonPrint |
| | | | August-2021 | 1415705- 28/08/2021 | 1415705 | | BANK ACCOUNT | 11823211002192 | UCO BANK- BABAICHA (UCBA0001182) | / | 750 | 0 | 750 | 0 | NonPrint |
| Total Paid Amount | | | | | | | | | | | 3750 | 0 | 3750 | | |
| rajssp.raj.nic.in 01/09/2021 12:43:46 1 of 1 | | | | | | | | | | | | | | | |

| Pensioner's Payment Register (OAP-7) | | | | | | | | | | | | | | | |
|---|-------------|-------------------------------|-----------------------------|--|------------------------------|--|---|-------------|--|---------------------------|-----------|-----------|------|----------|--------------|
| Pensioner Name : Magani Father Name : Ghisaram | | | District Name : PALI | | | Block Name : DESURI Village Name : DESURI | | | | | | | | | |
| Sanction Date : 17/09/2018 | | | Grampanchayat Name : DESURI | | | Repreance Date : 01/09/2018 | | | Date of Birth : 01/01/1958 | | | | | | |
| Current Bank/Postoffice Branch Name (IFSC) : STATE BANK OF INDIA-DESURI (SBIN0031192) | | | | | | | | | Current Account No. : 61259253690 | | | | | | |
| Address : 524 Lato Ka Baas, Desuri, Pali | | | | | | | | | Current Disbursement : BANK ACCOUNT | | | | | | |
| Current Status : Regular Pensioner | | | | | | | | | | | | | | | |
| Treasury Name | Scheme Name | Sanction No./ OLDPPONo. | Month-Year | St. Bill No.- St. Bill Date Ct. Bill No.- Ct. Bill Date | St. Ref.No.- MO Serial No | St. TV No.- St. TV Date Ct. TV No.- Ct. TV Date | Disbursement Bill Pay No- Bill Pay Date | Account No. | Bank/PO Branch Name (IFSC) | Retrun Date Return Reason | St. Share | Ct. Share | Amt | Rec. Amt | Print Status |
| PALI | CMOAPS | RJ-S-08857725 / RJ-S-08857725 | April-2021 | 1404918-30/04/2021 | 1404918 | 22994-06/05/2021 | BANK ACCOUNT | 61259253690 | STATE BANK OF INDIA-DESURI (SBIN0031192) | / | 750 | 0 | 750 | 0 | NonPrint |
| | | | May-2021 | 1407220-27/05/2021 | 1407220 | 34794-08/06/2021 | BANK ACCOUNT | 61259253690 | STATE BANK OF INDIA-DESURI (SBIN0031192) | / | 750 | 0 | 750 | 0 | NonPrint |
| | | | June-2021 | 1409631-29/06/2021 | 1409631 | 48877-28/07/2021 | BANK ACCOUNT | 61259253690 | STATE BANK OF INDIA-DESURI (SBIN0031192) | / | 750 | 0 | 750 | 0 | NonPrint |
| | | | July-2021 | 1412502-30/07/2021 | 1412502 | 62466-12/08/2021 | BANK ACCOUNT | 61259253690 | STATE BANK OF INDIA-DESURI (SBIN0031192) | / | 750 | 0 | 750 | 0 | NonPrint |
| | | | August-2021 | 1415810-28/08/2021 | 1415810 | | BANK ACCOUNT | 61259253690 | STATE BANK OF INDIA-DESURI (SBIN0031192) | / | 750 | 0 | 750 | 0 | NonPrint |
| Total Paid Amount | | | | | | | | | | | 3750 | 0 | 3750 | | |

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| Pensioner's Payment Register (OAP-7) | | | | | | | | | | | | | | | |
|--|-------------|-------------------------------|-----------------------------|--|------------------------------|--|---|----------------|---|---------------------------|-----------|-----------|------|----------|--------------|
| Pensioner Name : Gyan Father Name : Hari Singh | | | District Name : SIKAR | | | Block Name : NECHWA Village Name : MIRAND | | | | | | | | | |
| Sanction Date : 28/05/2019 | | | Grampanchayat Name : MEERAN | | | Repreance Date : 01/05/2019 | | | Date of Birth : 01/01/1955 | | | | | | |
| Current Bank/Postoffice Branch Name (IFSC) : Baroda Rajasthan Kshetriya Gramin Bank-Garoda (BARB0BRGBXX) | | | | | | | | | Current Account No. : 45300100007140 | | | | | | |
| Address : Hanman Singh, MIRAND, MIRAN, LAXMANGARH, Sikar | | | | | | | | | Current Disbursement : BANK ACCOUNT | | | | | | |
| Current Status : Regular Pensioner | | | | | | | | | | | | | | | |
| Treasury Name | Scheme Name | Sanction No./ OLDPPONo. | Month-Year | St. Bill No.- St. Bill Date Ct. Bill No.- Ct. Bill Date | St. Ref.No.- MO Serial No | St. TV No.- St. TV Date Ct. TV No.- Ct. TV Date | Disbursement Bill Pay No- Bill Pay Date | Account No. | Bank/PO Branch Name (IFSC) | Retrun Date Return Reason | St. Share | Ct. Share | Amt | Rec. Amt | Print Status |
| SIKAR | CMOAPS | RJ-S-08857125 / RJ-S-08857125 | April-2021 | 1404517-30/04/2021 | 1404517 | 22886-06/05/2021 | BANK ACCOUNT | 45300100007140 | Baroda Rajasthan Kshetriya Gramin Bank-Garoda (BARB0BRGBXX) | / | 750 | 0 | 750 | 0 | NonPrint |
| | | | May-2021 | 1407749-28/05/2021 | 1407749 | 35827-10/06/2021 | BANK ACCOUNT | 45300100007140 | Baroda Rajasthan Kshetriya Gramin Bank-Garoda (BARB0BRGBXX) | / | 750 | 0 | 750 | 0 | NonPrint |
| | | | June-2021 | 1409777-29/06/2021 | 1409777 | 54428-30/07/2021 | BANK ACCOUNT | 45300100007140 | Baroda Rajasthan Kshetriya Gramin Bank-Garoda (BARB0BRGBXX) | / | 750 | 0 | 750 | 0 | NonPrint |
| | | | July-2021 | 1412579-30/07/2021 | 1412579 | 59334-13/08/2021 | BANK ACCOUNT | 45300100007140 | Baroda Rajasthan Kshetriya Gramin Bank-Garoda (BARB0BRGBXX) | / | 750 | 0 | 750 | 0 | NonPrint |
| | | | August-2021 | 1415818-28/08/2021 | 1415818 | | BANK ACCOUNT | 45300100007140 | Baroda Rajasthan Kshetriya Gramin Bank-Garoda (BARB0BRGBXX) | / | 750 | 0 | 750 | 0 | NonPrint |
| Total Paid Amount | | | | | | | | | | | 3750 | 0 | 3750 | | |

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Annexure O

(Refer paragraph 2.10.5 (c) (ii))

Screenshots of OAP 7 and Service Guarantee reports of RajSSP showing mismatched information regarding payment of pension of the same beneficiary (PPO No. RJ-S-08141587)

| Public Service Guarantee Report | | | | | | | | |
|---|----------------|---------------------|--|---------------|----------------------------|---------------|--------------------------|--------------------|
| (Date From 01/04/2017-Date To-31/07/2020) | | | | | | | | |
| Block Name : DAUSA | | | | | Pension Scheme : CMOAPS-SC | | | |
| S.No | Pensioner Name | Father/Husband Name | Pensioner Address | Sanction No. | Application Date | Sanction Date | Forward To Treasury Date | First Payment Date |
| 1 | Rukmani | Jagannath | 102, 102, Jagdish Bairwa, Ward No 5, Railway Phatak Ke Pass, Dausa | RJ-S-08141587 | 22/09/2017 | 20/11/2017 | 20/11/2017 | 01/11/2017 |
| 2 | Jagdish | Mangal Ram | 102, 102, Jagdish Bairwa, Ward No 5, Railway Phatak Ke Pass, Dausa | RJ-S-08141604 | 22/09/2017 | 18/10/2017 | 18/10/2017 | 01/10/2017 |
| 3 | Shanti | Sohan Lal Bairwa | Mishra Nagar New Mandi Road Dausa, Mishra Nagar New Mandi Road Dausa , Mishra Nagar New Mandi Road D | RJ-S-09615575 | 04/04/2019 | 19/07/2019 | 19/07/2019 | 01/07/2019 |
| 4 | Kishori | Chhitar Mal | Kishori Lal, Ward No 7, New Colony, Dausa | RJ-S-08189510 | 08/11/2017 | 21/03/2018 | 21/03/2018 | 01/03/2018 |
| 5 | Prem | Ram Sahay | Kishori Lal, Ward No 7, New Colony, Dausa | RJ-S-08430420 | 15/03/2018 | 04/06/2018 | 04/06/2018 | 01/06/2018 |
| 6 | Kesar | Ramkishan | 592, Kishan Lal Banshiwal, | RJ-S-08658136 | 14/06/2018 | 30/08/2018 | 30/08/2018 | 01/08/2018 |

| Pensioner's Payment Register (OAP-7) | | | | | | | | | | | | | | | |
|---|-------------|--------------------------------|-------------------------------|--|--------------------------------------|--|---|--------------|---|---------------------------|-----------|-----------|------|---------|--------------|
| Pensioner Name : Rukmani | | | District Name : DAUSA | | | Block Name : DAUSA | | | | | | | | | |
| Father Name : Jagannath | | | Grampanchayat Name : | | | Village Name : WARD 05 | | | | | | | | | |
| Sanction Date : 20/11/2017 | | | Reprentance Date : 01/11/2017 | | | Date of Birth : 05/04/1958 | | | | | | | | | |
| Current Bank/Postoffice Branch Name (IFSC) : BANK OF BARODA-JAIPUR ROAD DAUSA (BARB0JAIDAU) | | | | | | Current Account No. : 144710031496 | | | | | | | | | |
| Address : 102, 102, Jagdish Bairwa, Ward No 5, Railway Phatak Ke Pass, Dausa | | | | | | Current Disbursement : BANK ACCOUNT | | | | | | | | | |
| Current Status : Regular Pensioner | | | | | | | | | | | | | | | |
| Treasury Name | Scheme Name | Sanction No./OLDPPONo. | Month-Year | St. Bill No.-St. Bill Date Ct. Bill No.-Ct. Bill Date | St. Ref.No.-Ct. Ref.No.-MO Serial No | St. TV No.-St. TV Date Ct. TV No.-Ct. TV Date | Disbursement Bill Pay No- Bill Pay Date | Account No. | Bank/PO Branch Name (IFSC) | Retrun Date Return Reason | St. Share | Ct. Share | Amt | Rec.Amt | Print Status |
| DAUSA | CMOAPS-SC | RJ-S-08141587 RJ-S-08141587 | November-2017 | 1353-05/12/2017 | 780566 | 42676-11/12/2017 | BANK ACCOUNT | 144710031496 | DENA BANK- dena bank Dausa (BKDN0711447) | / | 500 | 0 | 500 | 0 | Print |
| | | | December-2017 | 1415-26/12/2017 | 789735 | 49891-30/01/2018 | BANK ACCOUNT | 144710031496 | DENA BANK- dena bank Dausa (BKDN0711447) | / | 500 | 0 | 500 | 0 | Print |
| | | | January-2018 | 1545-23/01/2018 | 806184 | 69563-31/03/2018 | BANK ACCOUNT | 144710031496 | DENA BANK- dena bank Dausa (BKDN0711447) | / | 500 | 0 | 500 | 0 | NonPrint |
| | | | February-2018 | 242-09/05/2018 | 822183 | 10165-14/05/2018 | BANK ACCOUNT | 144710031496 | DENA BANK- dena bank Dausa (BKDN0711447) | / | 500 | 0 | 500 | 0 | Print |
| | | | March-2018 | 16-03/04/2018 | 840999 | 3706-21/04/2018 | BANK ACCOUNT | 144710031496 | DENA BANK- dena bank Dausa (BKDN0711447) | / | 500 | 0 | 500 | 0 | Print |
| Total Paid Amount | | | | | | | | | | | 2500 | 0 | 2500 | | |

Annexure P

(Refer paragraph 4.3 (ii))

Statement showing details of beneficiaries whose pension arrears were not paid

(Amount in ₹)

| S. No. | Name of Beneficiary | Name of Father/Husband and | PPO No. | Month of stoppage of pension | Month of restoring of pension | Total months for which pension was not received | Per month amount of pension arrear | Total amount of pension arrear |
|--------|---------------------|----------------------------|-----------------|------------------------------|-------------------------------|---|------------------------------------|--------------------------------|
| 1 | Jrina | Abdul Hamid | RJ-S-04668040 | May-16 | Aug-17 | 15 | 500 | 7500 |
| 2 | Harinarayan | Ladhu | RJ-S-03914182 | Sep-16 | Aug-17 | 11 | 500 | 5500 |
| 3 | Koslya Devi | Ramkishan Jat | RJ-S-05344435 | Sep-16 | Aug-17 | 11 | 500 | 5500 |
| 4 | Bijaram Meena | Jodhram Meena | RJ-S-05691235 | Sep-16 | Aug-17 | 11 | 500 | 5500 |
| 5 | Rampal Ji Kumawat | Ramdev Ji Kumawat | RJ-S-04707168 | May-16 | Aug-17 | 15 | 500 | 7500 |
| 6 | Aandi Devi Kumawat | Rampal Ji Kumawat | RJ-S-04707234 | May-16 | Aug-17 | 15 | 500 | 7500 |
| 7 | Bhuli Devi | Hariram Gurjar | RJ-S-03914320 | Sep-16 | Aug-17 | 11 | 500 | 5500 |
| 8 | Ramkishan jat | Ramlal Jat | RJ-S-04576531 | May-16 | Aug-17 | 15 | 500 | 7500 |
| 9 | Jhamku Devi | Ramdev Bairwa | RJ-S-01420267 | May-16 | Sep-17 | 16 | 500 | 8000 |
| 10 | Rukama Devi | Mohoru Ram Jat | RJ-S-02088388 | Jun-16 | Sep-17 | 15 | 500 | 7500 |
| 11 | Madan | Sujaram | RJ-S-01425085 | May-16 | Sep-17 | 16 | 500 | 8000 |
| 12 | Fula Devi Kharol | Mul Chand | RJ-S-04030658 | Sep-16 | Sep-17 | 12 | 500 | 6000 |
| 13 | Chhitar Mali | Ramkaran | RJ-S-01512758 | Jul-16 | Sep-17 | 14 | 500 | 7000 |
| 14 | Bhuli Devi | Harnath Bagariya | RJ-S-01423112 | May-16 | Sep-17 | 16 | 500 | 8000 |
| 15 | Chanda Ram Balai | Baluram | RJ-S-01366141 | Jun-16 | Oct-17 | 16 | 500 | 8000 |
| 16 | Barji Devi | Devkaran Gurjar | RJ-S-07160478 | Sep-16 | Oct-17 | 13 | 500 | 6500 |
| 17 | Chind Devi | Gopi Ram | RJ-S-05290282 | Jun-16 | Oct-17 | 16 | 500 | 8000 |
| 18 | Bhuri Devi | Ram Karan Gurjar | RJ-S-06392759 | May-16 | Oct-17 | 17 | 500 | 8500 |
| 19 | Ramkaran | Ladu Gurjar | RJ-S-06392753 | May-16 | Oct-17 | 17 | 500 | 8500 |
| 20 | Gayarsi Devi | Manmal Prajapat | RJ-S-04660095 | May-16 | Oct-17 | 17 | 500 | 8500 |
| 21 | Girdhari Lal Meena | Mangu Ram Meena | RJ-S-2-05400622 | Oct-16 | Oct-17 | 12 | 500 | 6000 |
| 22 | Mangal Chand | Rugha Ram Raigar | RJ-S-05980436 | Dec-16 | Nov-17 | 11 | 750 | 8250 |
| 23 | Krisna Devi | Sarwan Lal | RJ-S-04697779 | May-16 | Nov-17 | 18 | 500 | 9000 |
| 24 | Syani Devi | Ramlal Jat | RJ-S-05005390 | Oct-16 | Nov-17 | 13 | 500 | 6500 |

| S. No. | Name of Beneficiary | Name of Father/Husband | PPO No. | Month of stoppage of pension | Month of restoring of pension | Total months for which pension was not received | Per month amount of pension arrear | Total amount of pension arrear |
|--------|---------------------|--------------------------|---------------|------------------------------|-------------------------------|---|------------------------------------|--------------------------------|
| 25 | Meera Devi | Banna Ram Raigar | RJ-S-01418225 | Jun-16 | Nov-17 | 17 | 500 | 8500 |
| 26 | Ratani Devi | Ratan Lal Raigar | RJ-S-03710790 | Dec-16 | Nov-17 | 11 | 500 | 5500 |
| 27 | Bardi Devi | Sharvan Raigar | RJ-S-03743359 | Dec-16 | Nov-17 | 11 | 500 | 5500 |
| 28 | Gopal Kanwar | Radhuveer Singh Khagarot | RJ-S-01486211 | May-16 | Nov-17 | 18 | 500 | 9000 |
| 29 | Radhuveer Singh | Harisingh Kagarot | RJ-S-01486204 | May-16 | Nov-17 | 18 | 500 | 9000 |
| 30 | Geeta | Kishan Lal | RJ-S-01479010 | Oct-16 | Nov-17 | 13 | 500 | 6500 |
| 31 | Chotu Ram Mali | Kana Ram Mali | RJ-S-07189744 | May-16 | Nov-17 | 18 | 500 | 9000 |
| 32 | Dhapu Devi | Ugmaram Bairwa | RJ-S-03740058 | May-16 | Nov-17 | 18 | 500 | 9000 |
| 33 | Dhapu Devi | Ramnarayan | RJ-S-01722869 | Oct-16 | Dec-17 | 14 | 500 | 7000 |
| 34 | Jebun Begam | Munir Ahmad | RJ-S-03939944 | Jan-17 | Jan-18 | 12 | 500 | 6000 |
| 35 | Ladhu Ram Gujar | Bhairu | RJ-S-03393290 | Sep-16 | Jan-18 | 16 | 500 | 8000 |
| 36 | Gyana Devi | Mangu Bagaria | RJ-S-01418723 | Nov-16 | Feb-18 | 15 | 500 | 7500 |
| 37 | Mangal Ram Gurjar | Nanda Ram Gurjar | RJ-S-06245322 | Jan-17 | Feb-18 | 13 | 500 | 6500 |
| 38 | Rampyari Jat | Kana Jat | RJ-S-03461212 | Jun-16 | Mar-18 | 21 | 500 | 10500 |
| 39 | Bannaram Jat | Ramdev | RJ-S-05139488 | Apr-17 | Mar-18 | 11 | 750 | 8250 |
| 40 | Ganga Devi | Madan Lal Yadav | RJ-S-04223032 | Apr-17 | Apr-18 | 12 | 750 | 9000 |
| 41 | Jassa | Kalu | RJ-S-07763825 | Apr-17 | Apr-18 | 12 | 750 | 9000 |
| 42 | Mukna Bagriya | Chanda Bagriya | RJ-S-01418988 | Nov-16 | Apr-18 | 17 | 500 | 8500 |
| 43 | Rampyari Gurjar | Narayan Gurjar | RJ-S-03480630 | Mar-17 | Apr-18 | 13 | 500 | 6500 |
| 44 | Ghasi Ram | Ram Lal Jat | RJ-S-02087044 | Jan-17 | Apr-18 | 15 | 500 | 7500 |
| 45 | Chitar Mal | Chigan Lal | RJ-S-04223799 | Sep-16 | Apr-18 | 19 | 500 | 9500 |
| 46 | Badri Sanwal | Ramnath Sanwal | RJ-S-05620752 | Sep-16 | Apr-18 | 19 | 500 | 9500 |
| 47 | Goga Devi Meena | Mohan Lal Meena | RJ-S-04007740 | Mar-17 | May-18 | 14 | 500 | 7000 |
| 48 | Jamuna Devi | Hanuman Choudhary | RJ-S-07290385 | Mar-17 | May-18 | 14 | 500 | 7000 |
| 49 | Hanuman Singh | Magan Singh | RJ-S-05223771 | Dec-16 | May-18 | 17 | 500 | 8500 |
| 50 | Prakash Kanwar | Padam Singh | RJ-S-04401727 | May-17 | May-18 | 12 | 500 | 6000 |
| 51 | Kani Gurjar | Bhanwar Gurjar | RJ-S-04444136 | Jan-17 | Jul-18 | 18 | 500 | 9000 |

| S. No. | Name of Beneficiary | Name of Father/Husband and | PPO No. | Month of stoppage of pension | Month of restoring of pension | Total months for which pension was not received | Per month amount of pension arrear | Total amount of pension arrear |
|--------|---------------------|----------------------------|---------------|------------------------------|-------------------------------|---|------------------------------------|--------------------------------|
| 52 | Lachha Devi | Ramchandra Kumawat | RJ-S-07336686 | Jul-17 | Aug-18 | 13 | 500 | 6500 |
| 53 | Gulab Devi | Radheshyam Ji | RJ-S-01513680 | Jun-17 | Aug-18 | 14 | 500 | 7000 |
| 54 | Dhnaa | Kishna Ram | RJ-S-04370270 | Jul-17 | Aug-18 | 13 | 750 | 9750 |
| 55 | Ladalisaran Sharma | Kalyan Mal Sharma | RJ-S-07140697 | Sep-16 | Aug-18 | 23 | 500 | 11500 |
| 56 | Shree Ram | Kamai Jat | RJ-S-04767325 | Oct-16 | Aug-18 | 22 | 500 | 11000 |
| 57 | Laxmi | Rupnaryan | RJ-S-04432478 | Jul-17 | Sep-18 | 14 | 500 | 7000 |
| 58 | Sita Ram | Deva Ram | RJ-S-04435859 | Jul-17 | Oct-18 | 15 | 500 | 7500 |
| 59 | Pura Ram | Bodu Ram Balai | RJ-S-01281563 | Nov-17 | Oct-18 | 11 | 750 | 8250 |
| 60 | Bhuri | Ramadhan | RJ-S-01294164 | Aug-17 | Oct-18 | 14 | 500 | 7000 |
| 61 | Hanuman Todawata | Dhanna Ram Todawata | RJ-S-03569740 | Nov-17 | Nov-18 | 12 | 750 | 9000 |
| 62 | Manbhar | Jutharam | RJ-S-03884396 | Sep-17 | Nov-18 | 14 | 500 | 7000 |
| 63 | Manni Devi | Jagdish Prasad Kumawat | RJ-S-04207356 | Feb-17 | Nov-18 | 21 | 500 | 10500 |
| 64 | Rampyari Devi Balai | Mevaram Balai | RJ-S-02105169 | Nov-17 | Dec-18 | 13 | 500 | 6500 |
| 65 | Laxmi Devi | Nanagram Bairwa | RJ-S-04447088 | Nov-17 | Dec-18 | 13 | 500 | 6500 |
| 66 | Manna Devi | Rampal | RJ-S-07992441 | Nov-17 | Dec-18 | 13 | 500 | 6500 |
| 67 | Hira | Hanuman | RJ-S-04575293 | Jul-17 | Dec-18 | 17 | 500 | 8500 |
| 68 | Gopal | Shrawan | RJ-S-05400218 | Apr-17 | Jan-19 | 21 | 500 | 10500 |
| 69 | Manbhar | Shoji | RJ-S-04455327 | Nov-17 | Jan-19 | 14 | 500 | 7000 |
| 70 | Gandi Devi | Aanandi Lal | RJ-S-04334244 | Jul-17 | Jan-19 | 18 | 500 | 9000 |
| 71 | Hanuman Shai Meena | Okar Mal Meena | RJ-S-04028644 | Nov-17 | Feb-19 | 15 | 500 | 7500 |
| 72 | Chanda Ram Jat | Uda Ram Jat | RJ-S-05578374 | Jan-18 | Apr-19 | 15 | 500 | 7500 |
| 73 | Lata Devi | Madan Rajnat | RJ-S-07405934 | Nov-17 | Mar-19 | 16 | 500 | 8000 |
| 74 | Narayan Jat | Chanda Ram | RJ-S-07982616 | Jan-18 | Mar-19 | 14 | 500 | 7000 |
| 75 | Kali devi | Girdhari | RJ-S-05338800 | Nov-18 | May-19 | 6 | 500 | 3000 |
| 76 | Girdhari Lal | Pannaram Gurjar | RJ-S-05344481 | Oct-18 | Apr-19 | 6 | 500 | 3000 |
| 77 | Jhamku Devi | Birdi Chand | RJ-S-07890290 | Nov-18 | May-19 | 6 | 500 | 3000 |
| 78 | Sangari Devi | Chhitar Mal Devanda | RJ-S-06397031 | May-18 | Apr-19 | 11 | 500 | 5500 |
| 79 | Prabhati | Hanuman | RJ-S-04316970 | May-18 | Apr-19 | 11 | 500 | 5500 |
| 80 | Ratni Devi | Ram Avtar | RJ-S-04014360 | May-18 | Apr-19 | 11 | 500 | 5500 |
| 81 | Tejram Gurjar | Surajkaran | RJ-S-05214436 | May-18 | Apr-19 | 11 | 500 | 5500 |
| 82 | Chottu Ram | Harlal Jat | RJ-S-05427356 | May-18 | Apr-19 | 11 | 500 | 5500 |

| S. No. | Name of Beneficiary | Name of Father/Husband | PPO No. | Month of stoppage of pension | Month of restoring of pension | Total months for which pension was not received | Per month amount of pension arrear | Total amount of pension arrear |
|--------|---------------------|------------------------|---------------|------------------------------|-------------------------------|---|------------------------------------|--------------------------------|
| 83 | Jamana Devi | Chottu Ram | RJ-S-05533414 | May-18 | Apr-19 | 11 | 500 | 5500 |
| 84 | Lachhma Devi | Harji | RJ-S-07712592 | May-18 | Apr-19 | 11 | 500 | 5500 |
| 85 | Bhavri Devi | Chuttan | RJ-S-04698459 | May-18 | Apr-19 | 11 | 500 | 5500 |
| 86 | Ramkanwari Devi | Jaidev Jat | RJ-S-06899385 | May-18 | Apr-19 | 11 | 750 | 8250 |
| 87 | Rameshvar Meena | Rughnath Meena | RJ-S-06291007 | May-18 | Apr-19 | 11 | 750 | 8250 |
| 88 | Rameshwari Devi | Rameshwar Lal | RJ-S-07942488 | May-18 | Apr-19 | 11 | 500 | 5500 |
| 89 | Bhuli Devi | Chitar Mal Gurjar | RJ-S-03718444 | May-18 | Apr-19 | 11 | 750 | 8250 |
| 90 | Jamna Devi | Bhuranath | RJ-S-05444270 | May-18 | Apr-19 | 11 | 500 | 5500 |
| 91 | Sita Devi | Sreshwar | RJ-S-03459628 | May-18 | Apr-19 | 11 | 500 | 5500 |
| 92 | Soni | Hanuman | RJ-S-03699190 | May-18 | Apr-19 | 11 | 500 | 5500 |
| 93 | Lachhma Devi | Maharam Jat | RJ-S-03702864 | May-18 | Apr-19 | 11 | 500 | 5500 |
| 94 | Prabhati devi | Ramchand Jat | RJ-S-03722112 | May-18 | Apr-19 | 11 | 750 | 8250 |
| 95 | Manbhr Devi | Ramjivan Gurjar | RJ-S-05184748 | May-18 | Apr-19 | 11 | 500 | 5500 |
| 96 | Chhoti Devi | Dhanna Ram Burdak | RJ-S-06568370 | Oct-18 | Apr-19 | 6 | 500 | 3000 |
| 97 | Ramjiwan Jat | Bhura ram | RJ-S-03357380 | May-18 | Apr-19 | 11 | 500 | 5500 |
| 98 | Rama Devi | Madan Lal Kumawat | RJ-S-07088652 | May-18 | Apr-19 | 11 | 500 | 5500 |
| 99 | Ramlal | Laduram | RJ-S-03602600 | May-18 | Apr-19 | 11 | 500 | 5500 |
| 100 | Thija | Hira | RJ-S-04316491 | May-18 | Apr-19 | 11 | 750 | 8250 |
| 101 | Sarju Devi | Ramswaroop Bairwa | RJ-S-03454849 | May-18 | Apr-19 | 11 | 500 | 5500 |
| 102 | Narbda Devi | Arjun Bhopa | RJ-S-01444116 | Mar-18 | Apr-19 | 13 | 500 | 6500 |
| 103 | Teja | Lalaram | RJ-S-04560177 | May-18 | Apr-19 | 11 | 750 | 8250 |
| 104 | Ghisi Devi | Pachuram Gujar | RJ-S-06599867 | May-18 | Apr-19 | 11 | 750 | 8250 |
| 105 | Husan Mohmmad | Bodu Khan | RJ-S-05219738 | May-18 | Apr-19 | 11 | 500 | 5500 |
| 106 | Pachi Devi Jat | Syokaran | RJ-S-03395132 | May-18 | Apr-19 | 11 | 500 | 5500 |
| 107 | Sayer Dvi | Ugma Jat | RJ-S-03464922 | May-18 | Apr-19 | 11 | 500 | 5500 |
| 108 | Perm | Chand | RJ-S-03961069 | May-18 | Apr-19 | 11 | 500 | 5500 |
| 109 | Chand | Ramdev | RJ-S-03960733 | May-18 | Apr-19 | 11 | 500 | 5500 |
| 110 | Ratan Khatik | Bholu Ram | RJ-S-04114587 | May-18 | Apr-19 | 11 | 500 | 5500 |
| 111 | Harfuli | Ladhu | RJ-S-04323751 | May-18 | Apr-19 | 11 | 500 | 5500 |
| 112 | Bhuli devi | Boduram Jat | RJ-S-06466702 | May-18 | Apr-19 | 11 | 500 | 5500 |

| S. No. | Name of Beneficiary | Name of Father/Husband and | PPO No. | Month of stoppage of pension | Month of restoring of pension | Total months for which pension was not received | Per month amount of pension arrear | Total amount of pension arrear |
|--------|----------------------|----------------------------|-----------------|------------------------------|-------------------------------|---|------------------------------------|--------------------------------|
| 113 | Subla Devi | Gopal Lal Garva | RJ-S-01378377 | Oct-18 | Apr-19 | 6 | 500 | 3000 |
| 114 | Amari Devi | Kajod Mal Bawariya | RJ-S-05314442 | May-18 | Apr-19 | 11 | 500 | 5500 |
| 115 | Jugpal Das | Shyoji Ram das | RJ-S-07729101 | May-18 | Apr-19 | 11 | 500 | 5500 |
| 116 | Sarju Devi | Bhagaram Jat | RJ-S-05691308 | May-18 | May-19 | 12 | 500 | 6000 |
| 117 | Jyana Devi | Surajmal | RJ-S-03620549 | May-18 | May-19 | 12 | 500 | 6000 |
| 118 | Bhuri Devi | Mohan Bali | RJ-S-07159898 | May-18 | May-19 | 12 | 500 | 6000 |
| 119 | Sita | Madan | RJ-S-04035481 | May-18 | May-19 | 12 | 500 | 6000 |
| 120 | Ghisi Devi | Bhura Balai | RJ-S-05522697 | May-18 | May-19 | 12 | 750 | 9000 |
| 121 | Rukamani Devi Sharma | Gopi Ram | RJ-S-04223063 | May-18 | May-19 | 12 | 750 | 9000 |
| 122 | Sawta Ram | Dalu Ram | RJ-S-05343848 | May-18 | May-19 | 12 | 500 | 6000 |
| 123 | Narayan | Balu Ram | RJ-S-05290086 | May-18 | May-19 | 12 | 500 | 6000 |
| 124 | Shanti Devi Bairwa | Shankar Lal Bairwa | RJ-S-05415033 | May-18 | May-19 | 12 | 500 | 6000 |
| 125 | Rampal | Chanda | RJ-S-03947791 | May-18 | May-19 | 12 | 750 | 9000 |
| 126 | Rama Devi | Baluram Kumawat | RJ-S-05344845 | May-18 | May-19 | 12 | 500 | 6000 |
| 127 | Kesar | Mohan | RJ-S-04034634 | May-18 | May-19 | 12 | 500 | 6000 |
| 128 | Hanuman | Nanag | RJ-S-04331012 | May-18 | May-19 | 12 | 500 | 6000 |
| 129 | Kamla | Hanuman | RJ-S-04326624 | May-18 | May-19 | 12 | 500 | 6000 |
| 130 | Manbhar Devi | Hanuman | RJ-S-04004601 | May-18 | May-19 | 12 | 500 | 6000 |
| 131 | Kanvari Devi | Ranglal | RJ-S-05288714 | May-18 | May-19 | 12 | 500 | 6000 |
| 132 | Mewa Ram Gurjar | Moola Ram Gurjar | RJ-S-1-04007745 | May-18 | May-19 | 12 | 500 | 6000 |
| 133 | Gulab Devi | Balveer Bhopa | RJ-S-04446233 | May-18 | May-19 | 12 | 500 | 6000 |
| 134 | Chitar Mal Sharma | Ramnath Sharma | RJ-S-07058246 | May-18 | May-19 | 12 | 500 | 6000 |
| 135 | Batul Bano | Bhadar Kha | RJ-S-06653170 | May-18 | May-19 | 12 | 500 | 6000 |
| 136 | Shanti Devi | Gopiram Gurjar | RJ-S-05220137 | May-18 | May-19 | 12 | 500 | 6000 |
| 137 | Kisturi Devi | Hari Raigar | RJ-S-06391827 | May-18 | May-19 | 12 | 750 | 9000 |
| 138 | Sayar Devi | Ram Narayan Jat | RJ-S-07438888 | May-18 | May-19 | 12 | 500 | 6000 |
| 139 | Shusila Devi | Ramcharan Berwa | RJ-S-05419990 | May-18 | May-19 | 12 | 500 | 6000 |
| 140 | Kani Devi Berwa | Nathuram | RJ-S-05290014 | May-18 | May-19 | 12 | 500 | 6000 |
| 141 | Suraj Devi | Sita Ram | RJ-S-05339946 | May-18 | May-19 | 12 | 500 | 6000 |
| 142 | Keli Devi | Ramlal Gurjar | RJ-S-03378740 | May-18 | May-19 | 12 | 500 | 6000 |

| S. No. | Name of Beneficiary | Name of Father/Husband and | PPO No. | Month of stoppage of pension | Month of restoring of pension | Total months for which pension was not received | Per month amount of pension arrear | Total amount of pension arrear |
|--------|----------------------|----------------------------|---------------|------------------------------|-------------------------------|---|------------------------------------|--------------------------------|
| 143 | Prem Devi | Laxman Khatik | RJ-S-07403417 | May-18 | May-19 | 12 | 500 | 6000 |
| 144 | Jmal | Khudhbaksh | RJ-S-03775246 | May-18 | May-19 | 12 | 500 | 6000 |
| 145 | Kesar Devi | Shyojiram Gujar | RJ-S-06653172 | May-18 | May-19 | 12 | 500 | 6000 |
| 146 | Ram Lal Meena | Narayan Meena | RJ-S-03603778 | May-18 | May-19 | 12 | 500 | 6000 |
| 147 | Sarju Devi | Ramlal Meena | RJ-S-03669323 | Jun-18 | May-19 | 11 | 500 | 5500 |
| 148 | Sitaram Meena | Madhuram | RJ-S-04914924 | May-18 | May-19 | 12 | 500 | 6000 |
| 149 | Gopi | Mahdev | RJ-S-03699469 | May-18 | May-19 | 12 | 750 | 9000 |
| 150 | Laxmi Narayan Daroga | Deva Ram | RJ-S-07933262 | Jun-18 | May-19 | 11 | 500 | 5500 |
| 151 | Hanuman Lal Berwa | Kalu Ram | RJ-S-04213420 | May-18 | May-19 | 12 | 500 | 6000 |
| 152 | Tara Devi | Hanuman Berwa | RJ-S-04030859 | May-18 | May-19 | 12 | 500 | 6000 |
| 153 | Mani Devi | Ladu Ram Mena | RJ-S-07058656 | May-18 | May-19 | 12 | 750 | 9000 |
| 154 | Shyoji Ram Singh | Durga Singh Naruka | RJ-S-04049549 | May-18 | May-19 | 12 | 500 | 6000 |
| 155 | Muli Devi | Hanuman | RJ-S-04336733 | May-18 | May-19 | 12 | 500 | 6000 |
| 156 | Lala Ram Gurjar | Kana ram Gurjar | RJ-S-05420046 | May-18 | May-19 | 12 | 500 | 6000 |
| 157 | Keshar Devi | Laxmi Narayan Daroga | RJ-S-07933256 | Jun-18 | May-19 | 11 | 500 | 5500 |
| 158 | Gangha | Ramkaran | RJ-S-03758672 | May-18 | May-19 | 12 | 750 | 9000 |
| 159 | Tara Chand | Kalyan Mal | RJ-S-04322910 | Jul-17 | May-19 | 22 | 500 | 11000 |
| 160 | Bardi Devi | Pratap Gurjar | RJ-S-03686202 | Jun-18 | May-19 | 11 | 500 | 5500 |
| 161 | Bardi Devi | Narayan | RJ-S-04328923 | May-18 | May-19 | 12 | 500 | 6000 |
| 162 | Gulab Devi | Okar Mal Bagda | RJ-S-05530223 | Jun-18 | May-19 | 11 | 500 | 5500 |
| 163 | Onkar Mal Bagda | Balu Ram | RJ-S-05344509 | Jun-18 | May-19 | 11 | 500 | 5500 |
| 164 | Jhamku Devi Jat | Laxman Todawata | RJ-S-03567126 | May-18 | Jun-19 | 13 | 500 | 6500 |
| 165 | Rammi Bano | Santar Khan | RJ-S-05220436 | May-18 | Jun-19 | 13 | 500 | 6500 |
| 166 | Sayr Devi | Mularam Gujar | RJ-S-05185385 | May-18 | Jun-19 | 13 | 500 | 6500 |
| 167 | Koyali Devi | Kan Singh Daroga | RJ-S-04049630 | Feb-19 | Jun-19 | 4 | 750 | 3000 |
| 168 | Sujaram | Roduram Gurjar | RJ-S-03743143 | Jan-17 | May-18 | 16 | 500 | 8000 |
| 169 | Sugna | Panchuram | RJ-S-03532928 | Dec-16 | May-18 | 17 | 500 | 8500 |
| 170 | Sayri | Ram Karan | RJ-S-02433502 | Apr-17 | May-18 | 13 | 500 | 6500 |

| S. No. | Name of Beneficiary | Name of Father/Husband | PPO No. | Month of stoppage of pension | Month of restoring of pension | Total months for which pension was not received | Per month amount of pension arrear | Total amount of pension arrear |
|--------|---------------------|------------------------|---------------------|------------------------------|-------------------------------|---|------------------------------------|--------------------------------|
| 171 | Kamla Devi | Ratan Lal Khati | RJ-S-1-05661065 | Oct-16 | Jun-18 | 20 | 500 | 10000 |
| 172 | Heera Lal Mali | Norata Mali | RJ-S-1-04706350 | Apr-17 | Jul-18 | 15 | 500 | 7500 |
| 173 | Bhawari | Suwa Bagariya | RJ-S-01422271 | Nov-16 | Jul-18 | 20 | 500 | 10000 |
| 174 | Ranglal Gurjar | Harji Gurjar | RJ-S-1-03711046 | Sep-16 | Aug-18 | 23 | 500 | 11500 |
| 175 | Harji | Bholu | RJ-S-02200547 | Jun-17 | Aug-18 | 14 | 500 | 7000 |
| 176 | Klla Ram Jat | Narayan Jat | RJ-S-05650654 | Apr-17 | Aug-18 | 16 | 750 | 12000 |
| 177 | Bhanwar Lal Jat | Suwa Lal Jat | RJ-S-05778086 | Apr-17 | Sep-18 | 17 | 500 | 8500 |
| 178 | Babu | Abdul | RJ-S-04096206 | Jan-17 | Oct-18 | 21 | 500 | 10500 |
| 179 | Fula Devi | Kanaram Khumahar | RJ-S-04736260 | Dec-17 | Nov-18 | 11 | 500 | 5500 |
| 180 | Nosar Devi Daroga | Govind Ram Daroga | RJ-S-01323494 | Feb-18 | Jan-19 | 11 | 500 | 5500 |
| 181 | Ladu Ram Bairwa | Dhanna Ram Bairwa | RJ-S-08036167 | Feb-18 | Jan-19 | 11 | 500 | 5500 |
| 182 | Galku Devi | Kishan Gurjar | RJ-S-01582204 | Jun-17 | Jan-19 | 19 | 750 | 14250 |
| 183 | Jagdish | Bahwar Lal | RJ-S-05640467 | Nov-17 | Jan-19 | 14 | 500 | 7000 |
| 184 | Suwa Lal Bairwa | Juwar Lal | RJ-S-03775897 | Feb-17 | Jan-19 | 23 | 500 | 11500 |
| 185 | Daya Ram | Mithu Mau | RJ-S-01417121/84004 | Apr-17 | Feb-19 | 22 | 500 | 11000 |
| 186 | Seeta Devi | Ganesh | RJ-S-02206320 | Mar-17 | Feb-19 | 23 | 500 | 11500 |
| 187 | Kamali Devi | Chitar Gurjar | RJ-S-03047821 | Feb-18 | Feb-19 | 12 | 500 | 6000 |
| 188 | Bhagwati Devi Swami | Shyam Lal Swami | RJ-S-01486111 | Dec-17 | Mar-19 | 15 | 500 | 7500 |
| 189 | Sugani Devi | Banaram | RJ-S-03062808 | Aug-17 | Mar-19 | 19 | 500 | 9500 |
| 190 | Rajkanwar | Rup Singh | RJ-S-04732669 | May-18 | Apr-19 | 11 | 500 | 5500 |
| 191 | Jagdish | Mukana | RJ-S-04098277 | May-18 | Apr-19 | 11 | 500 | 5500 |
| 192 | Prabhati Mali | Gordan Mali | RJ-S-04573709 | May-18 | Apr-19 | 11 | 500 | 5500 |
| 193 | Jainu Bano | Piru Mohaamad | RJ-S-04755420 | May-18 | Apr-19 | 11 | 500 | 5500 |
| 194 | Chunni Devi | Gullaram | RJ-S-07583564 | May-18 | May-19 | 12 | 500 | 6000 |
| 195 | Norti Devi | Ganesh Ram | RJ-S-07823515 | May-18 | Apr-19 | 11 | 500 | 5500 |
| 196 | Saraju Devi | Kishan Lal Balai | RJ-S-01307509/83656 | Mar-18 | Apr-19 | 13 | 500 | 6500 |
| 197 | Ganga Devi | Heera Bairwa | RJ-S-03739058 | May-18 | Apr-19 | 11 | 500 | 5500 |

| S. No. | Name of Beneficiary | Name of Father/Husband and | PPO No. | Month of stoppage of pension | Month of restoring of pension | Total months for which pension was not received | Per month amount of pension arrear | Total amount of pension arrear |
|--------|---------------------|----------------------------|---------------------|------------------------------|-------------------------------|---|------------------------------------|--------------------------------|
| 198 | Mohan Kanwar | Bahadur Singh | RJ-S-04478479 | May-18 | Apr-19 | 11 | 750 | 8250 |
| 199 | Hangam Devi | Nanda Ram Gurjar | RJ-S-07438664 | May-18 | Apr-19 | 11 | 750 | 8250 |
| 200 | Gulab Devi | Bodu Ram | RJ-S-04462372 | Mar-17 | Feb-18 | 11 | 500 | 5500 |
| 201 | Gora Devi Kumhar | Ramdhan Kumhar | RJ-S-1-03638591 | Aug-16 | Mar-18 | 19 | 750 | 14250 |
| 202 | Badam Devi | Pachu Raigar | RJ-S-01423762/83237 | Oct-16 | Mar-18 | 17 | 500 | 8500 |
| 203 | Parsan Devi | Chitter Meena | RJ-S-1-03592803 | Dec-16 | Mar-18 | 15 | 500 | 7500 |
| 204 | Laxman Kharol | Baluram Kharol | RJ-S-04614316 | May-16 | Apr-18 | 23 | 500 | 11500 |
| 205 | Prabhathi Devi | Nathu Mali | RJ-S-07480813 | Oct-16 | Dec-17 | 14 | 500 | 7000 |
| 206 | Babu Khan | Wajir Kha | RJ-S-1-014474945 | Nov-16 | Dec-17 | 13 | 500 | 6500 |
| 207 | Jamela | Babu Kha | RJ-S-1-04683628 | Nov-16 | Dec-17 | 13 | 500 | 6500 |
| 208 | Mumtaj | Beli Kha | RJ-S-01515117 | Jan-17 | Jan-18 | 12 | 500 | 6000 |
| 209 | Nandaram | Devkaran | RJ-S-03688990 | Jan-17 | Jan-18 | 12 | 500 | 6000 |
| 210 | Ratani Devi | Nandaram | RJ-S-03613454 | Jan-17 | Jan-18 | 12 | 500 | 6000 |
| 211 | Jamana | Pachu | RJ-S-03927941 | Jun-16 | Jan-18 | 19 | 500 | 9500 |
| 212 | Jarina | Abdul Hamid | RJ-S-04668040 | May-16 | Aug-17 | 15 | 500 | 7500 |
| 213 | Santosh Devi | Laxman Kharol | RJ-S-04700349 | May-16 | Jan-18 | 20 | 500 | 10000 |
| 214 | Shyonarayan | Harakn | RJ-S-04475678 | Oct-16 | Jan-18 | 15 | 500 | 7500 |
| 215 | Chhoti Devi | Sukha Raigar | RJ-S-03920815 | Jun-16 | Jan-18 | 19 | 500 | 9500 |
| 216 | Ganga Devi | Madhu Bawriya | RJ-S-07398802 | May-16 | Feb-18 | 21 | 500 | 10500 |
| 217 | Geta Meena | Ramjilal Meena | RJ-S-03711110 | Dec-16 | Feb-18 | 14 | 500 | 7000 |
| 218 | Hukama Ram Jat | Heera | RJ-S-03764624 | Jun-16 | Feb-18 | 20 | 500 | 10000 |
| 219 | Ram Pal Jat | Onkar Jat | RJ-S-04566794 | May-16 | Feb-18 | 21 | 750 | 15750 |
| 220 | Sita Ram | Chitar Bairwa | RJ-S-04655418 | May-16 | Apr-18 | 23 | 500 | 11500 |
| 221 | Ratani Devi Bairwa | Narayan Bairwa | RJ-S-01390925 | Aug-16 | Apr-18 | 20 | 750 | 15000 |
| 222 | Jayana Devi Jat | Nandaram | RJ-S-01483861 | Jan-17 | Apr-18 | 15 | 500 | 7500 |
| 223 | Bajrang Dhobi | Govardhan Dhobi | RJ-S-03710979 | Sep-16 | Apr-18 | 19 | 500 | 9500 |
| 224 | Parema Lohar | Masru Lohar | RJ-S-06998704 | Apr-17 | Apr-18 | 12 | 500 | 6000 |
| 225 | Shanti Devi | Bajrang Meena | RJ-S-03743314 | Dec-16 | May-18 | 17 | 500 | 8500 |

| S. No. | Name of Beneficiary | Name of Father/Husband and | PPO No. | Month of stoppage of pension | Month of restoring of pension | Total months for which pension was not received | Per month amount of pension arrear | Total amount of pension arrear |
|--------|---------------------|----------------------------|-----------------------|------------------------------|-------------------------------|---|------------------------------------|--------------------------------|
| 226 | Nandu Devi | Shyoji Ram | RJ-S-05470788 | Jul-17 | Apr-19 | 21 | 500- | 10500 |
| 227 | Gyarsi | Ramdhan | RJ-S-04684083 | May-18 | Apr-19 | 11 | 500 | 5500 |
| 228 | Sawalram Kumhar | Ramdev kumhar | RJ-S-03529681 | May-18 | Apr-19 | 11 | 500 | 5500 |
| 229 | Gyarsi Devi | Bheru Ram khati | RJ-S-07221577 | May-18 | May-19 | 12 | 750 | 9000 |
| 230 | Shrawani Devi | Gopi Ram Jat | RJ-S-07299723 | May-18 | Apr-19 | 11 | 500 | 5500 |
| 231 | Bhadam Devi Bagriya | Bagawan Bagriya | RJ-S-05668809 | May-18 | Apr-19 | 11 | 500 | 5500 |
| 232 | Indra | Gayarsi Lal Mali | RJ-S-04708611 | May-18 | Apr-19 | 11 | 500 | 5500 |
| 233 | Mangal | Rampal | RJ-S-04583407 | May-18 | Apr-19 | 11 | 500 | 5500 |
| 234 | Dakha Devi Jat | Kalyan | RJ-S-07848125 | May-18 | Apr-19 | 11 | 500 | 5500 |
| 235 | Sujan Singh | Kishor Singh | RJ-S-05980505/82135 A | May-18 | May-19 | 12 | 750 | 9000 |
| 236 | Ramkaran Gurjar | Ramdev Gurjar | RJ-S-04508839 | May-18 | May-19 | 12 | 500 | 6000 |
| 237 | Deu Devi | Ramkaran Gurjar | RJ-S-04521014 | May-18 | May-19 | 12 | 500 | 6000 |
| 238 | Gopal Swami | Ramchandra | RJ-S-03699539 | May-18 | May-19 | 12 | 500 | 6000 |
| 239 | Jumma | Gopi Ram | RJ-S-04476260 | Jun-18 | May-19 | 11 | 500 | 5500 |
| 240 | Pokhar Jat | Harkaran | RJ-S-05176410 | May-18 | May-19 | 12 | 500 | 6000 |
| 241 | Ghordhan | Nathu Ram | RJ-S-04455065 | May-18 | May-19 | 12 | 500 | 6000 |
| 242 | Bhawri Devi | Ghordhan | RJ-S-04453224 | May-18 | May-19 | 12 | 500 | 6000 |
| 243 | Rama Devi | Rameswar Jat | RJ-S-07348522 | Dec-18 | May-19 | 5 | 500 | 2500 |
| 244 | Hagami Devi | Harji Raam Bhil | RJ-S-1-04503724 | May-18 | May-19 | 12 | 500 | 6000 |
| 245 | Amri Devi | Shyoji | RJ-S-05191504 | May-18 | May-19 | 12 | 500 | 6000 |
| 246 | Ramdhan Jat | Chitar Jat | RJ-S-06252794 | May-18 | May-19 | 12 | 500 | 6000 |
| 247 | Suwa Lal Mali | Gordhan Mali | RJ-S-05621808 | May-18 | May-19 | 12 | 500 | 6000 |
| 248 | Laduram | Mulchand Rana | RJ-S-06836223 | Jun-18 | May-19 | 11 | 500 | 5500 |
| 249 | Sayar | Balu Ram | RJ-S-03770368 | May-18 | May-19 | 12 | 500 | 6000 |
| 250 | Sita Devi | Ram Chandra Daroga | RJ-S-07844573 | May-18 | May-19 | 12 | 500 | 6000 |
| 251 | Hari Ram Mali | Norata mali | RJ-S-04711354 | May-18 | May-19 | 12 | 500 | 6000 |
| 252 | Mangi Devi | Hari Ram Mali | RJ-S-04711985 | May-18 | May-19 | 12 | 500 | 6000 |
| 253 | Manbhar Devi Jat | Sunda Ram Jat | RJ-S-06606581 | May-18 | May-19 | 12 | 500 | 6000 |

| S. No. | Name of Beneficiary | Name of Father/Husband and | PPO No. | Month of stoppage of pension | Month of restoring of pension | Total months for which pension was not received | Per month amount of pension arrear | Total amount of pension arrear |
|--------|---------------------|----------------------------|-----------------|------------------------------|-------------------------------|---|------------------------------------|--------------------------------|
| 254 | Rupa Devi | Kishana Ram Gurjar | RJ-S-07153092 | May-18 | May-19 | 12 | 500 | 6000 |
| 255 | Banni Devi | Shri Ram karan | RJ-S-04469720 | May-18 | May-19 | 12 | 500 | 6000 |
| 256 | Mangali Devi | Gopi Ram Mali | RJ-S-05687249 | May-18 | May-19 | 12 | 500 | 6000 |
| 257 | Panna Lal | Kunji Lal | RJ-S-04594943 | May-18 | May-19 | 12 | 500 | 6000 |
| 258 | Bhuli devi | Chotu | RJ-S-03638648 | May-18 | May-19 | 12 | 500 | 6000 |
| 259 | Mohani Devi | Ram Jeevan Jat | RJ-S-03967607 | May-18 | May-19 | 12 | 500 | 6000 |
| 260 | Paana Devi | Madhu Puri | RJ-S-04460031 | May-18 | May-19 | 12 | 750 | 9000 |
| 261 | Santosh Devi Meena | Mohan Lal Meena | RJ-S-05687202 | May-18 | May-19 | 12 | 500 | 6000 |
| 262 | Madan Lal Kumhar | Shrilal Kumahar | RJ-S-1-03669912 | May-18 | May-19 | 12 | 500 | 6000 |
| 263 | Manohar Devi | Madan Kumhar | RJ-S-1-03644471 | May-18 | May-19 | 12 | 500 | 6000 |
| 264 | Ratan Lal Berwa | Ramu Berwa | RJ-S-04433006 | May-18 | May-19 | 12 | 500 | 6000 |
| 265 | Ghisi Devi | Ratan Lal | RJ-S-04828430 | May-18 | May-19 | 12 | 500 | 6000 |
| 266 | Tejpal Berwa | Madu Ram Berwa | RJ-S-07213870 | May-18 | May-19 | 12 | 500 | 6000 |
| 267 | Geeta Devi Harijan | Kishan Lal Harijan | RJ-S-1-04735660 | May-18 | May-19 | 12 | 500 | 6000 |
| 268 | Magadhu Devi | Ramesawar | RJ-S-04540510 | May-18 | May-19 | 12 | 500 | 6000 |
| 269 | Hasina Bano | Sabbir Mohomad | RJ-S-07733431 | May-18 | May-19 | 12 | 500 | 6000 |
| 270 | Chind Devi | Gopi Ram | RJ-S-05290282 | May-18 | May-19 | 12 | 500 | 6000 |
| 271 | Bidam Devi | Badri Meena | RJ-S-05050727 | Mar-18 | May-19 | 14 | 500 | 7000 |
| 272 | Lad Kanwar | Kalyan Singh | RJ-S-04738092 | May-18 | May-19 | 12 | 500 | 6000 |
| 273 | Nirmla Devi | Tikam Chand | RJ-S-01357295 | May-16 | Aug-17 | 15 | 750 | 11250 |
| 274 | Prem Devi | Ramchandra Regar | RJ-S-01186905 | Sep-16 | Aug-17 | 11 | 500 | 5500 |
| 275 | Surgyan devi | Ramuji Daroga | RJ-S-01284535 | Jun-16 | Sep-17 | 15 | 500 | 7500 |
| 276 | Sharvani Devi | Mhadev Jat | RJ-S-01332322 | May-16 | Sep-17 | 16 | 500 | 8000 |
| 277 | Jyana Devi | Banna Ram Burdak | RJ-S-05291759 | Oct-16 | Sep-17 | 11 | 500 | 5500 |
| 278 | Manbhar Devi | Bhanwar Lal Gurjar | RJ-S-01326803 | Jun-16 | Oct-17 | 16 | 500 | 8000 |
| 279 | Syani Devi | Ramjivan Jat | RJ-S-01301136 | May-16 | Nov-17 | 18 | 500 | 9000 |
| 280 | Kesar Devi | Bhagvat Ram Khatik | RJ-S-01353252 | Nov-16 | Feb-18 | 15 | 500 | 7500 |

| S. No. | Name of Beneficiary | Name of Father/Husb and | PPO No. | Month of stoppage of pension | Month of restoring of pension | Total months for which pension was not received | Per month amount of pension arrear | Total amount of pension arrear |
|--------|---------------------|-------------------------|---------------------|------------------------------|-------------------------------|---|------------------------------------|--------------------------------|
| 281 | Shree Kanwar | Bheru Singh | RJ-S-01346577 | Jan-17 | Mar-18 | 14 | 500 | 7000 |
| 282 | Papu Devi | Sardar Gurjar | RJ-S-01581549 | Sep-16 | Apr-18 | 19 | 500 | 9500 |
| 283 | santosh Devi | Ramratan Meena | RJ-S-07304234 | Jul-17 | Jun-18 | 11 | 500 | 5500 |
| 284 | Kamla Devi | Kaluram Kumawat | RJ-S-01277857/83521 | Nov-17 | Jan-19 | 14 | 500 | 7000 |
| 285 | Rekha Kanwar | Sharwan Singh | RJ-S-01378071 | Jul-17 | Jan-19 | 18 | 500 | 9000 |
| 286 | Kesar Devi | Mool Chand | RJ-S-07705231 | Jul-17 | Jan-19 | 18 | 500 | 9000 |
| 287 | Sugani | Sitaram Khatik | RJ-S-05755018 | May-18 | Apr-19 | 11 | 500 | 5500 |
| 288 | Bodi Devi | Nanu ram Kumawat | RJ-S-07146513 | May-18 | Apr-19 | 11 | 500 | 5500 |
| 289 | Maya Devi | Ram Dayal | RJ-S-04159239 | May-18 | Apr-19 | 11 | 500 | 5500 |
| 290 | Santosh Devi | Birdi Chand Badbhujy | RJ-S-07928984 | May-18 | May-19 | 12 | 500 | 6000 |
| 291 | Pabti Devi | Sawta Ram | RJ-S-1-05344706 | May-18 | May-19 | 12 | 1000 | 12000 |
| 292 | Puspa Devi Bhad | Mularam Bhad | RJ-S-06792768 | May-18 | May-19 | 12 | 500 | 6000 |
| 293 | Puspa Devi Tepan | Malu Ram Tepan | RJ-S-07980565 | Jun-18 | May-19 | 11 | 500 | 5500 |
| 294 | Bhanwari Devi | Hanuman Kumawat | RJ-S-04449125 | May-18 | May-19 | 12 | 500 | 6000 |
| 295 | Bhwer Devi | Ram Sukh | RJ-S-03944967 | May-18 | May-19 | 12 | 500 | 6000 |
| 296 | Laxmi | Suraj Mal Khatik | RJ-S-07701111 | May-18 | May-19 | 12 | 500 | 6000 |
| 297 | Sajna Devi | Mitthan Lal Yadav | RJ-S-04013531 | May-18 | May-19 | 12 | 500 | 6000 |
| 298 | Raja Devi | Rameshvar Jat | RJ-S-01295797/84160 | May-18 | May-19 | 12 | 1000 | 12000 |
| 299 | Kani Devi | Sitaram | RJ-S-03886295 | May-18 | May-19 | 12 | 500 | 6000 |
| 300 | Manphool Devi | Late Narayan Kumhar | RJ-S-1-03564470 | Jul-16 | May-18 | 22 | 500 | 11000 |
| 301 | Sumitra Devi | Shiv Parsad Sharma | RJ-S-01355093/85162 | Apr-17 | Jun-18 | 14 | 500 | 7000 |
| 302 | Bhuli Devi | Bhanwar Lal Jat | RJ-S-01286564/83771 | Sep-16 | Aug-18 | 23 | 500 | 11500 |
| 303 | Rasal Devi | Hari Ram Gurjar | RJ-S-01592218 | Jun-17 | Feb-19 | 20 | 500 | 10000 |
| 304 | Durga Sen | Mahesh Chand Sen | RJ-S-03712128 | Mar-18 | Mar-19 | 12 | 500 | 6000 |
| 305 | Ruksana | Abdul Rehman | RJ-S-04722740 | May-18 | Apr-19 | 11 | 500 | 5500 |

| S. No. | Name of Beneficiary | Name of Father/Husb and | PPO No. | Month of stoppage of pension | Month of restoring of pension | Total months for which pension was not received | Per month amount of pension arrear | Total amount of pension arrear |
|--------------|---------------------|-------------------------|---------------------|------------------------------|-------------------------------|---|------------------------------------|--------------------------------|
| 306 | Nanthi Devi | Ram Lal | RJ-S-03294178 | May-18 | Apr-19 | 11 | 500 | 5500 |
| 307 | Santosh Devi Pareek | Ganesh Narayan Pareek | RJ-S-01323343 | May-16 | Mar-18 | 22 | 500 | 11000 |
| 308 | Sayar Devi | Banshi Rana | RJ-S-01313187/82688 | Apr-17 | Apr-18 | 12 | 500 | 6000 |
| 309 | Supyar Devi | Mahaveer Prasad Bairva | RJ-S-01332839/82890 | May-16 | Feb-18 | 21 | 500 | 10500 |
| 310 | Lada Devi | Bodhram Meena | RJ-S-01286673/83823 | Sep-16 | Feb-18 | 17 | 500 | 8500 |
| 311 | Vinod Kanwar | Suresh Singh Badwa | RJ-S-07304148 | May-18 | Apr-19 | 11 | 500 | 5500 |
| 312 | Nirmla Devi | Bansi Lal Rana | RJ-S-04724120 | May-18 | Apr-19 | 11 | 500 | 5500 |
| 313 | Rafika | Munni Shak | RJ-S-04724329 | May-18 | May-19 | 12 | 500 | 6000 |
| 314 | Kanta Devi | Bhagchand Jain | RJ-S-01299667/83228 | Mar-18 | May-19 | 14 | 1000 | 14000 |
| 315 | Manisha Devi | Hansraj Bairwa | RJ-S-07705390 | May-18 | May-19 | 12 | 500 | 6000 |
| 316 | Kesar Devi | Harlal Balai | RJ-S-01256541/83856 | Mar-18 | May-19 | 14 | 500 | 7000 |
| Total | | | | | | | | 2249750 |

Annexure Q

(Refer paragraph 4.3(iii))

Statement showing details of beneficiaries of CMWPS (now CMENSPS) whose pension was stopped

| S.No | Name of Pensioner | Block | PPO No | Month of Last Pension paid |
|------|-------------------------------|--------------|-----------------|----------------------------|
| 1 | Bina/Rajkumar | Ajmer/ Urban | RJ-S-00226294 | Apr-18 |
| 2 | Godawari/Sukhdev | Ajmer/ Urban | RJ-S-03245450 | Apr-18 |
| 3 | Pankaj Sharma/Govind narayan | Ajmer/ Urban | RJ-S-03448869 | Apr-18 |
| 4 | Bal Kanwar/Sher Singh | Ajmer/ Urban | RJ-S-03456904 | Apr-18 |
| 5 | Anjana Bansal/Jagdish Chander | Ajmer/ Urban | RJ-S-1-03475799 | Apr-18 |
| 6 | Shanti Devi/Panna Lal | Ajmer/ Urban | RJ-S-1-02126545 | Apr-18 |
| 7 | Anita/Mahesh Chand | Alwar/Urban | RJ-S-01137154 | Sep-18 |
| 8 | Ram Bai/Chhitter Mal | Alwar/Urban | RJ-S-01619602 | Aug-18 |
| 9 | Lali Devi/Ram Dhan | Alwar/Urban | RJ-S-04188856 | Jul-17 |
| 10 | Santosh Devi/ Mudrram | Alwar/Urban | RJ-S-03009808 | Aug-18 |

Annexure R

(Refer paragraph 4.5)

Screenshot showing unattended complaints on RajSSP portal

View Data: total unattend query of (cmoaps&cmwps)

8,060 rows Show aliases Show all fields Copy Export All

| Description | Fname | Lname | Name | Query Date | Query Id | Sanction Date | Sanction No | Social Scheme Id | Solution | Solution Date |
|--|----------------------|-----------|---------------------|------------------------|----------|---------------|-----------------|------------------|----------|---------------|
| 1000/- milne chahiye but 7500/- milrahe he karan bataye | Laxman Lodha | Null | Bhanvri Bai | 7/22/2018 12:50:48 PM | 10920 | 5/28/1993 | RJ-S-01756636 | 1 | Null | Null |
| Pension nahi mil rahi he | Harqun Panwar | Null | Sita Panwar | 7/6/2020 11:03:38 AM | 55982 | 5/17/2013 | RJ-S-01882163 | 1 | Null | Null |
| Amount not received | Ramesh | Null | Champa Bai | 4/25/2020 8:35:01 PM | 48652 | 12/8/2012 | RJ-S-01543591 | 1 | Null | Null |
| पेंशन बंद हो गई है पेंशन नहीं आ रहा है | Pratap Ram | Null | Pyari Devi | 6/7/2020 4:27:50 PM | 55417 | 2/8/2013 | RJ-S-01639042 | 13 | Null | Null |
| VIDHWA PENSION | Mulchand Kumhar | Null | Kampuri Devi Kumhar | 12/31/2019 6:47:00 PM | 28551 | 2/19/2013 | RJ-S-01671085 | 3 | Null | Null |
| 75 | Suqan Singh Rajput | Rajput | Bhanwar Bai | 7/16/2017 11:26:57 PM | 4327 | 12/16/1998 | RJ-S-01494905 | 1 | Null | Null |
| pension | Manohar Singh | Null | Meera | 5/7/2018 3:12:15 PM | 9789 | 1/1/2000 | RJ-S-01433560 | 1 | Null | Null |
| pension aadhik meel rahi he | Manohar Singh | Null | Meera | 6/5/2018 3:57:55 PM | 10218 | 1/1/2000 | RJ-S-01433560 | 1 | Null | Null |
| मेरी मर्द 2019 व जन 2019 की पेंशन नहीं आई पहले भी कियावन द... | Choju Jat | Null | Mohari Devi | 6/29/2020 1:04:55 PM | 55832 | 12/14/2010 | RJ-S-01424148 | 1 | Null | Null |
| Pension not coming since last year please help my grand... | Bijusingh | Null | Chatara Devi | 1/16/2019 7:26:08 PM | 14356 | 1/1/1999 | RJ-S-01405958 | 1 | Null | Null |
| mere aadhar or bhamaasha card me date of birth 01 jan ... | Ram Singh Jhala | Null | Saras Kunwar | 6/18/2020 5:39:59 PM | 55648 | 10/1/2004 | RJ-S-01433857 | 1 | Null | Null |
| mummi is now 60year old and her pension 500 rupees on... | Suresh Chand Brahman | Null | Munni | 1/23/2019 11:06:11 AM | 14610 | 12/12/2007 | RJ-S-01113375 | 1 | Null | Null |
| H | Vijaysingh | Null | Bejanti | 6/28/2019 11:22:38 AM | 18291 | 1/27/2009 | RJ-S-01119194 | 1 | Null | Null |
| MERI FEBRUARY 2020 KI PENSION NAHI AYE MARCH ... | Hardaval | Null | Hari Bai | 5/23/2020 2:18:55 PM | 52157 | 8/11/2009 | RJ-S-01135555 | 1 | Null | Null |
| payment hamare khate me jama nhi ho rhi hai | Mahveer Pandit | Null | Vidaya Devi | 10/9/2019 10:17:20 AM | 21907 | 12/1/2004 | RJ-S-01606263 | 1 | Null | Null |
| phalodi treasury mai document complet march 2018 mai... | Naq Singh Rajput | Null | Ugam Kanwar Rajput | 7/9/2018 8:39:04 PM | 10711 | 5/3/2008 | RJ-S-01231717 | 1 | Null | Null |
| sir 2 month se payment nhi ho rha h kya kre aap year ka... | Sohan Ram | Devi | Manju | 3/23/2018 8:52:37 AM | 9061 | 10/25/2007 | RJ-S-01227387 | 1 | Null | Null |
| my pension is 750 and i am widow and 60 year above a... | Nahar Singh Rajput | Null | Prem Kanwar | 12/24/2019 9:45:08 AM | 28432 | 1/1/2011 | RJ-S-01488200 | 1 | Null | Null |
| PANSAN HAS BEEN STOP SINCE 2015 , I WANT TO C... | Dhansiram Bairwa | Null | Shanti Devi | 6/17/2018 10:42:29 AM | 10369 | 8/7/2010 | RJ-S-01085523 | 13 | Null | Null |
| PANSAN HAS BEEN STOP SINCE 2015 , I WANT TO C... | Dhansiram Bairwa | Null | Shanti Devi | 6/26/2018 9:16:32 PM | 10488 | 8/7/2010 | RJ-S-01085523 | 13 | Null | Null |
| अभी तक पेंशन नहीं आया माराना verification हो चुका है | Manqu Gadolia | Null | Gheesi | 9/4/2019 1:33:27 PM | 21087 | 11/1/1996 | RJ-S-01026078 | 13 | Null | Null |
| मूझे मेरी पेंशन 2-3 महीने से नहीं मिल रही है।कृपया पेंशन भेजने कि क... | Rajkumar Varma | Null | Sushila Devi | 3/2/2019 5:59:25 PM | 15889 | 2/4/2011 | RJ-S-01424121 | 13 | Null | Null |
| mujhe mere pension 2mahine se nahi mil rahi hai karpy... | Rajkumar Varma | Null | Sushila Devi | 2/12/2019 11:32:17 AM | 15330 | 2/4/2011 | RJ-S-01424121 | 13 | Null | Null |
| नज़े नील महीने से पेंशन मेरे खाते मे नहीं मिल रही है कृपया इन का स... | Rajkumar Varma | Null | Sushila Devi | 11/11/2018 11:41:58 AM | 13171 | 2/4/2011 | RJ-S-01424121 | 13 | Null | Null |
| My new A/C no 15950110003510 IFSC.UCBA0001595 ... | Bheru Ram Berwa | Null | Shanti Devi | 5/9/2018 8:43:01 PM | 9821 | 12/10/2010 | RJ-S-1-01043594 | 13 | Null | Null |
| नवम्बर और दिसम्बर की पेंशन नहीं आयी है | Bheru Ram Berwa | Null | Shanti Devi | 2/17/2019 3:45:12 PM | 15521 | 12/10/2010 | RJ-S-1-01043594 | 13 | Null | Null |
| पेंशन नहीं आई है अभी | Bheru Ram Berwa | Null | Shanti Devi | 1/26/2019 8:15:50 PM | 14701 | 12/10/2010 | RJ-S-1-01043594 | 13 | Null | Null |
| श्री मान की 2 महीने से पेंशन नहीं आयी है क्या कारण है | Bheru Ram Berwa | Null | Shanti Devi | 1/15/2019 10:54:14 AM | 14296 | 12/10/2010 | RJ-S-1-01043594 | 13 | Null | Null |
| श्री मान की दो महीने से पेंशन नहीं आया है | Bheru Ram Berwa | Null | Shanti Devi | 9/10/2018 2:21:34 PM | 11990 | 12/10/2010 | RJ-S-1-01043594 | 13 | Null | Null |
| Payment not ridive 4month | Bheru Ram Berwa | Null | Shanti Devi | 7/11/2019 12:43:10 PM | 18603 | 12/10/2010 | RJ-S-1-01043594 | 13 | Null | Null |
| Pension is not given on time | KANHYA LAL MAHER | Bai Maher | JAMNA | 8/22/2018 2:35:13 PM | 11597 | 4/1/2008 | RJ-S-1-01011107 | 13 | Null | Null |
| LXWJ7 | Suqan Lal Bairwa | Bairwa | Lali Devi | 5/22/2020 11:12:17 AM | 52137 | 12/25/2010 | RJ-S-01059728 | 13 | Null | Null |
| सर मेरी pensio 5 months से बंद है मेने verification भी करा लि... | Prabhulal Mehar | Null | Dwarka Bai | 5/12/2019 7:21:11 PM | 17317 | 12/9/2010 | RJ-S-01092371 | 13 | Null | Null |
| Pension query | Bhuri Singh | Null | Pinki | 5/15/2020 7:13:12 AM | 49999 | 4/27/2011 | RJ-S-01041158 | 13 | Null | Null |
| date of birth is wrong in pension correct date of bith acc... | Girdhari Bairwa | Null | Dallu | 1/4/2019 2:07:21 PM | 13996 | 10/23/2001 | RJ-S-01033360 | 13 | Null | Null |
| विधवा पेंशन जो ₹ 1000 हो चुकी है लेकिन मेरे अके से चालू हुई है 500... | Goparam Meghwal | Null | Chouthki Meghwal | 5/14/2020 11:16:10 AM | 49987 | 2/6/2012 | RJ-S-01404239 | 13 | Null | Null |
| reason stop pension 11 month | Kundan Lal | Null | Sukki Devi | 5/8/2017 12:47:45 PM | 2542 | 3/21/2011 | RJ-S-01040162 | 13 | Null | Null |
| widwo and age 75 year se uper h iski pension bdayi jaye | Farsa Ram Meghwal | Null | Badhu Devi | 9/25/2018 1:37:42 PM | 12355 | 4/1/2008 | RJ-S-01001861 | 13 | Null | Null |
| SIR MERI DATE OF BIRTH 01-01-1969 HAI OR ME VID... | Babu Lal Berawa | Null | Nati Bai | 7/29/2019 6:16:49 PM | 19112 | 7/1/2006 | RJ-S-01102415 | 13 | Null | Null |
| Feb 2018 and mar 2018 payment not submitted in bank ... | Om Prakash Regar | Null | Premлата | 3/13/2018 9:44:55 AM | 8782 | 11/1/2009 | RJ-S-01667721 | 13 | Null | Null |
| फरवरी 2018 व मार्च 2018 का पेंशन खाते मे जमा नहीं हुआ है | Om Prakash Regar | Null | Premлата | 3/13/2018 9:46:10 AM | 8783 | 11/1/2009 | RJ-S-01667721 | 13 | Null | Null |
| sir last six month pension nhi aa rhi hai | Kisnaram | Null | Amri Devi | 7/1/2020 5:15:27 PM | 55881 | 12/20/2010 | RJ-S-01089343 | 17 | Null | Null |
| 10 month se meri pension Axis bank Account me nhi aa ... | Oakar | Null | Haker | 9/14/2018 11:06:10 PM | 12119 | 4/17/1997 | RJ-S-1-01017933 | 14 | Null | Null |
| 2 month se vidhava pensan nhi aa rhi he . Axis Bank saq... | Oakar | Null | Haker | 12/5/2018 10:16:23 PM | 13517 | 4/17/1997 | RJ-S-1-01017933 | 14 | Null | Null |
| Pensan nhi aa rhi he 8month se axis bank account me h... | Oakar | Null | Haker | 9/28/2018 10:17:15 PM | 12439 | 4/17/1997 | RJ-S-1-01017933 | 14 | Null | Null |

Summary Full Data 8,060 rows

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